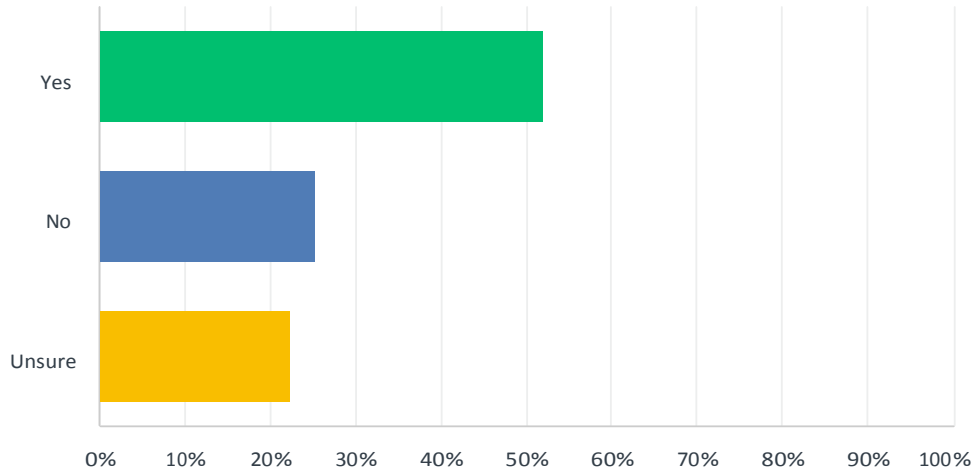


Do you consider any of the following to be a problem in the proposed PSPO area?

Q1 Street drinking?

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	52.07% 88
No	25.44% 43
Unsure	22.49% 38
TOTAL	169

#	PLEASE PROVIDE COMMENTS TO EXPLAIN YOUR RESPONSE.	DATE
1	Loud youngsters shouting and screaming and smashing bottles echoes around Howards gate.	12/4/2023 9:02 PM
2	Thee are often drunk people around, not sure if they are "street drinking" or just coming out of pubs.	11/28/2023 11:25 AM
3	I have not witnessed any irresponsible behaviour myself. There will, of course, always be some who try to push the boundaries of decency, however, I don't believe that this should result in a blanket ban for all.	11/27/2023 2:50 PM
4	It is a problem now	11/27/2023 12:54 PM
5	I do not spend a great deal of time in the main town area and only recall perhaps one instance of obvious drunken behaviour there in the last few years. We get a fair degree of pedestrian traffic past our house in Parkway an again I only recall perhaps one case of drunken behaviour over the last several years.	11/27/2023 11:02 AM
6	People are drinking in the middle of Howardsgate and around the top of Russellcroft road. Its intimidating for children and parents	11/27/2023 9:29 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

7	Very little visible street drinking.	11/26/2023 5:52 PM
8	Lots of youngsters drinking and smoking near McDonald's	11/26/2023 4:58 PM
9	I haven't seen anyone drinking in the town centre, but have come across people who are clear drunk	11/26/2023 11:24 AM
10	I haven't personally seen any	11/24/2023 12:34 PM
11	I have not noticed anyone drinking to excess in the streets around my local area	11/23/2023 5:28 PM
12	I am not sure whether the individuals who sit outside Sainsbury's are drinking. They certainly make a mess with cigarette stubs and general detritus.	11/23/2023 5:21 PM
13	Noticed outside Sainsbury's and the Howard Centre in Welwyn Garden City town centre.	11/23/2023 5:08 PM
14	Moneyhole is awful and now there is damage to fencing in Ravenhall End and foresters.	11/23/2023 4:19 PM
15	teenagers always drinking in area	11/23/2023 12:44 PM
16	Only very occasionally I have seen this.	11/23/2023 9:28 AM
17	I have witness drinking on the benches on Howardsgate	11/22/2023 10:09 PM
18	Haven't seen much except for occasional teenagers	11/20/2023 4:44 PM
19	Occasional drinking seen in town centre	11/20/2023 12:58 PM
20	It is uncomfortable and potentially confrontational and intimidating, especially for women and children. Not welcoming and adversely affects the atmosphere in town as well as stopping people coming into town to spend money in the local shops.	11/15/2023 9:40 PM
21	I have not witnessed any issues of major concern after living in wgc for 40 years.	11/13/2023 9:41 PM
22	Often see youths and beggars within town centre with alcohol, sometimes near the fountain or outside the job area aka McDonalds.	11/12/2023 10:56 AM
23	I have seen it but the drinkers keep themselves to themselves	11/11/2023 8:22 PM
24	encourages people to congregate and often become intimidating	11/10/2023 11:07 AM
25	Haven't seen a lot of this.	11/10/2023 8:00 AM
26	Street drinking is an issue in the proposed area. Patrons of the restaurants on Howardsgate eating and enjoying a drink while seated is not an issue.	11/9/2023 9:57 PM
27	It is with homeless people.	11/9/2023 3:01 PM
28	I have seen people drinking on the street and even smoking drugs right in the centre of town in front of children even.	11/8/2023 9:12 PM
29	We would like to see less people drinking on the street and homeless people. We are a young family with a child and it's not great when we walk into town - we have had drunk people bump into us on 2 occasions and it's quite scary.	11/8/2023 9:11 PM
30	Abandoned cans and bottles	11/6/2023 12:03 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

31	I have not seen any street drinking or evidence of inebriated persons except individuals coming out of pubs. Why should I be prohibited from sitting down on a hot afternoon or evening, alone or with friends in the area with benches and tables near Sainsbury's or on the grass between the fountain and the Howard Centre with a can of lager ?	11/5/2023 8:13 PM
32	Drinking is a bigger issue on Friday and Saturday evening / night when people are coming out of pubs in Welwyn& town centre. The solution is for police to be present in these two days. If PSPO will be introduced then are you going to close the pubs? This is not a solution.	11/5/2023 4:25 PM
33	not many but certainly a few regulars	11/5/2023 12:25 PM
34	not uncommon to find shattered glass or litter	11/4/2023 4:49 PM
35	I don't believe I've seen many people drinking on the street, if any.	11/4/2023 3:12 PM
36	Homeless people Youths at weekends	11/4/2023 1:52 PM
37	I haven't witnessed this personally - do not know how bad this is.	11/4/2023 10:06 AM
38	Kids drinking, man in a tent drinking	11/3/2023 6:43 PM
39	there has been no evidence provided that this kind of order is needed	11/3/2023 3:44 PM
40	I don't like having to walk passed people who are drinking and causing a nuisance. It makes me feel unsafe.	11/3/2023 3:14 PM
41	There have been a few fights outside the salon I work in when police have had to intervene. I don't know if this is triggered by alcohol or drugs.	11/3/2023 12:37 PM
42	drinking has been on the increase from homeless people I do not have any objection to people taking a picnic and bottle of wine into Howards gate on a nice sunny evening - we need to encourage people for the right reasons	11/3/2023 11:01 AM
43	Residents always outside drinking in the street in the town centre.	11/3/2023 9:37 AM
44	Homeless people hanging around Howards gate drinking beer and sometimes looking threatening but sometimes in such a position that you need to change your walking direction to steer clear.	11/2/2023 8:01 PM
45	There seems to have been an increase post covid. People around Sainsbury's and the Howard centre drinking	11/2/2023 5:55 PM
46	Seen outside The Willows pub	11/2/2023 5:15 PM
47	The Two Willows, constant noise, antisocial behaviour, fights, with no attempt to control behaviour by bouncers, Friday-Saturday being the worst	11/2/2023 2:56 PM
48	People find even slightly intoxicated people intimidating. This does not include people enjoying a tin or two with a sandwich sat in the green areas of Town	11/1/2023 9:31 PM
49	I see a lot of young people in the town centre, many of whom can be antisocial, but in terms of alcohol, I mostly witness drunk people around Stone hills road after pub closing times, the taxi rank and the kebab van. I have witnessed some of these people drinking on the street and I have also witnessed groups of older people drinking on the street during the day, right outside the entrance to the flats on Howardsgate.	11/1/2023 3:23 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

50	We have witnessed numerous instances of general anti-social behaviour including heated arguments and bad language. We believe our trade has been seriously affected due to alcohol consumption on the pavements directly outside our shop. We have many negative comments made by our customers about this ongoing issue.	11/1/2023 2:41 PM
51	Unfortunately homeless are increasing in the area, many of them seem to have drinks/drugs problems and often seen during the day roaming around high on drunks/alcohol	11/1/2023 1:16 PM
52	Homeless people drinking on the streets and being anti-social behaviour. Intimidating the public	11/1/2023 11:11 AM
53	Yes. I have seen many people drinking on the street. I frequently hear people shouting and screaming along church road and long croft lane	10/31/2023 8:17 PM
54	Constant drunk rude homeless people Outside Sainsbury's, fountain and surrounding areas	10/31/2023 1:34 PM
55	Occasionally, a group of young people of varying ethnicities (with a dog) have been drinking in Fretherne Road near Iceland or behind the shops in Howardsgate. I have not observed any issues, other than low-level disturbance, but their presence can feel quite threatening.	10/31/2023 10:28 AM
56	Mainly by homeless people (tent dwellers and those in the shelter) but also kids at night by the Fountain	10/31/2023 9:27 AM
57	There are always group of young people, girls and boys, (age 15-17) which drink around the shopping centre and create mess, but also listen to loud music. There is also a pub on the Howardsgate street, which, during the weekends is also a nightclub. The visitors continue to drink and shout even after the nightclub gets closed. There are a lot of fights, with Police being called out.	10/30/2023 4:09 PM
58	On the lawns outside Howard Centre, outside Lloyds bank and Sainsbury entrance, 95% male 30-50 years of age, 50% I would say immigrants	10/30/2023 11:22 AM
59	Both corners (left & right) of Parkway and Russellcroft Road, as described above. The people involved tend to be white male, ranging in age from mid-twenties to possibly sixties. They appear to be street people into alcohol and possibly drugs. There are many reported issues with tent pitching near our home and men drinking alcohol. These men are also often walking around looking at everything which leads one to believe they are looking for opportunities to steal or cause damage to property.	10/30/2023 9:14 AM
60	Various locations in the town centre from time to time.	10/29/2023 7:31 PM
61	Around Howardsgate and train station. Many ages, usually men, either young or homeless.	10/29/2023 6:59 PM
62	Benches in front of shopping centre or the area around.	10/29/2023 3:48 PM
63	May be difficult to enforce with outdoor drinking areas of pubs/bars and restaurants	10/29/2023 1:13 PM
64	Groups (gangs) of youths ages ranging from 14 years old upwards, male and female.	10/28/2023 3:50 PM
65	Often there is beggars consuming alcohol during the day in the town centre. In addition there are often large groups of teenagers drinking and smoking outside the Howard centre after dark.	10/28/2023 2:45 PM
66	Howardsgate is a particular problem area. I've witnessed terrible behaviour, with drunks (with cans) using chairs on the pavement (Megan's etc.), falling off them as so drunk etc. Also on the general use benches within the Howardsgate green spaces. This is awful to see, and embarrassing when socialising with friends from outside of WGC. This is predominantly men (middle aged), but women also.	10/28/2023 10:01 AM
67	Middle aged men and women drinking around the area of Howard's Gate. Me and a friend were sitting inside Megan's when a man came along outside who couldn't even stand due to alcohol/drugs pulled up one of their chairs outside and nearly fell off. My friend lives in Hitchin and couldn't believe it!!	10/28/2023 9:49 AM
68	In town it is the homeless people. White men.	10/28/2023 9:11 AM

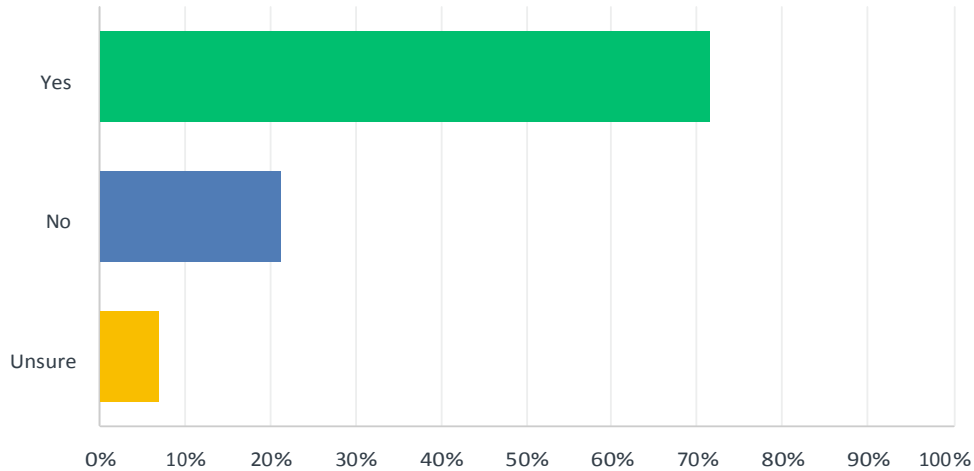
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

69	Young white men gathering outside of the shopping centre and MacDonald's	10/28/2023 8:25 AM
70	Have woken with shouting late at night down Parkway	10/27/2023 4:38 PM
71	Drinking in the town centre amongst the homeless. Anti-social behaviour, smoking weed and drinking. Makes it very uncomfortable to walk past in particular when your with your children	10/27/2023 3:53 PM
72	Also smoking drugs around the fountain and the benches next to it. Sometimes it sticks of weed around these spots	10/27/2023 3:43 PM
73	There's a community of white, homeless men in central WGC who are usually on drugs. I saw one collapse outside xxxx's in August 2023 and an ambulance was called.	10/27/2023 11:54 AM
74	I have called the police and council multiple times about drinking, class A drug use ASB and aggressive begging in this area. I am a resident in Russellcroft Road and the police and council are aware if their identities. I will add my details and provide all of the emails and pictures (which I have recently shared with xxxx)	10/26/2023 11:17 PM
75	Recent influx of homeless in the town	10/26/2023 8:41 PM
76	drinking in town centre	10/26/2023 7:18 PM
77	Often gangs of adolescents up to no good outside McDonald's	10/26/2023 6:49 PM
78	People of all ages seen wandering around with drinks	10/26/2023 5:37 PM
79	On the street in town, on the corner between parkway and Russellcroft Rd. Homeless people. Male	10/26/2023 4:53 PM
80	Teenagers hanging around in town.	10/26/2023 4:46 PM
81	Benches on junction of Russell Croft and Parkway also problem with tents! Middle age men can be intimidating	10/26/2023 4:00 PM
82	Men mainly aged from early 20's to mid s. They are mainly white	10/26/2023 3:29 PM
83	Wood hall King George playing fields	10/26/2023 3:00 PM
84	Older males and females who look homeless and sleep in tents are seen drinking in the town centre. They are 40+ in age and can be intimidating.	10/26/2023 2:07 PM
85	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
86	Outside Sainsbury's and Howards centre steps & McDonalds	10/26/2023 1:20 PM
87	There has been a noticeable increase in unsociable drinking outside certain positions (Sainsbury's, bank branches, near the old W/C). The folks concerned mostly appear to be adult white male.	10/26/2023 7:49 AM
88	Males begging outside Sainsbury's often are drinking vodka during the day children are often seeing this and will grow up thinking this is normal.	10/25/2023 6:42 PM
89	Car parks as always see people in cars drinking.	10/25/2023 2:39 PM

Do you consider any of the following to be a problem in the proposed PSPO area?

Q2 Begging?

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	71.60% 121
No	21.30% 36
Unsure	7.10% 12
TOTAL	169

#	PLEASE PROVIDE COMMENTS TO EXPLAIN YOUR RESPONSE.	DATE
1	Begging looks untidy and can often be associated with drug use and alcohol. Although it is a sad thing to seem are these people really homeless and will they spend the money on food or drugs? For some people this is how they choose to live. Where do they go to the toilet? This is why shop doorways stink of piss and hunter's bridge car park stair well is so disgusting.	12/4/2023 9:02 PM
2	I have seen some unfortunate people who sit on the street and beg, but they do not cause a nuisance and I don't believe it should be banned. The majority of people doing this, do so out of desperation. We should show compassion, not shoo them along and pretend there is no problem.	11/27/2023 2:50 PM
3	It is a problem now	11/27/2023 12:54 PM
4	I have noticed this on a number of occasions near the Sainsbury's entrance in recent weeks.	11/27/2023 11:02 AM
5	It's intimidating for children and families as at times they beg aggressively and make unwelcome comments	11/27/2023 9:29 AM
6	Numerous people begging on the streets.	11/26/2023 5:52 PM
7	Always around Sainsbury's	11/24/2023 12:34 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

8	Only once in the last 12 months have I been approach by a beggar locally	11/23/2023 5:28 PM
9	Yes the same individuals who sit outside Sainsbury's also beg. Some others are situated outside Halifax Building Society.	11/23/2023 5:21 PM
10	Seen outside the Howard Centre.	11/23/2023 5:08 PM
11	Not overly concerned with this	11/23/2023 4:19 PM
12	This is happening more & more in our town centres	11/23/2023 3:40 PM
13	Occasionally	11/23/2023 9:28 AM
14	There are multiple sites in the town centre where begging is occurring - Sainsbury's, near Halifax bank, outside the Howards Centre	11/22/2023 10:09 PM
15	A huge problem now. Frequently have to walk past them to access Sainsbury's/banks.	11/20/2023 4:44 PM
16	Beggars outside Supermarkets and Banks	11/20/2023 12:58 PM
17	large increase in begging in town centres	11/16/2023 8:22 PM
18	Same comments as above plus also attracts unsavoury characters for whom begging is a business	11/15/2023 9:40 PM
19	Begging in Howardsgate outside Lloyds Bank, Sainsbury & Nationwide building society	11/13/2023 9:41 PM
20	Outside Sainsbury's and other places where there is footfall and a chance for the beggar to intimidate and ask for change.	11/12/2023 10:56 AM
21	On the increase in WGC, but they are not aggressive and don't worry me. Some might be genuinely poor	11/11/2023 8:22 PM
22	Anybody who asks for money has 99% of the time been polite and friendly, nobody wants to be in that position.	11/10/2023 1:34 PM
23	Its increasing all the time and you feel bothered most times you go into the town centre	11/10/2023 11:07 AM
24	A lot of people are begging and rough sleeping	11/8/2023 9:12 PM
25	We are happy to donate to charities and support people that require help - if they are playing music or something it can be nice but sitting on the street or other type begging is not great for the town.	11/8/2023 9:11 PM
26	A general increase in street beggars over the last year or so. I have suspicions that the beggars are professionals	11/6/2023 12:03 PM
27	While there are occasionally one or two individuals sitting on the pavement with a receptacle for money, it has always been unthreatening and I have not been asked for money - nor have they been accompanied by dogs. It is clear that a large number of people are feeling the pinch or may have been made homeless and I am not aware that there is public accommodation available for single persons near the town centre.	11/5/2023 8:13 PM
28	Begging is happening in a couple of locations like in front of Sainsbury store, around Halifax bank, the Howard centre. All these people begging are able to work, but they don't want to. Is much easier to beg. On the other hand there are people who are playing guitar or singing usually in the weekends. They also request money, I'm happy to pay these guys.	11/5/2023 4:25 PM
29	again, not many but a couple of regulars	11/5/2023 12:25 PM
30	harassment from rough sleepers / homeless	11/4/2023 4:49 PM
31	There are a lot of beggars who ask you for money to fuel their drug habits etc. NOT good for a pretty nicer place like Welwyn garden city is!	11/4/2023 3:12 PM
32	People sitting in the street asking for money and being aggressive when ignored.	11/4/2023 1:52 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

33	Causes an unsafe environment, and can also be intimidating.	11/4/2023 10:06 AM
34	Sitting by the banks and men have come up to me begging	11/3/2023 6:43 PM
35	From my experience of living in this town, which is 58 years, begging is never been a problem.	11/3/2023 3:44 PM
36	I don't like to keep being asked by people for money as I walk along the street. I don't have much money myself and do not feel I should have to answer them. And I don't like having to walk around them to get into shops.	11/3/2023 3:14 PM
37	There is usually always someone begging outside Lloyds bank. Although they don't cause any trouble that I know of it isn't very Pleasant being asked for money every time you arrive or leave for work or go out on a break.	11/3/2023 12:37 PM.
38	As a resident this is 100% noticeable, however with the roadworks and weather this has reduced. Some of these beggars will be earning a significant amount each day they treat it as a job arriving and leaving after most shoppers.	11/3/2023 11:01 AM
39	There are a number of people begging outside the banks Sainsbury's MacDonal's	11/3/2023 9:37 AM
40	Has increased in line with rough sleeping. A sad reflection of society generally and unusual to see so much of it in small town centres where there is limited footfall. Particularly annoying to be approached by a beggar which could also be construed a bit threatening. I'm assuming these people used to live locally or some of them transient?	11/2/2023 8:01 PM
41	Same as above	11/2/2023 5:55 PM
42	Seen outside Sainsbury's and along Howardsgate	11/2/2023 5:15 PM
43	Begging around the Howard Centre / the corner by Lloyds Bank is much more prevalent than previously	11/2/2023 2:56 PM
44	WGC has avoided becoming a dilapidated, boarded-up retail high street by fostering a cafe, restaurant culture. Anything that makes people looking for a coffee, lunch or dinner feel uncomfortable could undermine the Town's future as a social hub.	11/1/2023 9:31 PM
45	Mostly rough sleepers in and around Howardsgate and sometimes on Stonehills Road. I would say they are mostly passive beggars. However, I have been asked for money by rough sleepers outside Sainsbury's and also a couple of times at the entrance to the Howard Centre.	11/1/2023 3:23 PM
46	We	11/1/2023 2:41 PM
47	Increasing numbers of people are finding rent and food unaffordable.	11/1/2023 2:24 PM
48	especially by Sainsbury's	11/1/2023 1:16 PM
49	Intimidating behaviour , feeling threatened	11/1/2023 11:11 AM
50	Yes, there has been an increase in beggars as nothing is done about it. They have practically taken up residence outside Sainsbury's, the Howard centre, and virtually all the cash machines. This is not desirable for me as a resident nor for them	10/31/2023 8:17 PM
51	Outside All banks in town and Sainsbury's. Intimidating for many	10/31/2023 1:34 PM
52	Mainly young to middle-aged white men outside Sainsbury's, Halifax and Lloyds Bank.	10/31/2023 10:28 AM
53	Outside Sainsbury's, the Howard Centre, and occasionally outside various banks on Howardsgate. Always younger white men. Nearly always ask for money when using the ATM machines.	10/30/2023 6:55 PM
54	Around the shopping centre (men, after 60); Around Waitrose (woman, 35-40)	10/30/2023 4:09 PM
55	Halifax, Lloyds bank, Sainsbury entrance, 40 years old 99% male, British	10/30/2023 11:22 AM
56	Outside Lloyds Bank and Burger king	10/30/2023 11:10 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

57	In the 20 years I've been living in the town I've only been approached by beggars twice.	10/30/2023 10:48 AM
58	As above. The people involved tend to be white male, ranging in age from mid-twenties to possibly sixties. They appear to be street people, into alcohol and possibly drugs.	10/30/2023 9:14 AM
59	The rough sleeper's don't beg. What about the charity chuggers and the Big Issue. Are you including them?	10/30/2023 8:54 AM
60	Town centre, Howard's Gate, outside Sainsbury's.	10/29/2023 7:31 PM
61	Along the high street and especially around the train station / Howard Centre	10/29/2023 6:59 PM
62	Sainsbury's, Shopping centres entry begging for change. Various ages, mainly males.	10/29/2023 3:48 PM
63	There are a lot of beggars/rough sleepers; people in key/specific areas and Sometimes their behaviour and attitude doesn't indicate they are in fact homeless/struggling or wanting help but more that they choose those locations & sit there out of choice rather than necessity.	10/29/2023 1:13 PM
64	Rather than punish homeless people for existing, provide adequate housing and services to help them reintegrate productively into society	10/28/2023 8:32 PM
65	Begging is carried out by the two street drinkers/ alcoholics (now residents) that the council in their wisdom (?) have thought it a good idea to house these two seriously ill (and seriously anti-social) people among us elderly residents. They actually knock on neighbours, usually very elderly ladies, doors asking for money.	10/28/2023 3:50 PM
66	Yes - outside Sainsbury and along the main strip in the town centre. By pizza express is also very common	10/28/2023 2:45 PM
67	Howardsgate (various locations), immediately outside the main entrance to the Howard Centre, Wigmore Street (from Howardsgate down to Sainsbury's). All appear to be quite passive when the individuals are on their own, but there have been a number of occasions where groups have formed (together with their dogs) and this then becomes very intimidating and I've felt quite frightened for my safety. Age ranges from mid-twenties to 40+(?). Men and women. Mainly white British and Eastern Europeans.	10/28/2023 10:01 AM
68	As the above always around Howard's Gate it outside Sainsbury's	10/28/2023 9:49 AM
69	Outside of the shopping centre, by Sainsbury's	10/28/2023 8:25 AM
70	It's sad to see begging and they should be helped. If they are pushed out of the town centre where will they go? Will they be offered support?	10/27/2023 10:16 PM
71	Outside the entrances to the Howard Centre and Sainsbury's.	10/27/2023 8:21 PM
72	outside Sainsbury's, near the atm, looking sad and getting angry if someone says no sorry, male, Caucasian, 30-50s	10/27/2023 6:14 PM
73	Town centre outside banks!	10/27/2023 3:53 PM
74	There's a community of white, homeless men (drug users) who loiter outside Sainsbury's, McDonalds and the Howard centre and beg for money.	10/27/2023 11:54 AM
75	Fear for women's safety after lights go off in Parkway (based on family experience in another area where woman was threatened several times and reported this to police who took action)	10/27/2023 11:47 AM
76	The men continually sitting outside Sainsbury's and in the street in Howardsgate with bedding all over the place cause an absolute eyesore and the expectation is that passers-by will give them money.	10/27/2023 10:45 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

77	Banks, supermarkets, all ages.	10/27/2023 7:28 AM
78	Woodhall town centre outside coffee shops and banks and station	10/27/2023 7:11 AM
79	Too many individuals to describe, mainly young to middle aged males with a few young women on occasions too. The ones I've seen are all white. Mainly they camp outside Sainsbury's on a regular basis and try to sit very close to all the cash machines in the town. By the Halifax machine is one of the hot spots. These individuals are always asking people for money and on one occasion when I refused a man who was sitting nearby the KFC in Fretherne road he got very abusive. This was about 5pm in the evening. There are also two or three that walk up to people asking for money on a regular basis. I had one bloke tall, white, sometimes with a crash helmet aged thirties that approached me on three consecutive Friday evenings giving three different tales of woe that he needed money for. I called him out to his face for the scam merchant he clearly is.	10/27/2023 12:25 AM
80	Begging is happening outside Sainsbury's & the Howard Centre by all sorts of people but usually men.	10/27/2023 12:21 AM
81	Howard centre entrance- male English approx. 50s Also outside Macdonald's and kfc	10/26/2023 11:25 PM
82	I have called the police and council multiple times about drinking, class A drug used ASB and aggressive begging in this area. I am a resident in Russellcroft Road and the police and council are aware if their identities. I will add my details and provide all of the emails and pictures (which I have recently shared with the Mayor)	10/26/2023 11:17 PM
83	Intimidating begging near cash machines	10/26/2023 10:58 PM
84	Beggars, however they are mostly residing on land owners by Howard centre and does not fall on land owned by district or deemed to be highway.	10/26/2023 9:43 PM
85	Very obvious recent influx of people begging	10/26/2023 8:41 PM
86	outside shops	10/26/2023 7:18 PM
87	Have seen homeless situated outside shops near green area (near the old post office) during day time Not actively approaching people	10/26/2023 6:49 PM
88	Outside Howard centre and near atms multiple homeless mostly male one female	10/26/2023 6:15 PM
89	This is not just homeless. Forever getting bothered by charities making you feel guilty when cannot afford to sign up.	10/26/2023 5:37 PM
90	Outside Sainsbury in town and Lloyd's bank. Woodhall shops by coop	10/26/2023 5:29 PM
91	Homeless people/drug users outside most cash points, outside Sainsbury's, outside the Howard centre. Male	10/26/2023 4:53 PM
92	Outside Sainsbury's. Usually men in their 30-50s.	10/26/2023 4:46 PM
93	I speak to most of the homeless in the area so know their stories about why they ate on the street and give them stuff when I can as homeless could happen to anyone	10/26/2023 4:33 PM
94	Outside the Lloyd's bank mostly men	10/26/2023 4:21 PM
95	Men sitting under cash points	10/26/2023 4:00 PM
96	Outside Halifax Bank, Outside Lloyd's TSB Bank, Outside Sainsbury's, Outside The Howard Centre	10/26/2023 3:29 PM
97	Sainsbury and occasionally Woodhall	10/26/2023 3:00 PM
98	Outside the entrance to the Howard Centre	10/26/2023 2:36 PM
99	The town is has a high number of homeless people around Sainsbury's and also in the tents near the nurseries.	10/26/2023 2:07 PM

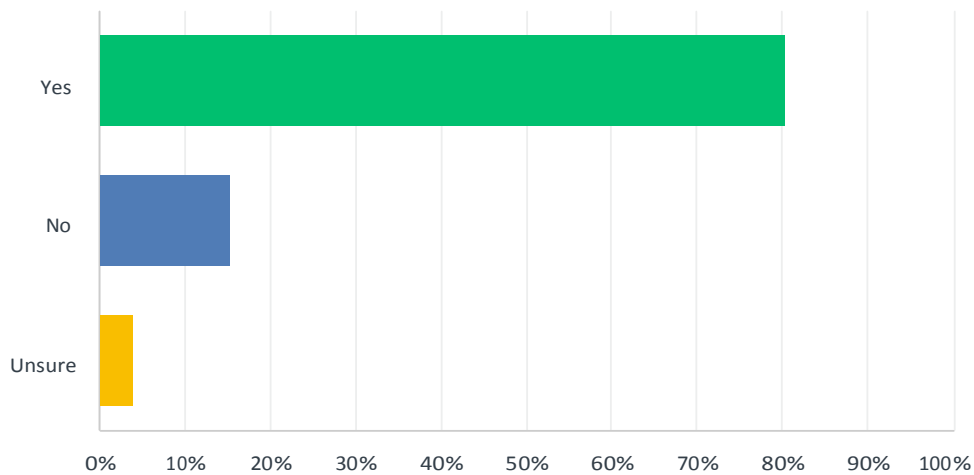
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

100	White men, outside Sainsbury's and Howardsgate. Approximately 35+. Begging by sitting on ground sometimes with a bowl.	10/26/2023 1:49 PM
101	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
102	Begging occurs regularly around the town centre	10/26/2023 1:20 PM
103	Regular occurrences on Howardsgate, particularly by cash machines.	10/26/2023 12:35 PM
104	Rarely are there not people outside Sainsbury's or ATMs in town. Often with animals and/or open drinks. Again mostly appear to be White adult 20-40 male.	10/26/2023 7:49 AM
105	Sainsbury's, outside Halifax and the bank on the corner Lloyds Intend to walk near the edge of the road and won't use these cash machines. Males not sure about ages but they frequently move between the 3 locations.	10/25/2023 6:42 PM
106	People sitting and sleeping outside Sainsbury's near a cash machine and also around Pizza Express etc again near cash points. Mostly male around 20-30 years old, but also sometimes a couple of women one around 20-30 years old and one older.	10/25/2023 10:34 AM

Do you consider any of the following to be a problem in the proposed PSPO area?

Q3 Rough sleepers

Answered: 169 Skipped: 0



ANSWER CHOICES		RESPONSES	
Yes		80.47%	136
No		15.38%	26
Unsure		4.14%	7
TOTAL			169
#	PLEASE PROVIDE COMMENTS TO EXPLAIN YOUR RESPONSE.		DATE

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

1	Same as above. They were urinating in hunter's bridge stairs well and it has not been cleaned properly! The stair wells are a disgrace and should be properly cleaned and disinfected again. If you have rough sleepers etc this is WHAT you will get. If they don't do it here they will do it behind the shops or wherever they can.	12/4/2023 9:02 PM
2	Again, I have seen evidence of people sleeping rough, but again, they are doing so out of desperation. They should be made aware of the support available, not forced to move on.	11/27/2023 2:50 PM
3	It is an increasing problem	11/27/2023 12:54 PM
4	Again I have noticed this both near Sainsbury's and I think on Parkway near to John Lewis and in Howardsgate near Wigmores North.	11/27/2023 11:02 AM
5	It's intimidating for children who want to spend their time in the green areas around the town centre. They also leave debris which can be dirty and potentially dangers	11/27/2023 9:29 AM
6	Highly visible piles of bedding etc (occasionally occupied) outside Sainsbury's and other WGC locations.	11/26/2023 5:52 PM
7	Lots in doorways	11/26/2023 4:58 PM
8	I have seen rough sleepers	11/26/2023 11:24 AM
9	Sainsbury's and near the fountain	11/24/2023 12:34 PM
10	As I don't walk about at night it's highly unlikely that I would see an rough sleepers	11/23/2023 5:28 PM
11	They seem to be all around the town now. Sainsbury's. Halifax Building Society and near the Howard Centre.	11/23/2023 5:21 PM
12	I haven't experienced any problems from them.	11/23/2023 5:15 PM
13	Noticed outside Sainsbury's in Welwyn Garden City town centre.	11/23/2023 5:08 PM
14	It's a crying shame but no problem	11/23/2023 4:19 PM
15	This is happening more & more in our town centres. Rough sleeping outside Lloyds Bank, Carpet right, and John Lewis	11/23/2023 3:40 PM
16	I noticed some rough sleepers around the WGC train station area. It is so sad to see but they don't cause any issues although I try not to go to town late evening.	11/23/2023 1:02 PM
17	I have seen rough sleepers now setting up tents in the town centre, this is not acceptable. There also seems to be a permanent sleeper outside Sainsbury's.	11/23/2023 9:28 AM
18	Sadly, yes there is a number of rough sleepers in the town centre	11/22/2023 10:09 PM
19	Similar to problems re beggars. Their tents have been seen in various grassy parts of town centre including very close to day-care centre on Parkway.	11/20/2023 4:44 PM
20	Tents currently in the north area at junction of Parkway and Russelcroft Road. they have also been in the south area at junction of Parkway and Russelcroft Road. this area is currently not highlighted as part of PSPO.	11/20/2023 12:58 PM
21	Increase in homeless in town centre	11/16/2023 8:22 PM
22	It is squalid and not healthy for the rough sleepers too - makes the town look shabby and untended.	11/15/2023 9:40 PM
23	Rough sleepers outside Howard Centre but when I return home late at night they have disappeared.	11/13/2023 9:41 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

24	Sleeping bags outside Sainsbury's. Tents (at least two) and rubbish and disgusting detritus within the subterranean roundabout between John Lewis and Waitrose. That whole subterranean area is rife with graffiti, rubbish, dodgy characters.... The council really needs to sort that eyesore and criminal hotspot out.	11/12/2023 10:56 AM
25	Again, I have seen this recently, but they aren't threatening me.	11/11/2023 8:22 PM
26	Maybe instead of banning rough sleepers there could a be system which help them to stop rough sleeping	11/10/2023 1:34 PM
27	Increasing levels and I think it puts people off visiting the town	11/10/2023 11:07 AM
28	Yes - lots of tents appearing in key public spaces too.	11/9/2023 3:01 PM
29	Mostly outside of the shopping areas there are people set up for rough sleeping	11/8/2023 9:12 PM
30	We've seen quite a few and our daughter is asking why are they sleeping on the road also worrying and prefer to see them accommodated properly.	11/8/2023 9:11 PM
31	tent city at Russellcroft road green space	11/6/2023 12:03 PM
32	There have been tents and bedding in the area near Sainsbury's, but they arrive late and leave early. I have not seen any disputes at all.	11/5/2023 8:13 PM
33	We as a society are failing to solve basic issues on our streets like rough sleepers. Everything goes back to the question of why we have rough sleepers? We people don't like to see them in public but in the same time looks like that we are failing to solve this issue.	11/5/2023 4:25 PM
34	has been a growth of homeless people who require accommodation if they agree	11/5/2023 12:25 PM
35	We had a rough sleeper deal drugs literally under our window.	11/4/2023 4:49 PM
36	There are by far TOO many rough sleepers around Welwyn garden now by Sainsbury's and Halifax and Lloyds bank and it's just not suitable and increasing crime rates, poorer people with drug and alcohol problems.	11/4/2023 3:12 PM
37	In shop doorways, outside Sainsbury's. Sometimes a group.	11/4/2023 1:52 PM
38	Throughout the weekday, sleepers can be seen moving around the town centre, dragging their blankets around. Many, if not all of these people are also drug users and leave drug paraphernalia around. They should be looked after, instead of moved on - as they just move away for a day and then come back.	11/4/2023 10:06 AM
39	In tents, near Sainsbury's. Speaking to young girls and asking them for money	11/3/2023 6:43 PM
40	Although there has been more people living on the streets but I am sure the Police have ample powers to deal with this.	11/3/2023 3:44 PM
41	I don't want rough sleepers using the lovely Welwyn Garden City area. I feel sure there are plenty of other places they could go to.	11/3/2023 3:14 PM
42	There are rough sleepers outside Sainsbury's; but I don't know of any trouble they have caused.	11/3/2023 12:37 PM
43	In the summer tents were erected in various parts of the town centre - are we pushing the problem elsewhere - say camping in Sherwood park Woods?	11/3/2023 11:01 AM
44	There are tents up past the foundation there are rough sleepers outside the Howard Centre and down the side of McDonalds!	11/3/2023 9:37 AM
45	This must be a problem particularly for Sainsbury's with the sleeping paraphernalia and belongings dumped outside during the day ready for the evening. Obviously very unsightly and too close to the main entrance where they are a hazard.	11/2/2023 8:01 PM
46	They have been camping on Reiss Gardens since March 2023 and are still there!	11/2/2023 5:15 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

47	It is sad to see the number of rough sleepers in Welwyn centre now. Regularly in front of Sainsbury's, The Howard Centre etc, even camping on the Parade	11/2/2023 2:56 PM
48	As above	11/1/2023 9:31 PM
49	There was a rough sleeper recently using the new landscaped area of Stonehills to sleep rough in a tent. Both have attracted people who I have witnessed taking drugs. There have also been rough sleepers around Howardsgate and I often see the same people throughout the day. There was also a group of younger people camped out in tents next to Pizza Express during the summer who are well known drug users. I know someone in my building complained about this group and their tent eventually disappeared, but I still see them around the town centre. And there was a group of rough sleepers camped outside Sainsbury's for quite a few months, but seemed to have moved on now. Basically, there is always a visible presence of rough sleepers around the town centre.	11/1/2023 3:23 PM
50	Just a very negative	11/1/2023 2:41 PM
51	Perhaps if you proposed rent caps for private landlords there'd be less of an issue?	11/1/2023 2:24 PM
52	they are multiplying in the town centre, by Sainsbury's, train station, there was a time few months ago where they set up a tent in the middle of the town in the green, we had to alert the police as these people where day drinking and bothering people (along with kids)	11/1/2023 1:16 PM
53	There seems to be many people sleeping in doorways	11/1/2023 11:11 AM
54	This is the same problem as with the begging. There has been a notable increase in the areas where there is begging. It makes for uncomfortable encounters on Fretherne road and outside the Howard centre and the parkway. I see it has notable impact on the local business as well where they have set up camp	10/31/2023 8:17 PM
55	Sainsbury's, Halifax, Russelcroft road behind nursery, parkway	10/31/2023 1:34 PM
56	Similar to begging	10/31/2023 10:28 AM
57	Rough Sleepers is the worst problem. A massive increase in the last 12 months. There are about 4 tents permanently but sometimes as many as 6. They are not necessarily there as victims of circumstance. xxxxx seems to think they are all victims. How would he like it if they set up a tent in his garden?	10/31/2023 9:27 AM
58	The small green area directly opposite Howardsgate and the fountain has now become home to at least two tents which have been in situ for a number of months. Again this appears to be all male, but not of British origin - possibly eastern European. Unclear why these people have been allowed to continue to 'camp' in this area.	10/30/2023 6:55 PM at
59	Around the shopping centre	10/30/2023 4:09 PM
60	Lawns in town centre, and the pretence of sleeping rough but i have seen the in the evening getting in cars or on electric scooters, i have also witnessed them packing up and entering the flats in the town centre. 35-50 years old 100% male	10/30/2023 11:22 AM
61	Next to the new nursery	10/30/2023 11:10 AM
62	There is a lot of rough sleeping going on. If you prevent them from sleeping in the centre of town you will just force them into residential areas. Rather than criminalise them I would suggest providing more support to get them off the streets	10/30/2023 10:48 AM
63	Along Howardsgate and sleeping in tents to both corners of Parkway and Russelcroft Road.	10/30/2023 9:14 AM
64	It's a problem for them not us. They need help not moving on so we can pretend there isn't an issue.	10/30/2023 8:54 AM
65	On the grass opposite John Lewis, and outside various business properties in the Town Centre.	10/29/2023 7:31 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

66	Along the high street and especially around the train station / Howard Centre	10/29/2023 6:59 PM
67	Sainsbury's, Shopping centres entry, Halifax, Lloyds Bank.	10/29/2023 3:48 PM
68	There are a lot of beggars/rough sleepers, people in key/specific areas and sometimes their behaviour and attitude doesn't indicate they are in fact homeless/struggling or wanting help but more that they choose those locations & there out of choice rather than necessity.	10/29/2023 1:13 PM
69	Rather than punish homeless people for existing, provide adequate housing and services to help them reintegrate productively into society	10/28/2023 8:32 PM
70	Yes - outside Sainsbury and along the main strip in the town centre. By pizza express is also very common	10/28/2023 2:45 PM
71	Specifically outside Sainsbury's and along the frontage of the main entrance to the Howard Centre (Howardsgate). All very disturbing. Couldn't see as fully covered up.	10/28/2023 10:01 AM
72	Camping with tents in Howard's Gate and then moved to the green space on Parkway. A lady in particular is a drug addict and it is really not a nice sight for our Grandchildren to see.	10/28/2023 9:49 AM
73	Outside Sainsbury's and all along town. In the bushes/green space opposite the fountain. People sleeping there	10/28/2023 9:11 AM
74	On the grassed area on parkway next to the new nursery, tents erected on the grass outside of John Lewis, sleeping bags outside of The Howard Centre and Sainsbury's.	10/28/2023 8:25 AM
75	Lately I have seen rough sleepers in the old Debenhams doorway and under the garages at the campus east car park and in tents around the town centre. Will people be helped and supported to find someone to go.	10/27/2023 10:16 PM
76	Outside the entrances to the Howard Centre and Sainsbury's.	10/27/2023 8:21 PM
77	the grass area near NatWest bank and the grass area near burger king, and outside of Sainsbury's, had a green tent up, loitering and staring at people, Caucasian males 30-50s	10/27/2023 6:14 PM
78	Outside Sainsbury's, begging, smoking and drinking	10/27/2023 3:53 PM
79	Roundabout near A1 on the way to Stevenage	10/27/2023 1:48 PM
80	Constant bedding outside the Howard centre and Sainsbury's.	10/27/2023 11:54 AM
81	As above	10/27/2023 10:45 AM
82	Supermarket,	10/27/2023 7:28 AM
83	Outside Sainsbury's	10/27/2023 7:11 AM
84	This is a disgusting topic for you to survey on.	10/27/2023 6:27 AM
85	Outside Sainsbury's Male. Need gone.	10/27/2023 6:23 AM
86	No problems with the few genuine rough sleepers who stay in the bus station area, they bother nobody, but the ones mentioned above who are telling people they are homeless and scrounging left, right and centre are a real nuisance.	10/27/2023 12:25 AM
87	Same as previous. Also tents have been previously used in the town centre gardens & people sleeping in them.	10/27/2023 12:21 AM
88	Outside Howard centre and also along the banks like Halifax	10/26/2023 11:25 PM
89	I have called the police and council multiple times about drinking, class A drug user, ASB and aggressive begging in this area. I am a resident in Russellcroft Road and the police and council are aware of their identities. I will add my details and provide all of the emails and pictures (which I have recently shared with xxxxx)	10/26/2023 11:17 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

90	By the station, cash machines and Sainsbury's. Intimidating and makes the area look and feel unsafe	10/26/2023 10:58 PM
91	The solution to this issue would be to try and better assist these individuals, not unfairly punish them. The resources spent on enforcing these rules would be better spent in your homelessness department.	10/26/2023 9:52 PM
92	Mostly in doorways	10/26/2023 8:41 PM
93	outside shops	10/26/2023 7:18 PM
94	As above	10/26/2023 6:49 PM
95	Outside Howard centre near McDonalds	10/26/2023 6:15 PM
96	These homeless people need help not a fine	10/26/2023 5:50 PM
97	There are lots of rough sleepers however they need appropriate accommodation even if it is a shelter. Shouldn't be penalised because they have nowhere to go.	10/26/2023 5:37 PM
98	Compare to when we first moved lot more rough sleepers. I feel really sorry for them but needs addressing.	10/26/2023 4:53 PM
99	As above, plus in tents on various green spaces in town including outside Howard centre, on corner of Russellcroft and parkway, on campus roundabout, on grass outside Bebo's.	10/26/2023 4:53 PM
100	Outside Sainsbury's.	10/26/2023 4:46 PM
101	In the Howard centre car park	10/26/2023 4:21 PM
102	Tents on corner of Russell Croft and Parkway. Outside Sainsbury's and the Howard Centre	10/26/2023 4:00 PM
103	Outside the Howard Centre mainly and Sainsbury's. There is one woman who I would say is in her 40's. At least 4 white men aged between 25-50 years old.	10/26/2023 3:29 PM
104	Town centre British white	10/26/2023 3:00 PM
105	Usually of male origin, mid 20's,white	10/26/2023 2:54 PM
106	It is saddening to see homelessness outside Sainsbury's, outside the Howard Centre to name but a couple of sites. Those involved should be signposted to places that can offer them assistance particularly as the winter months approach. It will also address their own safety issues	10/26/2023 2:36 PM
107	The town is has a high number of homeless people around Sainsbury's and also in the tents near the nurseries.	10/26/2023 2:07 PM
108	White men 35+. Often same people as beggars so same locations.	10/26/2023 1:49 PM
109	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
110	People regularly sleep rough around the town centre it's become a big problem over the last 5 years	10/26/2023 1:20 PM
111	Town centre	10/26/2023 1:02 PM
112	Outside Sainsbury's and worryingly off Parkway right near two nurseries.	10/26/2023 12:35 PM
113	There are now permanent encampments both near to the main fountain and next to the defunct public W/C. Again mostly appear to be White adult 20-40 male.	10/26/2023 7:49 AM
114	These do seem to have moved on from town centre but have noticed a tent on Parkway and wonder how they are getting rid of their human waste.	10/25/2023 6:42 PM

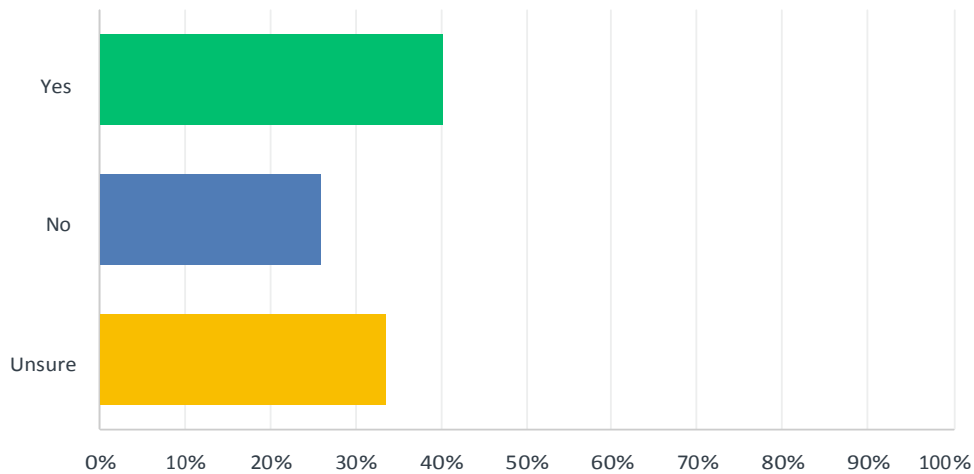
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

115	Outside Sainsbury's there is always someone sleeping. Have also seen tents near Parkway and the old toilet block.	10/25/2023 2:39 PM
116	People sitting and sleeping outside Sainsbury's near a cash machine and also around Pizza Express etc again near cash points. Mostly male around 20-30 years old, but also sometimes a couple of women one around 20-30 years old and one older.	10/25/2023 10:34 AM
117	Outside Sainsbury's main entrance.	10/25/2023 10:18 AM

Do you consider any of the following to be a problem in the proposed PSPO area?

Q4 Public urination or defecation

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	40.24% 68
No	26.04% 44
Unsure	33.73% 57
TOTAL	169

#	PLEASE PROVIDE COMMENTS TO EXPLAIN YOUR RESPONSE.	DATE
1	Yes obviously. Why on earth do you have to ask us what you should already know? If you owned a shop or a flat would YOU like somebody urinating or defecating in your doorway or by your bins and then have to put up with the smell or have to clean it up or step in it? This isn't rocket science you know.	12/4/2023 9:02 PM
2	The internal stairs that connect the BUS station to the foot bridge above Osborn Way is often flooded with pee.	11/28/2023 11:25 AM
3	I have not witnessed, nor seen any evidence of this.	11/27/2023 2:50 PM
4	There seems to be a problem in different areas	11/27/2023 12:54 PM
5	I haven't noticed any instances of this.	11/27/2023 11:02 AM
6	Its disgusting and dangerous. They will also urinate in the fountain	11/27/2023 9:29 AM
7	Probably happens but I have not (thankfully) seen any evidence.	11/26/2023 5:52 PM
8	There has been evidence of this around Panshanger. Human faeces found	11/26/2023 11:24 AM
9	I haven't personally seen this occur	11/24/2023 12:34 PM
10	I have not noticed any unusual evidence of public urination or any defecation.	11/23/2023 5:28 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

11	I have smelt urine in the town.	11/23/2023 5:21 PM
12	Not noticed.	11/23/2023 5:08 PM
13	Around the train station it's awful.	11/23/2023 4:19 PM
14	Outside the WGC train station, near bus stop area or around McDonalds seemed to be being targeted by public urination. It smells and looks very unhygienic.	11/23/2023 1:02 PM
15	I have not witnessed this but I am assuming it must happen with the rough sleepers, otherwise where do they go when the public toilets are closed?	11/23/2023 9:28 AM
16	I have not witnessed but understand that it is happening as the tents are located in the same vicinity for weeks	11/22/2023 10:09 PM
17	Haven't witnessed, personally, but must be connected with rough sleeping.	11/20/2023 4:44 PM
18	Causes a health hazard, is squalid, and again repels shoppers. Are they really no public lavatories that can be used? No excuse for doing this in the street	11/15/2023 9:40 PM
19	Mostly on Friday nights in Howards gate trees & grass area.	11/13/2023 9:41 PM
20	Once again the subterranean area where the tents are.... the irony is that the public toilets were shut down and now that building attracts vandals.	11/12/2023 10:56 AM
21	I have not seen it, but have been tempted myself at night, because of the lack of public toilets. (I am elderly and need to go a lot)	11/11/2023 8:22 PM
22	I've never seen anyone public urinating/defecating	11/10/2023 1:34 PM
23	Not seen any evidence	11/10/2023 11:07 AM
24	Smells and not hygienic - proper facilities are around.	11/8/2023 9:11 PM
25	I have seen one case of public urination near the Howard centre in the evening. If one returns from London by train, it can happen that all the toilets on the train can be out of order and the toilets in the railway station locked. The toilets in the Howard Centre close around 6 o'clock. The proper way to address this is to have public toilets.	11/5/2023 8:13 PM
26	I've been witness a couple of times when young people were urinating in public close to John Lewis store or behind Misya Maze and Grill restaurant. Not happy at all.	11/5/2023 4:25 PM
27	witnessed a man urinating in the bushes in the middle of town in broad daylight	11/4/2023 4:49 PM
28	I don't believe I've seen any of this.	11/4/2023 3:12 PM
29	Dogs brought out by owners to the grassy areas to do both whilst children are playing or sitting with parents enjoying the sunshine....especially new Anniversary Gardens new area of grass.	11/4/2023 1:52 PM
30	have no evidence of this	11/3/2023 3:44 PM
31	I haven't seen anyone do this yet thankfully but I have noticed some areas smell of urine. If people want to behave like this then let them go elsewhere and live together in their own mess and not where most people behave respectfully to each other.	11/3/2023 3:14 PM
32	I haven't been a witness to this.	11/3/2023 12:37 PM
33	I reported evidence of this via the correct channels several months ago as the homeless were taking drugs at the back of my building	11/3/2023 11:01 AM
34	I've not personally seen it but the bottom of Osborn house stinks of urine out the front and back and also there have been puddles	11/3/2023 9:37 AM
35	I've only evidenced urinating by late night drinkers strolling around and I don't think the provision of public toilets will help.	11/2/2023 8:01 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

36	I haven't seen this happen but I am aware that a number of people rough sleep in the town so would anticipate that it takes place	11/2/2023 5:55 PM
37	Have witnessed frequently on Reiss Memorial Gardens (adjacent to 32 Parkway) which is NOT covered by the proposed PSPO order but should be!!	11/2/2023 5:15 PM
38	Disgusting. Should be prosecuted under the law, by the Police	11/1/2023 9:31 PM
39	I tend to witness this on Friday and Saturday nights after the pubs close. I witness public urination next to the Lloyds bank building quite a lot. Mostly involves males. But I did recently witness one woman about to urinate between two parked cars on Stonehills Road, until her friend noticed that they were right next to the rough sleeper who was lying in the doorway of the Insurance office next to Greggs.	
40	This disgusting behaviour speaks for itself. It comes as a result of the high consumption of alcohol and drug use by certain individuals.	11/1/2023 2:41 PM
41	Build some public toilets.	11/1/2023 2:24 PM
42	Have witnessed people urinating in doorways, along with drug taking	11/1/2023 11:11 AM
43	Yes I have seen first-hand people urinating outside the Howard centre. I don't think I need to explain why this is unacceptable	10/31/2023 8:17 PM
44	Sainsbury's, Halifax, Russellcroft road behind nursery, parkway	10/31/2023 1:34 PM
45	Disgusting. Seen the rough sleepers do this a lot. Also Sainsbury's Staff complain that they use the shop toilets as a bathroom - shaving and washing their bodies in the toilets meant for shoppers and leave the place in a mess. Also intimidating.	10/31/2023 9:27 AM
46	Around the shopping centre, but also around xxx Pub- the visitors are using the beautiful park and garden for urination and defecation.	10/30/2023 4:09 PM
47	The side of Sainsbury and in the car park just off Fretherne Rd	10/30/2023 11:22 AM
48	We notice it to the open spaces either side of the junction of Parkway and Russellcroft Road. The people involved tend to be white male, ranging in age from mid-twenties to possibly sixties. They appear to be into alcohol and possibly drugs. On warmer afternoons and evenings there is also an issue with teenagers using the screening of the hedges to urinate and leave the area littered with beer cans, etc.	10/30/2023 9:14 AM
49	Never seen this.	10/30/2023 8:54 AM
50	Not aware of this	10/29/2023 1:13 PM
51	Please refer to my previous answers in the previous box - again it is reported by various residents that the street drinkers/alcoholics do, and have been seen to, urinate in the corridors.	10/28/2023 3:50 PM
52	Yes - often on the central lawn in the town centre usually homeless males aged 40-50	10/28/2023 2:45 PM
53	I have not personally been aware of this happening	10/28/2023 9:49 AM
54	Campus east garages stink of urine.	10/27/2023 10:16 PM
55	Often smells like urine in the car parks - Howard Centre.	10/27/2023 1:48 PM
56	Alley ways in the town centre and the Church road car park. I assume the homeless man outside Sainsbury's uses their customer toilets.	10/27/2023 11:54 AM
57	I was told areas of the car park unhygienic because of this.	10/27/2023 11:47 AM
58	In the town.	10/27/2023 6:23 AM
59	I have witnessed this in the green space in Knella Road/Pollards Close several times as it's been left to be an eyesore & hidden away from the main road	10/27/2023 12:21 AM

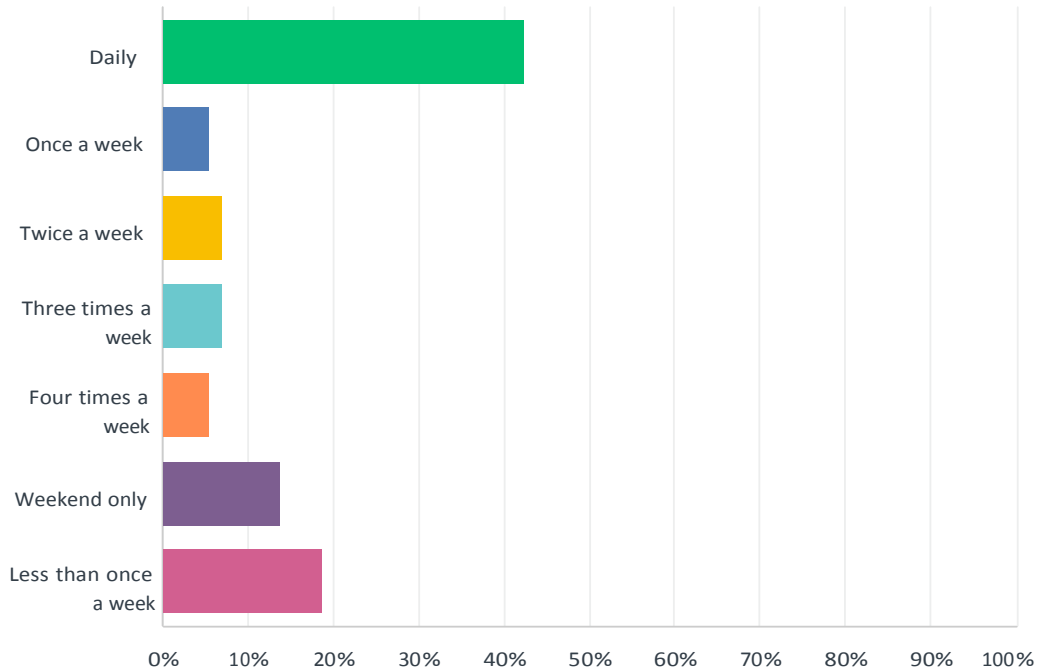
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

60	I have called the police and council multiple times about drinking, class A drug uses ASB and aggressive begging in this area. The police and council are aware if their identities.	10/26/2023 11:17 PM
61	Men of all ages defecating and urinating in areas along Parkway, seen by children as well as adults	10/26/2023 8:17 PM
62	on the new grass outside Bebo's	10/26/2023 7:18 PM
63	In town you can tell.	10/26/2023 4:53 PM
64	Same areas as above	10/26/2023 4:00 PM
65	Hunters Bridge car park K stairwells reported to WHBC to no avail	10/26/2023 3:00 PM
66	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
67	Doorways	10/26/2023 1:20 PM
68	Car parks	10/26/2023 12:48 PM
69	Again, near the benches and field areas off Parkway/Russellcroft near the fountain.	10/26/2023 12:35 PM
70	To be honest I haven't seen this but would rather drive to Tesco in Hatfield than pop into Sainsbury's after 7pm.	10/25/2023 6:42 PM
71	Hunters Bridge stairwell smells and always has puddles of urine.	10/25/2023 2:39 PM

If you have answered YES to any of the above, how often do you feel that the problem behaviour has occurred?

Q5 Street drinking

Answered: 144 Skipped: 25

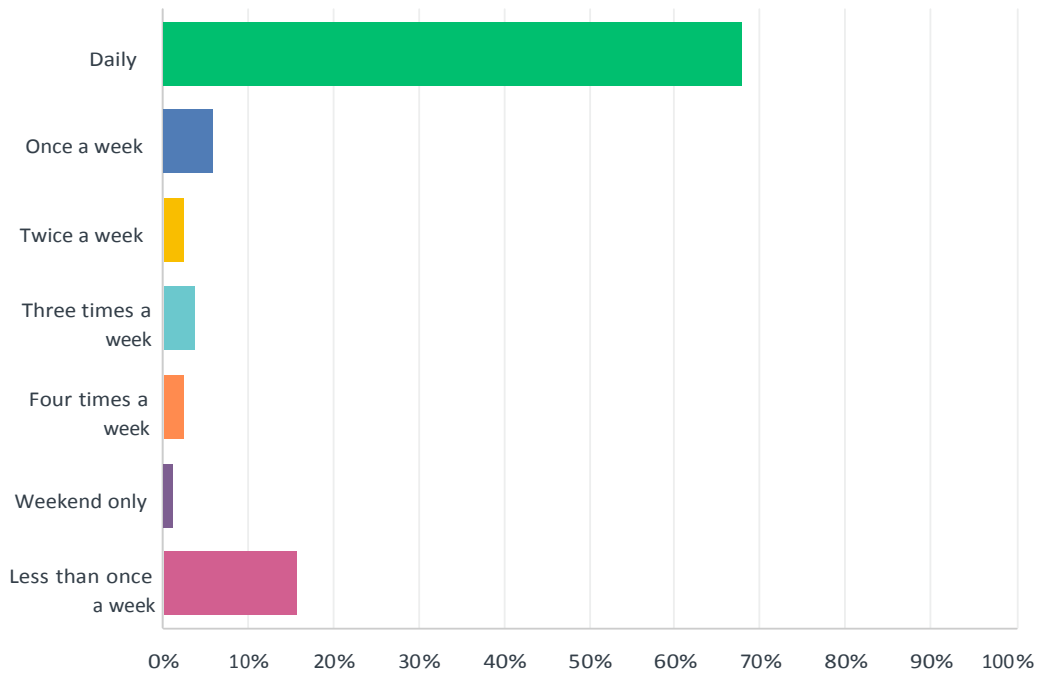


ANSWER CHOICES	RESPONSES
Daily	42.36% 61
Once a week	5.56% 8
Twice a week	6.94% 10
Three times a week	6.94% 10
Four times a week	5.56% 8
Weekend only	13.89% 20
Less than once a week	18.75% 27
TOTAL	144

If you have answered YES to any of the above, how often do you feel that the problem behaviour has occurred?

Q6 Begging

Answered: 153 Skipped: 16

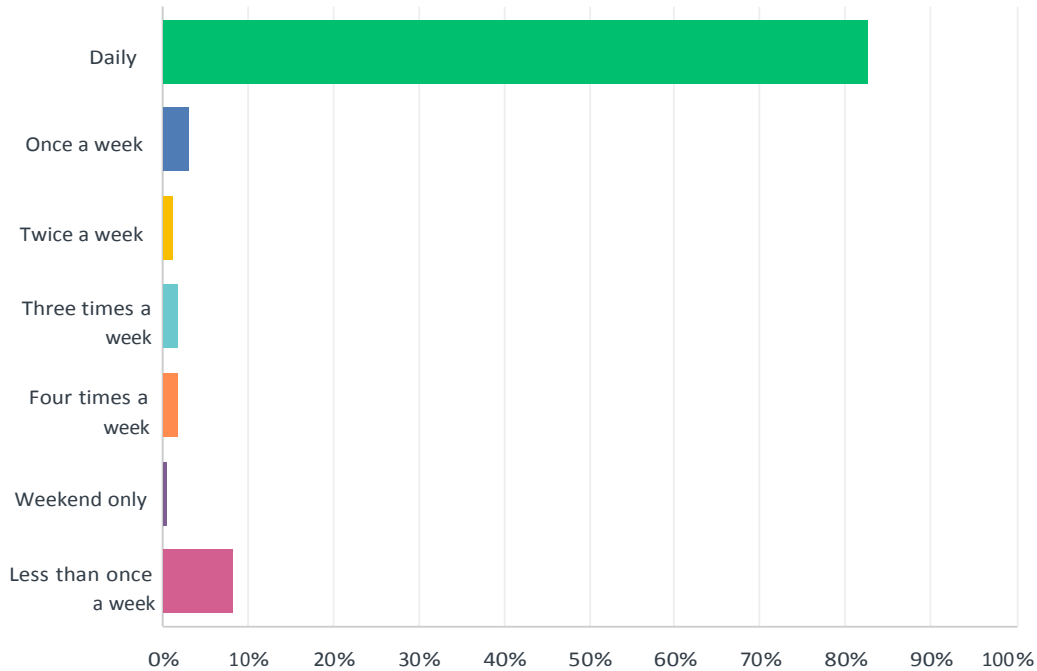


ANSWER CHOICES	RESPONSES	
Daily	67.97%	104
Once a week	5.88%	9
Twice a week	2.61%	4
Three times a week	3.92%	6
Four times a week	2.61%	4
Weekend only	1.31%	2
Less than once a week	15.69%	24
TOTAL		153

If you have answered YES to any of the above, how often do you feel that the problem behaviour has occurred?

Q7 Rough sleepers

Answered: 157 Skipped: 12

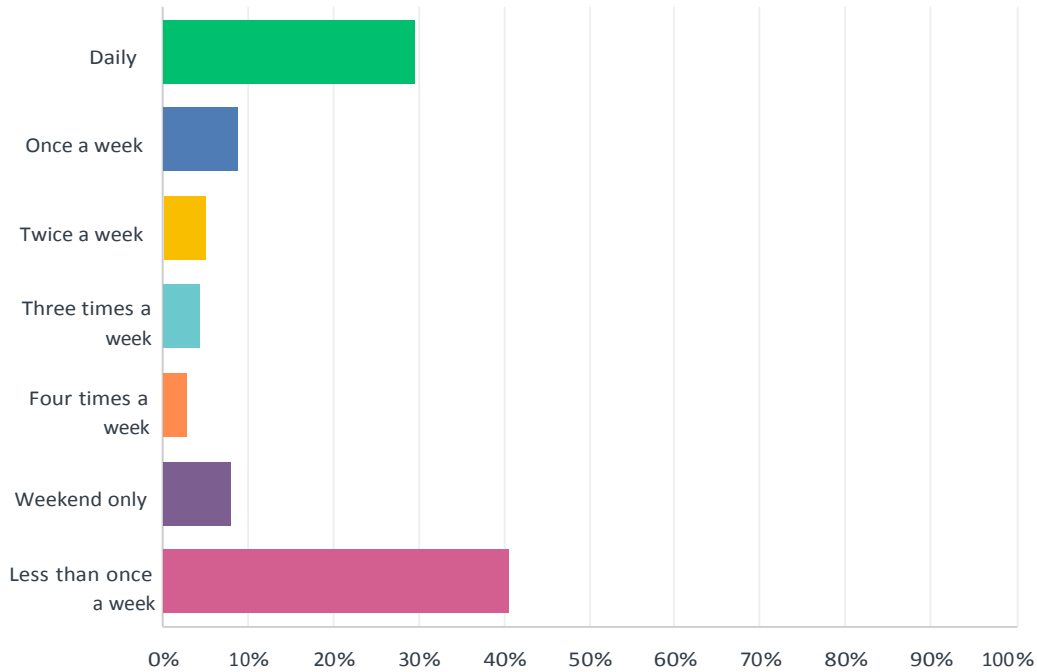


ANSWER CHOICES	RESPONSES	
Daily	82.80%	130
Once a week	3.18%	5
Twice a week	1.27%	2
Three times a week	1.91%	3
Four times a week	1.91%	3
Weekend only	0.64%	1
Less than once a week	8.28%	13
TOTAL		157

If you have answered YES to any of the above, how often do you feel that the problem behaviour has occurred?

Q8 Public urination or defecation

Answered: 135 Skipped: 34

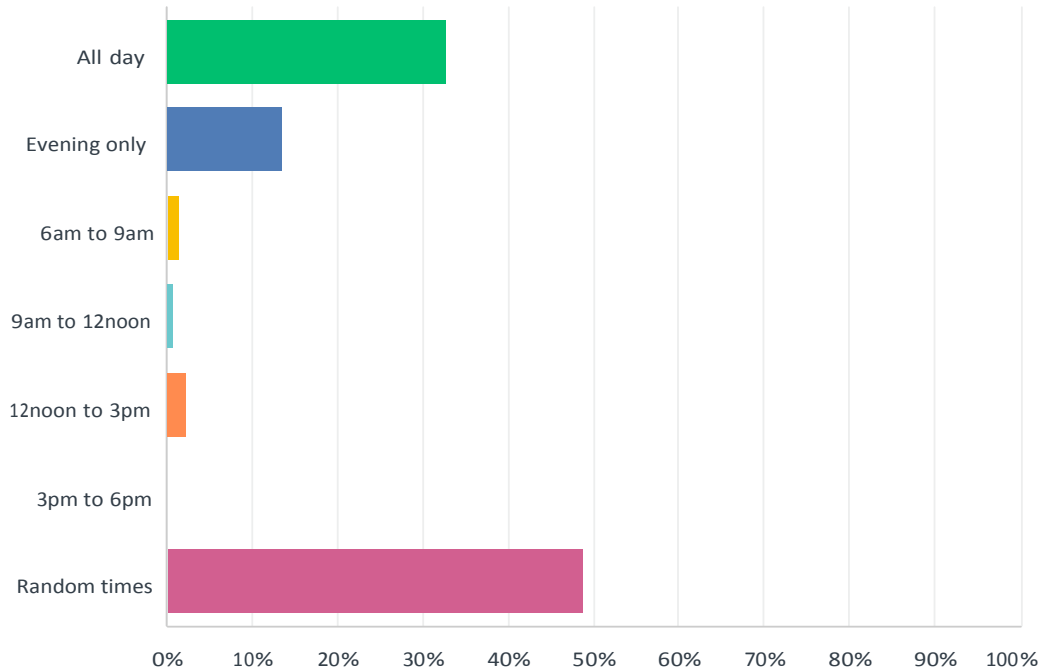


ANSWER CHOICES	RESPONSES	
Daily	29.63%	40
Once a week	8.89%	12
Twice a week	5.19%	7
Three times a week	4.44%	6
Four times a week	2.96%	4
Weekend only	8.15%	11
Less than once a week	40.74%	55
TOTAL		135

With regards to the previous question, please give an indication of the times of day that the problem behaviours occurred.

Q9 Street drinking

Answered: 131 Skipped: 38

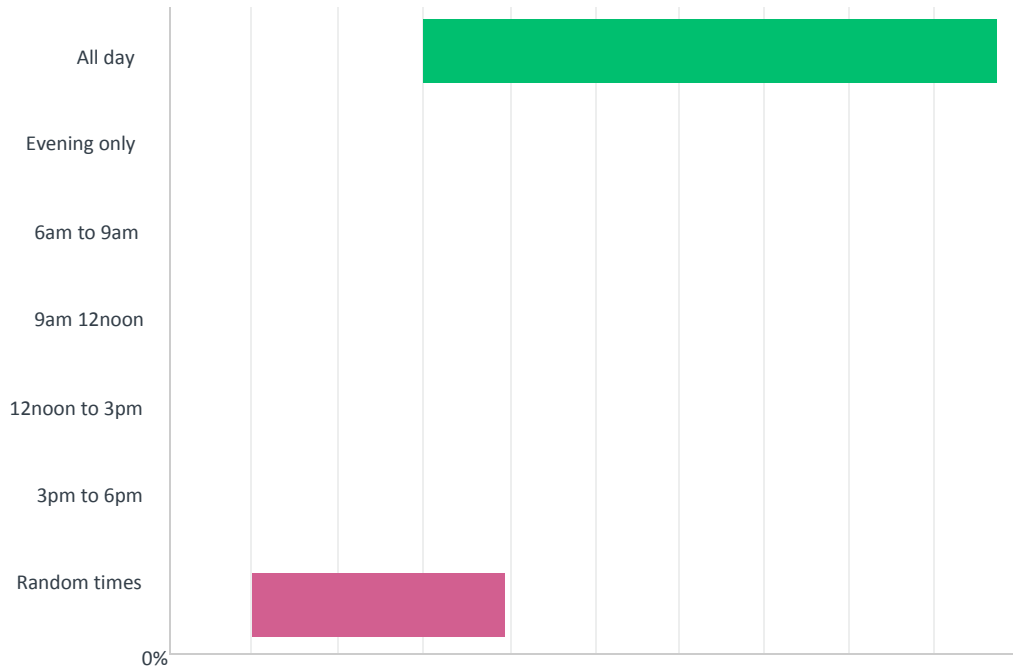


ANSWER CHOICES	RESPONSES	
All day	32.82%	43
Evening only	13.74%	18
6am to 9am	1.53%	2
9am to 12noon	0.76%	1
12noon to 3pm	2.29%	3
3pm to 6pm	0.00%	0
Random times	48.85%	64
TOTAL		131

With regards to the previous question, please give an indication of the times of day that the problem behaviours occurred.

Q10 Begging

Answered: 141 Skipped: 28

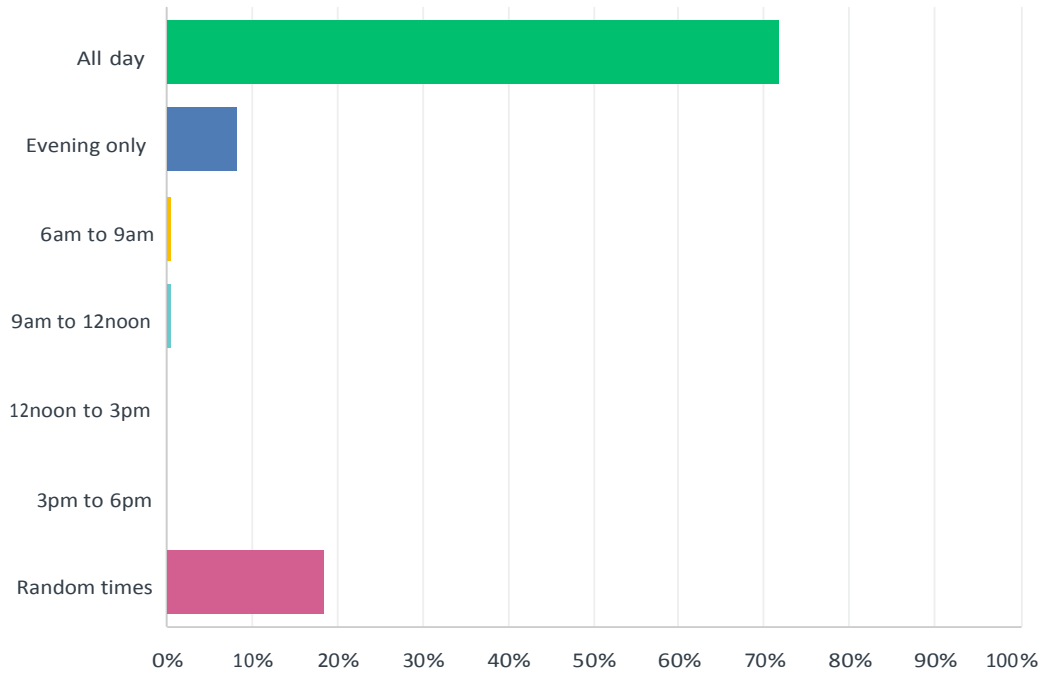


ANSWER CHOICES	RESPONSES
All day	67.38% 95
Evening only	0.71% 1
6am to 9am	0.00% 0
9am 12noon	1.42% 2
12noon to 3pm	0.71% 1
3pm to 6pm	0.00% 0
Random times	29.79% 42
TOTAL	141

With regards to the previous question, please give an indication of the times of day that the problem behaviours occurred.

Q11 Rough sleepers

Answered: 146 Skipped: 23



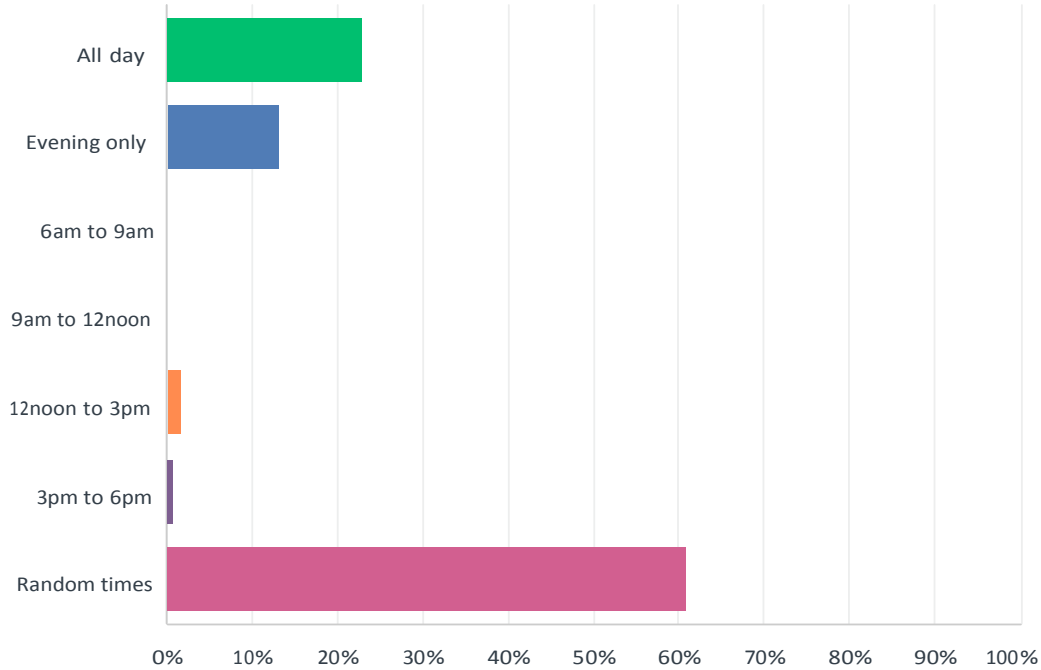
ANSWER CHOICES	RESPONSES	
All day	71.92%	105
Evening only	8.22%	12
6am to 9am	0.68%	1
9am to 12noon	0.68%	1
12noon to 3pm	0.00%	0
3pm to 6pm	0.00%	0
Random times	18.49%	27
TOTAL		146

With regards to the previous question, please give an indication of the times of day that the problem behaviours occurred.

Q12 Public urination or defecation

Answered: 113 Skipped: 56

Welwyn Garden City Town Centre PSPO Consultation Questionnaire



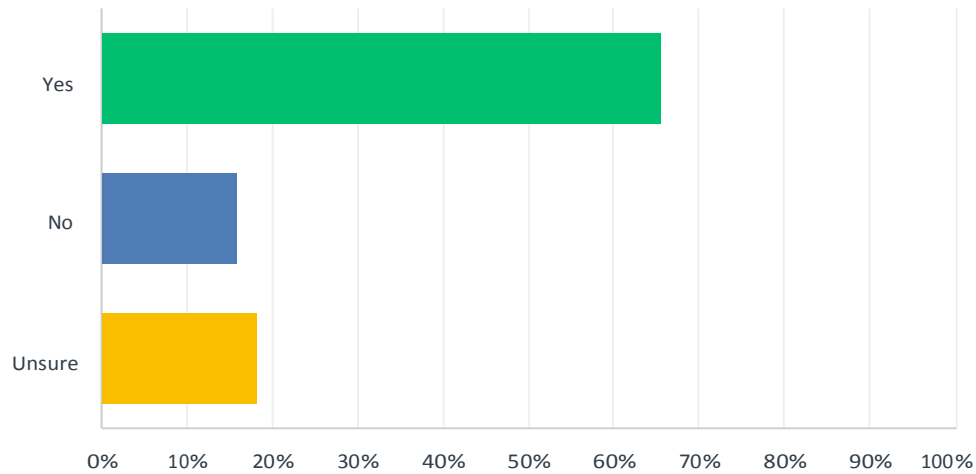
ANSWER CHOICES	RESPONSES
All day	23.01% 26
Evening only	13.27% 15
6am to 9am	0.00% 0
9am to 12noon	0.00% 0
12noon to 3pm	1.77% 2
3pm to 6pm	0.88% 1
Random times	61.06% 69
TOTAL	113

Do you consider any of the following to have an impact (please consider the environment, local businesses, safety of residents and visitors to the town centre) on you and/or the local community in a PSPO control area?

Q13 Street drinking

Answered: 169 Skipped: 0

Welwyn Garden City Town Centre PSPO Consultation Questionnaire



ANSWER CHOICES	RESPONSES
Yes	65.68% 111
No	15.98% 27
Unsure	18.34% 31
TOTAL	169

#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR RESPONSE	DATE
1	Yes of course. There are children and elderly people around. It's not nice and if you tolerate it you will get more! Unless maybe it's right outside the council offices would you like it?	12/4/2023 9:02 PM
2	This is a poorly phrased question. Of course, if pushed to the extreme then all of these would be a problem, but I have not experienced it being an issue. Certainly not to the extent of a ban needing to be imposed. I believe we should uphold our free society and make use of existing antisocial behaviour laws.	11/27/2023 2:50 PM
3	Impact on the environment	11/27/2023 12:54 PM
4	It is not nice to see this - it reflects badly on the neighbourhood.	11/27/2023 11:02 AM
5	Makes people not want to use the town and will stop people visiting shops that they do it near	11/27/2023 9:29 AM
6	Even without any drunken behaviour, it is unpleasant for residents and local businesses to see rough sleepers drinking alcohol from cans during the day (or at any time).	11/26/2023 5:52 PM
7	I have not personally witnessed actual drinking	11/24/2023 10:48 AM
8	I have not witnessed any problems though can imagine the possibility	11/23/2023 5:28 PM
9	It can be intimidating and is not nice.	11/23/2023 5:21 PM
10	It might be but I don't often go into the town centre at night	11/23/2023 5:15 PM
11	Downgrades the security and pleasantness of being shopping in the town centre forcing shoppers to frequent the town centre during the day rather than night.	11/23/2023 5:08 PM
12	I've stood up to them blocking doorways and they're ready to get violent.	11/23/2023 4:19 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

13	If I return from London at night, I feel very unsafe if I see group of people drinking around the Howard Centre	11/23/2023 1:02 PM
14	Looks awful and the cans/bottles are left	11/23/2023 12:44 PM
15	It seems that those who are drinking are generally "undesirable" characters. As a resident I feel intimidated and worry for my children using the town centre. I have often seen local businesses attempting to prevent entry to shops from these people as I assume they also create problems in the stores whilst drunk.	11/23/2023 9:28 AM
16	Haven't personally witnessed much	11/20/2023 4:44 PM
17	It is unpleasant to see people drinking in the streets and also causes litter.	11/20/2023 12:58 PM
18	Stops people relaxing and so reduces business for local traders	11/15/2023 9:40 PM
19	It's mostly only during the summer months.	11/13/2023 9:41 PM
20	Insights bad behaviour.	11/12/2023 10:56 AM
21	Could create a bad impression on visitors and therefore be bad for traders. I doubt that this should stop a "live and let live" policy	11/11/2023 8:22 PM
22	It's not a nice place to go when people are hanging around drinking, shouting, fighting etc	11/10/2023 11:07 AM
23	If it is being regularly seen	11/10/2023 8:00 AM
24	People drinking outside McDonald's/ the steps by the Howard Centre and the fountain in the afternoons and at weekends make it intimidating to approach those areas (especially with young children) difficult to access the Howard Centre and train station.	11/9/2023 9:57 PM
25	It makes the town centre feel less safe	11/8/2023 9:12 PM
26	It's antisocial and worrying - we are happy to see a normal amount of drinking in appropriate places and go for a drink occasionally ourselves. However, its not nice to see loud and inappropriate behaviour especially in WGC.	11/8/2023 9:11 PM
27	Intimidating when walking past	11/6/2023 12:28 PM
28	Drunks and Drugs lead to abusive & threatening behaviour. Makes people feel unsafe. makes people shop elsewhere	11/6/2023 12:03 PM
29	People with adequate money go to pubs, but not everyone has that luxury in the present economic climate. I have lived in the proposed area for in excess of 30 years and my rear windscreen wipers have been damaged on two occasions. The proposed action is not going to improve that situation. We have to live with the situation that we find ourselves in rather than attempt to move it elsewhere.	11/5/2023 8:13 PM
30	People should drink inside the pubs and not outside. Not happy to see empty bottles everywhere on the street.	11/5/2023 4:25 PM
31	have seen drinkers confront PCSO	11/5/2023 12:25 PM
32	promotes anti-social behaviour when not done in moderation	11/4/2023 4:49 PM
33	I believe this would have an impact on the people who come to Welwyn Garden City. It would mainly be drunken people and drug users then.	11/4/2023 3:12 PM
34	Safety of shoppers residents Rubbish left lying around	11/4/2023 1:52 PM
35	There are multiple bars/pubs in the town centre. There is nothing to stop someone who is drunk from leaving the bar/pub and then causing damage or starting fights. Whilst street drinking can cause issues - I don't think that it is the root of the issues highlighted in the PSPO.	11/4/2023 10:06 AM
36	Will put people off coming into town!	11/3/2023 6:43 PM
37	Welwyn Garden City town centre is a sleepy and quiet. I would know as I live right by the town	11/3/2023 3:44 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

and its getting quieter and quieter as the years go by, as the council and its planners etc don't wish or encourage any expansion of the town and the area surrounding it.

38	It makes the area feel unsafe and neglected.	11/3/2023 3:14 PM
39	The fights can become quite violent, passers-by look quite frightened when trying to pass the situation. It isn't great for our clients either when trying to get into the salon.	11/3/2023 12:37 PM
40	It discourages people from coming into town. There has been violence	11/3/2023 11:01 AM
41	Some of the drinkers can be very aggressive and violent with each other fighting and causing all sorts of nuisance behaviour	11/3/2023 9:37 AM
42	Rough sleepers are more noticeable and because it could lead to drunkenness they appear somewhat threatening and you have to walk elsewhere to avoid them.	11/2/2023 8:01 PM
43	as a woman I often feel scared especially if people are drinking and it is very dark around pound stretcher so I feel this is often where they hang out	11/2/2023 5:55 PM
44	Encourages anti-social and antagonistic behaviour towards the general public going about their daily business.	11/2/2023 5:15 PM
45	The area around the Two Willows is outright dangerous to walk past after about 9pm Friday/Saturday. It's not occasional, it is every weekend	11/2/2023 2:56 PM
46	Excessive street drinking causes loud, intimidating behaviour, litter and amplified antisocial behaviour - urinating, vomiting, etc	11/1/2023 9:31 PM
47	It encourages antisocial behaviour. Drunk people milling around the street at the weekend, some of whom are drinking from bottles, have caused trouble around the location of the kebab van (outside the carpet shop prior to being re-located due to the current road works). There is a lot of drunkenness and noise at the kebab van over the weekends. This drunkenness also results in public urination. And the group who sometimes drink outside the entrance to the flats at Howardsgate during the day stand out like a sore thumb, as they sit on the steps right next to people, including families and elderly people going about their day.	11/1/2023 3:23 PM
48	We have spoken to many of our customers who are 65+ and they simply feel unsafe and vulnerable walking around the town centre	11/1/2023 2:41 PM
49	Street drinking is normal and practiced, shouting at people in the street is your problem.	11/1/2023 2:24 PM
50	People feel unsafe about coming into town, especially the elderly	11/1/2023 11:11 AM
51	Yes, I used to go for walks on long croft lane but avoided at nights now which is a shame. My elderly neighbour is very afraid of drunk people at night. I have witnessed some unpleasant confrontations between drunk people as well as proprietors in the local area. The local area suffers as people drinking. Tend to leave litter	10/31/2023 8:17 PM
52	Intimidating behaviour, town looks unwelcoming and would rather shop elsewhere	10/31/2023 1:34 PM
53	Can feel quite threatening to residents and visitors.	10/31/2023 10:28 AM
54	It is upsetting for my children to see these people drinking and scares them. I also find it intimidating and hardly in the spirit of the goals that the founders of WGC had for its residents. Why are we being dictated to by the few? The decent majority do not deserve this. xxx should not be such a wet blanket when it comes to dealing with these people.	10/31/2023 9:27 AM
55	safety of residents and visitors to the town centre aesthetics of the surrounding	10/30/2023 4:09 PM
56	Visitors and shoppers will be put off or intimidated and go somewhere else	10/30/2023 11:22 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

57	Welwyn Garden City is a beautiful town. The spend in keeping the public garden areas must be significant and as a Council Tax payer I am more than happy to contribute to this. The main town area has been blighted by the few, to the detriment of the many. People come from other areas to enjoy the open spaces, the fountain and the shops and restaurants. The few that are causing nuisance by their anti-social behaviour is very unwelcome and must be stopped. The lack of police or community support officers is alarming and only encourages such behaviour. It is being made too easy for them and I am sure all local residents and business would like to see it stopped.	10/30/2023 9:14 AM
58	I am in business in the town	10/30/2023 8:54 AM
59	Increases crime risk, intimidates residents. Detracts visitors/businesses from WGC.	10/29/2023 6:59 PM
60	Being aggressive after drinking.	10/29/2023 3:48 PM
61	We live in constant wariness of outsiders coming in for their anti-social gathering and we have to be aware of the two residents who are a constant problem.	10/28/2023 3:50 PM
62	Welwyn is a very family orientated town with many young families. Groups of anti-social individuals take away from the many cultural and social events available in the town.	10/28/2023 2:45 PM
63	In the front of Sainsbury and next to Howard centre there is always the kids having a drink	10/28/2023 10:51 AM
64	All of the undesirable behaviour must have an impact on the environment, business, safety of residents and visitors to the town. I had occasion to host a lunch with a friend and was so embarrassed to see beggars and drunks (during the early afternoon) behaving badly in Howardsgate. Shocking!!	10/28/2023 10:01 AM
65	We have a beautiful town which is going down hill rapidly and with the loss of some great big stores and cheap shops opening up it is only going to get worse unless we do something about it. There is plenty of help out there for people and maybe we just need to be strong willed before our beautiful town is ruined. I no longer feel safe at night or even sometimes during the day.	10/28/2023 9:49 AM
66	It feels unsafe in town these days.	10/28/2023 9:11 AM
67	It'sintimidating to people in the town and causes people to stay away	10/28/2023 8:25 AM
68	people will not go shopping for fear of being attacked by alcohol-fueled people	10/27/2023 6:14 PM
69	I will not go into WGC town now as I'm scared of all the abusive children that hang around causing trouble	10/27/2023 5:58 PM
70	Massive impact, family members who don't live in the area have come and visited and noticed a huge increase in rough sleepers, anti social behaviours etc. I don't like walking around town with my young daughter, Welwyn garden city never used to feel like this	10/27/2023 3:53 PM
71	Young people drinking who aren't in control of themselves	10/27/2023 1:48 PM
72	Homeless man collapsed from a drug overdose outside xxx in August 2023 (ambulance was called).	10/27/2023 11:54 AM
73	Trade in town	10/27/2023 7:28 AM
74	Where is street drinking? I expect late at night during the weekend.	10/27/2023 6:27 AM
75	Arguments Scary for children	10/27/2023 6:23 AM

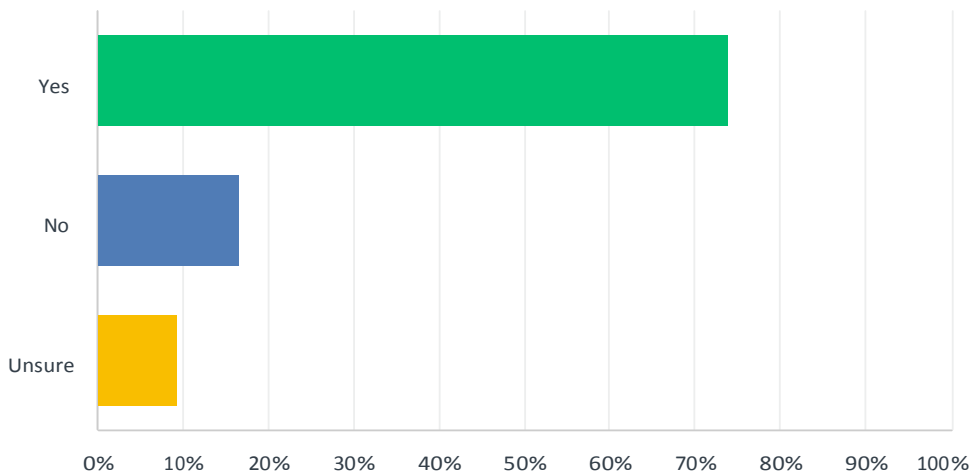
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

76	It creates a feeling of being unsafe	10/27/2023 12:21 AM
77	These people have turned WGC into a toilet. They drink, do drugs, aggressively beg and bring all the associated bad behaviour with it. The towns' founders would be sick of how you have let it come to this.	10/26/2023 11:17 PM
78	It's really off putting to see people sitting around town drunk and calling out to members of the public. The litter is horrible, the spitting in the street is vile and it makes us feel unsafe.	10/26/2023 8:17 PM
79	puts members of public off the town centre	10/26/2023 7:18 PM
80	Makes me feel unsafe. My son is getting to the age where he can go out by himself and I worry for him also.	10/26/2023 5:37 PM
81	Do not feel safe in town, avoid where possible	10/26/2023 4:53 PM
82	Unpleasant to be around	10/26/2023 4:46 PM
83	Yes with teenagers that hang around on their bikes causing trouble	10/26/2023 4:33 PM
84	Can make you feel quite unsafe	10/26/2023 4:21 PM
85	It us contributing to the issues in town	10/26/2023 3:14 PM
86	Will not visit Hatfield Town centre	10/26/2023 3:00 PM
87	Causes disturbance	10/26/2023 2:36 PM
88	Having drunk homeless people around the centre of town is intimidating for the residents.	10/26/2023 2:07 PM
89	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
90	Puts people off coming to the town	10/26/2023 1:20 PM
91	We just don't want to go town	10/26/2023 1:02 PM
92	It does impact the feeling of safety for visitors to the areas.	10/26/2023 7:49 AM
93	Summer, people drinking outside and in parks	10/25/2023 7:50 PM
94	This doesn't seem to be happening in. Stevenage town centre	10/25/2023 6:42 PM
95	I haven't really seen people drinking.	10/25/2023 10:34 AM

Do you consider any of the following to have an impact (please consider the environment, local businesses, safety of residents and visitors to the town centre) on you and/or the local community in a PSPO control area?

Q14 Begging

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	73.96% 125
No	16.57% 28
Unsure	9.47% 16
TOTAL	169

#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR RESPONSE	DATE
1	Yes they sit by the banks and ask for money.	12/4/2023 9:02 PM
2	Impact on the environment	11/27/2023 12:54 PM
3	It is uncomfortable to experience this - it reflects badly on the neighbourhood.	11/27/2023 11:02 AM
4	Makes people not want to use the town and will stop people visiting shops that they do it near	11/27/2023 9:29 AM
5	It is unpleasant for residents to be regularly accosted with requests for spare cash.	11/26/2023 5:52 PM
6	Rubbish is left in the shop areas with bedding	11/24/2023 12:34 PM
7	This is constant issue.	11/24/2023 10:48 AM
8	See previous answer	11/23/2023 5:28 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

9	It makes people feel intimidated and uncomfortable.	11/23/2023 5:21 PM
10	Downgrades the atmosphere and pleasantness of the town centre making Welwyn Garden City appear it is in a poor locality.	11/23/2023 5:08 PM
11	I give anyway	11/23/2023 4:19 PM
12	Sometimes the begging is carried out with menace. In any case, there is no place for this in the town centre where people just want to go about their business.	11/23/2023 9:28 AM
13	Intimidating to "run the gauntlet" of beggars when trying to access Sainsbury's or the bank	11/20/2023 4:44 PM
14	It is dreadful to see Beggars outside supermarkets and Banks in the Town Centre, with all the Bedding and litter.	11/20/2023 12:58 PM
15	threatening	11/16/2023 8:22 PM
16	as above	11/15/2023 9:40 PM
17	Begging is carried out by I think a group of friends who travel from the nabisco side of railway bridge, beg all day and disappear around 6pm	11/13/2023 9:41 PM
18	Having guys in their 30s (?) sitting all day asking for money (when one would think it would take less effort to look for work) should be banned.	11/12/2023 10:56 AM
19	It is far worse in London but tolerated.	11/11/2023 8:22 PM
20	Whilst we need a permanent solution to help people in trouble, the amount of begging is increasing and more frequently is close to cafes and restaurants with outdoor seating.	11/10/2023 11:07 AM
21	Unfortunately people begging are at risk and very vulnerable in extreme weather conditions. Also the presence of people begging will put people off coming to and using the facilities and shops in the town centre	11/9/2023 9:57 PM
22	It puts people off coming to the town centre / shopping areas due to begging being present.	11/8/2023 9:12 PM
23	As above - not nice to be around and appropriate place/time for charity etc.	11/8/2023 9:11 PM
24	Intimidating when walking past	11/6/2023 12:28 PM
25	Completely lowers the tone of the area and discourages shoppers	11/6/2023 12:03 PM
26	I have not seen the doors to premises blocked by beggars, nor any aggressive persons.	11/5/2023 8:13 PM
27	Begging is a bad example for others who don't want to work. There was a guy in front of Sainsbury's and after a couple of days, more people joined.	11/5/2023 4:25 PM
28	harassment	11/4/2023 4:49 PM
29	Begging is done by poorer people, and as such means crime rates will go up for thieving things because poor people need money so then if nobody gives them money they will attempt to steal from other people. Also having shops like Pound land in the city centre makes it easier for beggars to thief from Pound land, Pound stretcher etc, as such because the items are cheap each item being a pound or less means more crime again for the whole of Welwyn Garden!	11/4/2023 3:12 PM
30	Aggressive begging leaves people feeling unsafe especially when refused and a nasty comment is made or more likely shouted by the beggar.	11/4/2023 1:52 PM
31	This can be unsettling and intimidating to people, especially when they are waiting by cash points. It can also deter return visits to the town for people who are visiting from out of the area, impacting local businesses.	11/4/2023 10:06 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

32	Will put people off coming into town!	11/3/2023 6:43 PM
33	I feel this puts people off visiting the town and certainly makes me not want to visit some shops as I'm fed up with being pestered.	11/3/2023 3:14 PM
34	Sometimes there is a big crowd of people gathered around the entrance to Lloyds bank talking to the beggars and they have big dogs too. This can feel quite intimidating.	11/3/2023 12:37 PM
35	It discourages people from coming into town. There has been violence	11/3/2023 11:01 AM
36	They take money of innocent old vulnerable people and it can be intimidating.	11/3/2023 9:37 AM
37	Unightly and being approached for money puts you under unnecessary pressure. Hanging around near particular shops could make you shop elsewhere, that shop will lose business.	11/2/2023 8:01 PM
38	Makes it uncomfortable for passers-by , feeling of being watched, aware of not wearing items to attract wrong attention	11/2/2023 5:15 PM
39	The begging in itself is not that intrusive but the people begging are often in groups and it can be intimidating	11/2/2023 2:56 PM
40	Inconsistent to high street areas that relies on recreational services (coffee, lunches, etc) for its continued success	11/1/2023 9:31 PM
41	There was a period of months when you couldn't enter or exit Sainsbury's without being asked for money by a group of rough sleepers. So, while some begging is passive and involves a hat or a cup sitting next to someone, there have been others outside Sainsbury's and also the Howard centre who actively approach you.	11/1/2023 3:23 PM
42	"Spare any change?" "No sorry mate" Look at the world still turning!	11/1/2023 2:24 PM
43	People feel intimidated	11/1/2023 11:11 AM
44	Yes it has an effect. It is an unpleasant situation for members of the community to be put in as soliciting for cash is not fair on the local community and it does not provide a permanent solution to the people Soliciting. I have personally been borderline harassed for money on more than one occasion on Fretherne road and in the Howard centre	10/31/2023 8:17 PM
45	Intimidating behaviour, town looks unwelcoming and would rather shop elsewhere	10/31/2023 1:34 PM
46	A nuisance to businesses, residents and visitors alike.	10/31/2023 10:28 AM
47	This causes distress amongst very young children and is a source of concern generally.	10/30/2023 6:55 PM
48	safety of residents and visitors to the town centre aesthetics of the surrounding	10/30/2023 4:09 PM
49	Who wants to visit a town centre when there is an industry of begging	10/30/2023 11:22 AM
50	It is threatening to be approached by sometimes quite aggressive men asking for money. It will put people off from coming to the town to shop and use restaurants.	10/30/2023 9:14 AM
51		10/30/2023 8:54 AM
52	Does nothing to enhance the reputation of the town by visitors or business.	10/29/2023 7:31 PM
53	Detracts visitors/businesses from WGC.	10/29/2023 6:59 PM
54	Often the begging can be aggressive or the individuals involved can be rather unfriendly.	10/28/2023 2:45 PM
55	Howard centre and Sainsbury	10/28/2023 10:51 AM
56	All of the undesirable behaviour must have an impact on the environment, local businesses, safety of residents and visitors to the town. I was so embarrassed to see beggars and drunks (during the early afternoon) behaving badly in Howardsgate. Shocking!!	10/28/2023 10:01 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

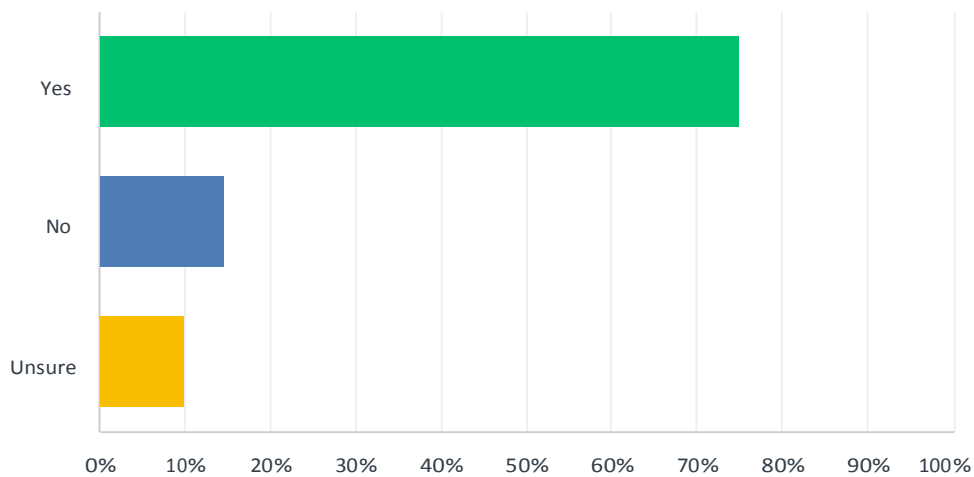
57	It saddens me to see people still begging when there really is no need for it as there is plenty of help out there. They are just begging for alcohol or drug money you can see that when they come up to you which is very unnerving especially when I have my Grandchildren with me.	10/28/2023 9:49 AM
58	Makes I'm uncomfortable to go into tie.	10/28/2023 9:11 AM
59	Intimidating	10/28/2023 8:25 AM
60	Some people probably find it intimidating and others worry about the welfare of these individuals	10/27/2023 10:16 PM
61	People don't want to be pestered in this way.	10/27/2023 8:21 PM
62	people avoid the area as soon as they see people sitting on the ground with a sign saying please help, these homeless people tend to get aggressive if you say no, the elderly are frightened to even go shopping on their own	10/27/2023 6:14 PM
63	Beggars all over WGC town centre, and they sit next to shop entrances, the Howard centre entrance and by ATMs.	10/27/2023 11:54 AM
64	They are always there, always expecting to be given something which gives a very bad view of the town for visitors.	10/27/2023 10:45 AM
65	Trade in town	10/27/2023 7:28 AM
66	Get rid of chuggers - I'd rather give to a beggar than be accosted by charity collectors or religious groups	10/27/2023 6:27 AM
67	Makes me feel unsafe. Won't go in Sainsbury's.	10/27/2023 6:23 AM
68	It makes the town feel less safe for other people and is a nuisance.	10/27/2023 12:25 AM
69	People shouldn't be accosted for money & made to feel uncomfortable or threatened	10/27/2023 12:21 AM
70	These people have turned WGC into a toilet. They drink, do drugs, aggressively beg and bring all the associated bad behaviour with it. The town founders would be sick. Of how you have let it come to this.	10/26/2023 11:17 PM
71	Intimidating	10/26/2023 10:58 PM
72	Most rough sleepers do not beg. Some people decide to give them money to help them.	10/26/2023 9:52 PM
73	as above	10/26/2023 7:18 PM
74	People don't want to go places where there's beggars	10/26/2023 6:15 PM
75	Fed up of being accosted going about my business when there's a cost of living crisis and barely getting by myself	10/26/2023 5:37 PM
76	They tend to sit by shops like Sainsbury's or Halifax etc Puts me off walking past & going in	10/26/2023 4:53 PM
77	Do not feel safe in town, avoid where possible	10/26/2023 4:53 PM
78	Unpleasant to be around	10/26/2023 4:46 PM
79	not an issue as they don't cause trouble	10/26/2023 4:33 PM
80	Again sometimes they can become quite intimidating	10/26/2023 4:21 PM
81	Intimidating as a woman on my own	10/26/2023 4:00 PM

82	Sitting next to cash points means I now don't use them in town	10/26/2023 3:14 PM
83	As above	10/26/2023 3:00 PM
84	Causes distress. People tend to walk around the person begging avoiding shops.	10/26/2023 2:36 PM
85	Happens too often in town, these people need help.	10/26/2023 2:07 PM
86	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
87	Yes a bad image for the town centre	10/26/2023 1:20 PM
88	Avoiding town	10/26/2023 1:02 PM
89	Beggars can and have been aggressive at times and I have seen police involvement as a result.	10/26/2023 12:35 PM
90	Again it reduces the safety in the area, likely putting off visits to the adjacent businesses.	10/26/2023 7:49 AM
91	It just makes people feel uncomfortable I give to local charities but won't give to beggars in town because they are using drugs and drinking.	10/25/2023 6:42 PM
92	I do go in a different door of Sainsbury's to avoid.	10/25/2023 10:34 AM

Do you consider any of the following to have an impact (please consider the environment, local businesses, safety of residents and visitors to the town centre) on you and/or the local community in a PSPO control area?

Q15 Rough sleepers

Answered: 169 Skipped: 0



Welwyn Garden City Town Centre PSPO Consultation Questionnaire

ANSWER CHOICES		RESPONSES
Yes		75.15% 127
No		14.79% 25
Unsure		10.06% 17
TOTAL		169
#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR RESPONSE	DATE
1	I've regularly seen them sleeping on the new street furniture in stonehills. If you allow this you will get more - You get what you tolerate! Rough sleeping you will get drugs, you will get alcohol, and you will get urinating and defecation where they can, they have to go as well right? Then you will get rubbish and you will get crime. For genuine people in need they should be helped and signposted to the correct places for help. Again not rocket science is it.	12/4/2023 9:02 PM
2	I impact on the town centre	11/27/2023 12:54 PM
3	It is not nice to see this - it reflects badly on the neighbourhood.	11/27/2023 11:02 AM
4	Makes people not want to use the town and will stop people visiting shops that they do it near	11/27/2023 9:29 AM
5	Random piles of bedding etc are a very unedifying sight in WGC for both residents and visitors.	11/26/2023 5:52 PM
6	If people want to camp then they should camp in a proper camp site	11/24/2023 12:34 PM
7	There needs to be a known place for homeless people to go to if they choose not to then that is their prerogative however they should not be able to stay and do where and what they want. No one should be living in a tent outside of Sainsbury's or on the grassed area outside of the Howard centre or outside shop fronts and banks. It is not safe and it is incredibly cold.	11/24/2023 10:48 AM
8	Ditto	11/23/2023 5:28 PM
9	Downgrades the atmosphere and pleasantness of the town centre making Welwyn Garden City appear it is in a poor locality. Rough sleepers noticed in the town centre over the last year.	11/23/2023 5:08 PM
10	They're no trouble	11/23/2023 4:19 PM
11	I worry that the problem will grow. We seem to have gone from the occasional rough sleeper to people camping in tents in the town. I don't like to see this at any cost, this seems to be a lifestyle choice as these people are offered support by the council but choose to continue on their path of rough sleeping, begging, drinking in the town and urinating defecating in the same areas. It gives the town an undesirable "edgy" feeling which is most unwelcome.	11/23/2023 9:28 AM
12	Not good to see tents pitched on public land, especially near day-care.	11/20/2023 4:44 PM
13	Rough sleepers should not be allowed in any areas in the proposed PSPO	11/20/2023 12:58 PM
14	as above	11/15/2023 9:40 PM
15	Again they appear early in the morning around 5.00 am and disappear around 9.00pm. Occasionally I see a proper rough sleeper outside the Howard centre but not all the time.	11/13/2023 9:41 PM
16	Just take a walk through the underground area near John Lewis.	11/12/2023 10:56 AM
17	As with begging	11/11/2023 8:22 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

18	It is wrong that people have to rough sleep in our country, let alone WGC. We need a solution to help people get back on track. It often comes with begging and during the day the bedding and belongings are often left abandoned. It just isn't good.	11/10/2023 11:07 AM
19	The tents which have been pitched on the grass on the corner of Russellcroft road/ Parkway are a major issue, as well as people sleeping outside Sainsbury's. It is very intimidating to walk past them, I can no longer let my children play or walk on that grassy area and it is inappropriate to have people camped outside the nursery. It is also intimidating to walk past them especially as the evenings get darker.	11/9/2023 9:57 PM
20	I have even seen areas where tents have been setup in the green areas so guess some people are actually living in these tents.	11/8/2023 9:12 PM
21	As above - not nice to be around and appropriate place/time for charity etc.	11/8/2023 9:11 PM
22	They not cause harm per se but surely they should be provided with proper accommodation?	11/6/2023 12:28 PM
23	Currently in tents if allowed to continue there will be more. Then it will look like a refugee camp	11/6/2023 12:03 PM
24	I have not seen the doors to businesses blocked by rough sleepers, nor any intimidating persons that would make one think twice before entering or passing by.	11/5/2023 8:13 PM
25	This is connected with begging and is also a bad example for others not to mention that if the number of rough sleepers will grow, businesses will be affected, number of antisocial behaviour will increase, people will try to avoid buying properties around these locations.	11/5/2023 4:25 PM
26	looks like not enough is being done to support	11/5/2023 12:25 PM
27	blocking public areas and creates an unsafe space	11/4/2023 4:49 PM
28	The rough sleepers in town are ridiculous at this point! Sainsbury's Halifax and Lloyds Bank all have rough sleepers/people without a home and it's just not nice to have to nearly trip over these people in town because they're all on the floor and making the area around them smell really bad. I understand they might have their own issues but surely the council can house these people! It's just really poor behaviour from the council for not sorting them out.	11/4/2023 3:12 PM
29	They should not be on the street They should allow WGC to help them They make town look disgusting and impoverished Was always proud to live in WGC but feel ashamed when people visit me now in the town centre.	11/4/2023 1:52 PM
30	They are often seen sleeping outside of banks and Sainsbury's, usually right next to the cash points. This can be unsettling and intimidating to people. It can also deter return visits to the town for people who are visiting from out of the area, impacting local businesses.	11/4/2023 10:06 AM
31	Will put people off coming into town!	11/3/2023 6:43 PM
32	Seeing tents around the town is not what the green spaces are for. WGC used to be so beautiful. I don't want to see people lying around the town in blankets. It's unnecessary.	11/3/2023 3:14 PM
33	it makes the town feel very unsafe	11/3/2023 11:01 AM
34	They leave rubbish clothes all sorts laying around the make the town look awful	11/3/2023 9:37 AM
35	Sleeping bags, quilts, personal belongings left in the street outside shops will obviously affect how you perceive the area.	11/2/2023 8:01 PM
36	Encourages further anti-social behaviour such as urination, drinking and littering. As witnessed frequently in Reiss Memorial Gardens - the left side which is NOT included in the area to be covered by the PSPO but should be!!	11/2/2023 5:15 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

37	It's horrible and these people need support, but their camps sprawl out onto the streets, litter and bags everywhere. Open drug and alcohol abuse in view of passers-by. And when tents go up on the grass, that just shows the extent of the problem	11/2/2023 2:56 PM
38	Same as above	11/1/2023 9:31 PM
39	There have been a number of rough sleepers in and around Stonehills Road over the last few years. They tend to be loud and often rant at nothing in particular for prolonged periods of time. So, I suspect there are mental health issues involved which influence their behaviour. There was one rough sleeper last year who was a presence on the street for at least a month who had frequent arguments with a female companion/friend, who often interacted with him on the street, resulting in very loud screaming matches between the two.	11/1/2023 3:23 PM
40	This creates such a negative image of WGC and certainly does not encourage people to visit the town centre.	11/1/2023 2:41 PM
41	They're not dangerous, they're poor.	11/1/2023 2:24 PM
42	People feel uncomfortable	11/1/2023 11:11 AM
43	Similarly to the people who solicit for money it is a stain on the area. I know of people who are put off from using local businesses as there are rough sleepers outside. Typically soliciting for money as well. This is not a solution for them and is not an expectation from a member of the community who pays council tax. There is also typically a lot of rubbish, belongings, mattresses, boxes left in the wake of rough sleepers	10/31/2023 8:17 PM
44	Intimidating behaviour, town looks unwelcoming and would rather shop elsewhere	10/31/2023 1:34 PM
45	A nuisance to businesses, residents and visitors alike.	10/31/2023 10:28 AM
46	People routinely say - this place is becoming a camp site or a refugee camp. It is very possible that some people are victims. However, we know others choose to camp because they are not allowed to drink and take drugs within the shelters - so it is a lifestyle choice. It cheapens the area, it is bad for business and social wellbeing and it feels like the Council don't give two figs for the majority who pay Council Tax.	10/31/2023 9:27 AM
47	The rough sleepers in the green area opposite Howardsgate and the water fountain create a visible nuisance on the main road of the town. The tough sleepers often walk up and down Russellcroft Road and are a security concern to the residents.	10/30/2023 6:55 PM
48	safety of residents and visitors to the town centre aesthetics of the surrounding	10/30/2023 4:09 PM
49	You get off a train walk through the Howard Centre and wham tents pitched on the lawn, visitors and potential residents have that as a first impression, Also outside Nat West bank on the new lawn area, it can become a recreational no go area	10/30/2023 11:22 AM
50	Rough sleeping is an issue, especially as they seem to be near cashpoints which must unsettling to some people. However, in a civilised society we shouldn't need to have people sleeping on the streets at all.	10/30/2023 10:48 AM
51	The camping that has been allowed to continue on the open spaces either corner of Parkway and Russellcroft has caused extreme concern. On occasion we have had several tents pitched, with clothes and sleeping equipment being laid out on the hedges to dry. Not exactly an encouragement for people to come to the town. Local neighbours have been involved on arguments with the people concerned on many occasions.	10/30/2023 9:14 AM
52	I am in business in the town	10/30/2023 8:54 AM
53	Same answer as previous question.	10/29/2023 7:31 PM
54	Detracts visitors/businesses from WGC.	10/29/2023 6:59 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

55	As above, they choose specific areas such as outside entrance to Sainsbury's, along Parkway as these are busy places for pedestrians rather than places for warmth/shelter. It can be intimidating and off-putting to residents as they do not appear to be there by necessity but by choice.	10/29/2023 1:13 PM
56	Especially outside Sainsbury often they have loud arguments between themselves and it creates a hostile atmosphere.	10/28/2023 2:45 PM
57	Sainsbury	10/28/2023 10:51 AM
58	All of the undesirable behaviour must have an impact on the environment, business, safety of residents and visitors to the town. The values of the town must be upheld, and protected by whatever means.	10/28/2023 10:01 AM
59	There is no need to rough sleep as there is plenty of help. The town sometimes feels like it could turn into a refugee camp, the problem you have is once one tent starts up all of a sudden others start to appear and when will it end!!!!	10/28/2023 9:49 AM
60	It feels unsafe and makes the town look awful.	10/28/2023 9:11 AM
61	Makes the environment a mess and can be intimidating	10/28/2023 8:25 AM
62	It has an impact on them as they have nowhere to live. Some people are concerned about their welfare others find it intimidating	10/27/2023 10:16 PM
63	Unwelcome, especially near cashpoint machines.	10/27/2023 8:21 PM
64	Bedding of rough sleepers left around town - outside Sainsbury's, along Howardsgate near Pizza Express and outside the station.	10/27/2023 11:54 AM
65	I've heard parents mention concerns about young children walking to town but not necessarily a valid fear	10/27/2023 11:47 AM
66	As above	10/27/2023 10:45 AM
67	Trade in town	10/27/2023 7:28 AM
68	Will avoid Sainsbury's	10/27/2023 6:23 AM
69	it is a real eyesore having loads of people with duvets camped all over the place in the town.	10/27/2023 12:25 AM
70	There's no need they can get help. It makes the town look disreputable & will discourage people shopping	10/27/2023 12:21 AM
71	These people sleep at the bottom of my road in a tent, they use the area as a toilet, a drug den and are a risk to the children's nursery and other vulnerable people in the area.	10/26/2023 11:17 PM
72	Makes the area look unattractive and unsafe	10/26/2023 10:58 PM
73	This does affect businesses and people's perceived safety. Yet again, spending more resources on helping these vulnerable individuals would be more effective. If there is an issue relating to this area, the police would be best equipped to enforce the law.	10/26/2023 9:52 PM
74	I have seen young teenagers approaching these people regularly to request drugs, going in the tents for I don't know what	10/26/2023 8:17 PM
75	as above	10/26/2023 7:18 PM
76	They block doorways and entrances	10/26/2023 6:15 PM
77	It does. Not look good to see sleeping bags etc everywhere but this is a problem that needs to be addressed properly with a homeless shelter or other appropriate accommodation	10/26/2023 5:37 PM
78	Again- outside Sainsbury's/Tesco by cash machine. I feel really sorry for them but find it really uncomfortable when they ask for cash.	10/26/2023 4:53 PM

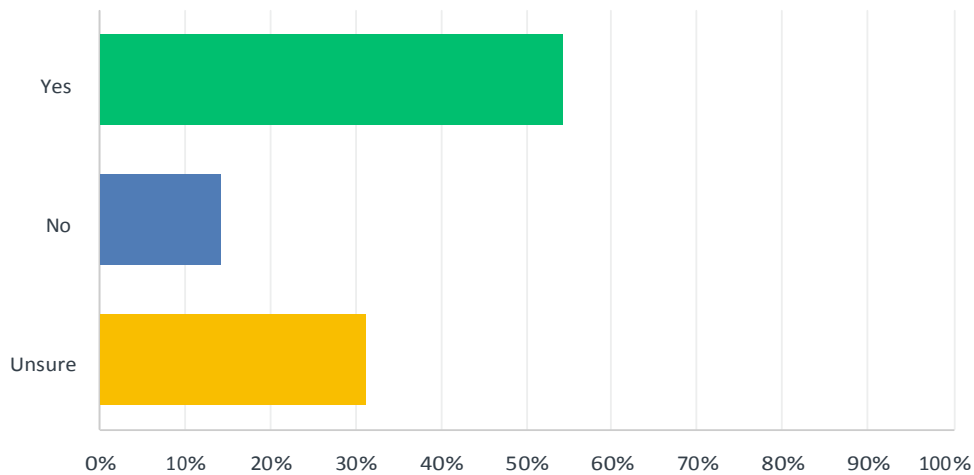
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

79	Do not feel safe in town, avoid where possible	10/26/2023 4:53 PM
80	Unpleasant to be around	10/26/2023 4:46 PM
81	not an issue as they don't cause trouble	10/26/2023 4:33 PM
82	Make you feel unsafe as a lone female I the carpark	10/26/2023 4:21 PM
83	Intimidating	10/26/2023 4:00 PM
84	Camped on public green spaces makes the place look like a rough area and has put me off visiting town as it makes the place feel unsafe	10/26/2023 3:14 PM
85	As above	10/26/2023 3:00 PM
86	Very shocked that the tents near the nursery and indeed a police station is still there.	10/26/2023 2:07 PM
87	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
88	Everday and begging	10/26/2023 1:20 PM
89	Avoiding town	10/26/2023 1:02 PM
90	It shows how little the council is doing to help people it should be.	10/26/2023 12:58 PM
91	They need to be housed	10/26/2023 12:48 PM
92	Some rough sleepers near Parkway are often also day drinking and engaging in public urination.	10/26/2023 12:35 PM
93	Seems to be much better but piles of sleeping items often left outside shops does give a good impression.	10/25/2023 6:42 PM
94	Not nice to see, something more should be done to help.	10/25/2023 2:39 PM
95	I do go in a different door of Sainsbury's to avoid.	10/25/2023 10:34 AM

Do you consider any of the following to have an impact (please consider the environment, local businesses, safety of residents and visitors to the town centre) on you and/or the local community in a PSPO control area?

Q16 Public urination or defecation

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	54.44% 92
No	14.20% 24
Unsure	31.36% 53
TOTAL	169

#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR RESPONSE	DATE
1	On no of course not, everybody loves public urinating and defecation don't they. Yes of course this is a problem. It's the shop owner and businesses that will be most affected and those who have a flat entrance or use hunters bridge stair well as it STINKS and you can see it is not clean. Just like there xxxx you have allowed to keep going in Welwyn town centre at Howards Gate. It doesn't take a bright spark to ask...where does he go to the toilet?? I ask a lady at Welwyn council and she quickly changed the subject and said "I dare not think about it" Wonderful response!	12/4/2023 9:02 PM
2	The internal stairs that connect the BUS station to the foot bridge above Osborn Way is often flooded with pee.	11/28/2023 11:25 AM
3	Of course this would be unpleasant to witness, but I have not witnessed it.	11/27/2023 2:50 PM
4	Anti-social impact on the town centre	11/27/2023 12:54 PM
5	This is obscene and unacceptable to the general public.	11/27/2023 11:02 AM
6	Makes people not want to use the town and will stop people visiting shops that they do it near	11/27/2023 9:29 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

7	Most of these things would undoubtedly have an impact on retail business.	11/26/2023 11:24 AM
8	Ditto	11/23/2023 5:28 PM
9	It in itself is unhealthy	11/23/2023 4:19 PM
10	It feels very unsafe as mostly people who urinating are drunk or may be on drugs	11/23/2023 1:02 PM
11	This is disgusting and must be stopped.	11/23/2023 9:28 AM
12	Haven't witnessed, but must be connected with rough sleeping	11/20/2023 4:44 PM
13	Not something I have seen.	11/20/2023 12:58 PM
14	as above	11/15/2023 9:40 PM
15	Mostly during the summer months, again using the trees in Howards gate.	11/13/2023 9:41 PM
16	Anything to discourage bad behaviour.	11/12/2023 10:56 AM
17	If this is a problem, don't close public loos.	11/11/2023 8:22 PM
18	N/a	11/6/2023 12:28 PM
19	I've not seen it	11/6/2023 12:03 PM
20	I am not aware of areas that smell foul in the town centre, and I find the suggestion that this will be a cause of indecent exposure fanciful.	11/5/2023 8:13 PM
21	Doesn't look good, and it doesn't smell good.	11/5/2023 4:25 PM
22	indecent and inappropriate	11/4/2023 4:49 PM
23	I haven't seen this happen so wouldn't know.	11/4/2023 3:12 PM
24	Have only seen one man urinate in the street. My answers refer to dogs.	11/4/2023 1:52 PM
25	Will put people off coming into town!	11/3/2023 6:43 PM
26	Some places I have walked by have smelled of urine. I can't understand why people who wish to be dirty and disrespectful wish to live around clean and respectful people.	11/3/2023 3:14 PM
27	we have had an increase in the rat population again after extermination	11/3/2023 11:01 AM
28	These people could have any sort illness diseases or anything nobody knows if neighbours in our block was clean up people could catch all sorts and not know about it also makes the place smell disgusting it's not a nice place to live	11/3/2023 9:37 AM
29	Obviously	11/2/2023 8:01 PM
30	Unhygienic, not necessary seeing as there are public toilets located in Sainsbury's across the road.	11/2/2023 5:15 PM
31	No Town Centre that tolerates areas that look like an open sewer will attract visitors	11/1/2023 9:31 PM
32	This often happens after the pubs close when drunk people are hanging around talking, waiting on taxis, getting kebabs. You only have to peer out of your window to see drunk people urinating next to the Lloyds building, up against trees on Stonehills road, and also crouched in-between parked cars. I have also witnessed this earlier in the evenings, say, 10.30pm, so any number of people coming out of the train station on their way home could witness public urination on the street, in addition to residents like myself.	11/1/2023 3:23 PM
33	Smells as bad as public toilets do	11/1/2023 2:24 PM
34	Disgusting behaviour	11/1/2023 11:11 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

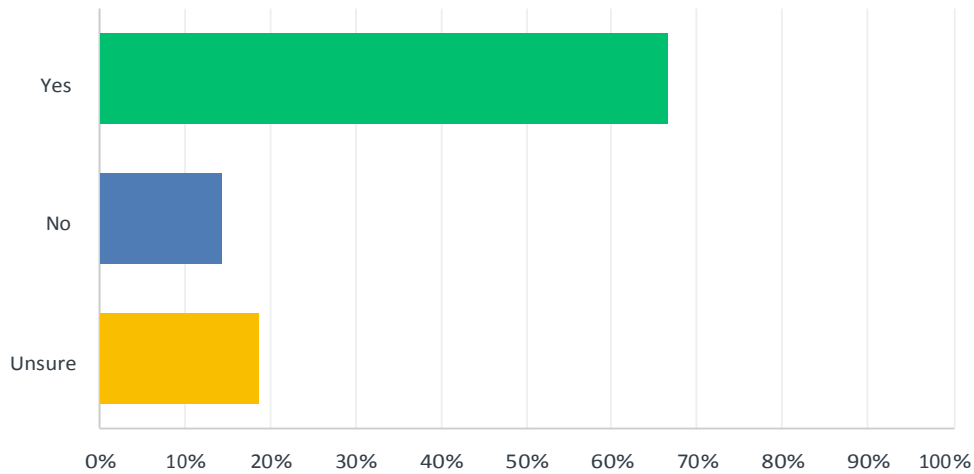
35	As mentioned before, I have on more than one occasion witnessed people urinating specifically outside the Howard centre on the left and right hand side of the main entrance. Again, this is not something that needs a deep explanation. It is a public health concern and is frankly disgusting.	10/31/2023 8:17 PM
36	Public health. My young children are often in town. It's disgusting	10/31/2023 1:34 PM
37	Absolutely disgusting and again very upsetting for children to see. xxxx should let them use his bathroom if he want to allow them to do this.	10/31/2023 9:27 AM
38	safety of residents and visitors to the town centre aesthetics of the surrounding	10/30/2023 4:09 PM
39	It goes without saying this is unacceptable but some don't care about that do they?	10/30/2023 11:22 AM
40	If it was proved it happened then it would be an issue	10/30/2023 11:10 AM
41	The only public toilets are in the Howard Centre as far as I know. The people causing this Problem will not walk there it seems and the local cafes and restaurants do not want them using their facilities for obvious reasons. Therefore they use our lovely open spaces as a toilet, this is a particular problem near my home on Parkway.	10/30/2023 9:14 AM
42	Same as previous question	10/29/2023 7:31 PM
43	Not really the best view for anyone.	10/29/2023 3:48 PM
44	It is common knowledge that those described will urinate where they stand at any given time.	10/28/2023 3:50 PM
45	Not witnessed personally.	10/28/2023 10:01 AM
46	I have not had any personal experience	10/28/2023 9:49 AM
47	It's not very nice for those who use the campus east cut through	10/27/2023 10:16 PM
48	nobody wants to smell urine or faeces while walking around town doing their shopping and it is unhygienic if a child falls over and lands in someone's pee or poop	10/27/2023 6:14 PM
49	Trade in town	10/27/2023 7:28 AM
50	It's unnecessary, unsanitary & abhorrent that this goes on	10/27/2023 12:21 AM
51	These people have turned WGC into a toilet. They have all moved over from Hatfield, as is confirmed by your ASB team at the council. They drink, do drugs, aggressively beg and bring all the associated bad behaviour with it. The town's founders would be sick. Of how you have let it come to this.	10/26/2023 11:17 PM
52	An obvious health hazard	10/26/2023 8:17 PM
53	as above	10/26/2023 7:18 PM
54	Unhygienic obviously	10/26/2023 5:50 PM
55	I don't go in to town enough to see this but remember it being a problem when I worked or when out in the town pre covid	10/26/2023 5:37 PM
56	It's disgusting	10/26/2023 4:53 PM
57	Unpleasant & unhygienic to be around	10/26/2023 4:46 PM
58	Never came across this in the town	10/26/2023 4:33 PM
59	Revoltig	10/26/2023 4:00 PM
60	I have is smelt urine around Iceland and the Howard Centre	10/26/2023 2:36 PM

61	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
62	Avoiding town	10/26/2023 1:02 PM
63	Makes the car parks really unpleasant	10/26/2023 12:48 PM
64	No seen it but can smell it in the Hunters Bridge car park.	10/25/2023 6:42 PM
65	Not nice to walk/use the areas, some may eek to use other areas but then these places will be empty and possibly attract more people to act in an anti-social way.	10/25/2023 2:39 PM
66	I have not witnessed this.	10/25/2023 10:34 AM

Do you think a PSPO would help address the impact/problem?

Q17 Street drinking

Answered: 159 Skipped: 10



ANSWER CHOICES	RESPONSES
Yes	66.67% 106
No	14.47% 23
Unsure	18.87% 30
TOTAL	159

#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR ANSWER:	DATE
1	If you don't do something it will get worse. Surely it is better to have something in place to prevent this from getting any worse should it needed.	12/4/2023 9:02 PM
2	Again, this is a poorly phrased question. Of course a PSPO would give extra powers, so it should improve a problem if there was one, but I don't believe the problems are significant enough to warrant implementation.	11/27/2023 2:50 PM
3	Impact on the town centre	11/27/2023 12:54 PM
4	Presumably this would result in action to prevent this kind of behaviour.	11/27/2023 11:02 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

5	To a degree, yes, although i believe the area needs to be increased to cover Hand side, Russellcroft Road and Valley Road	11/27/2023 9:29 AM
6	Not as visible a problem as begging and rough sleepers, but unwelcome to residents and should be controlled before any escalation.	11/26/2023 5:52 PM
7	I'm not sure how this would be policed. Would it be down to the public as you rarely see any police officers around?	11/24/2023 10:48 AM
8	Ditto	11/23/2023 5:28 PM
9	I'm unsure what you are going to do about it. Doesn't the police have any power with this????	11/23/2023 5:15 PM
10	How will support be given to address causes of street behaviour and deter street drinking?	11/23/2023 5:08 PM
11	They've got one hand tied behind they're back as to what they can do	11/23/2023 4:19 PM
12	A regular patrol at random times could curb street drinking as long as the PSPO enforces the restriction and destroys any open alcohol containers people have in their possession.	11/23/2023 9:28 AM
13	Can't hurt, but would not describe a s huge problem	11/20/2023 4:44 PM
14	They should be moved on and fined.	11/20/2023 12:58 PM
15	Obviously as stops anti-social behaviour	11/15/2023 9:40 PM
16	I think proper signage would deter and proper enforcement by officers	11/13/2023 9:41 PM
17	It would reduce it.	11/12/2023 10:56 AM
18	It might, but probably Over The Top	11/11/2023 8:22 PM
19	It would deter people from coming into the town centre and congregating. They can often intimidate and usually leave litter behind of food and drink packaging.	11/10/2023 11:07 AM
20	It would help to stop people congregating and drinking outside the Howard centre and fountains making those areas approachable and usable.	11/9/2023 9:57 PM
21	Absolutely - it would certainly reduce / make people consider their behaviour.	11/8/2023 9:11 PM
22	will make a safer town	11/6/2023 12:03 PM
23	I don't think there is a problem with street drinking in the town. Saying there has been a 25% increase in nuisance Anti-Social Behaviour (ASB) is meaningless. It could be that incidents have increased from 4 to 5.	11/5/2023 8:13 PM
24	I don't think that is going to work unless more police will be present. People don't like to follow rules.	11/5/2023 4:25 PM
25	Assuming it is enforced and there are assigned resources	11/4/2023 4:49 PM
26	It might help but rules would need to be followed.	11/4/2023 3:12 PM
27	If enforced	11/4/2023 1:52 PM
28	As I have said earlier, the council have not provided any evidence to suggest there is a problem and as a resident living right by the town I haven't seen anything or heard of anything to require this order.	11/3/2023 3:44 PM
29	If people were moved on who were causing a problem I think they would get the message that this is not tolerated and go elsewhere. By being tougher it would send a strong and straight message.	11/3/2023 3:14 PM
30	These people don't seem to care	11/3/2023 9:37 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

31	Would they care if it is not enforced?	11/2/2023 8:01 PM
32	I would be concerned that i just moved the issue on somewhere else. rather than solve the problem	11/2/2023 5:55 PM
33	Ensure offenders do not drink in street	11/2/2023 5:15 PM
34	If it can reduce the club noise - the music can be heard from a distance - and the people causing mayhem outside xxxx	11/2/2023 2:56 PM
35	A gentle reminder that drinking in green areas does not mean drunken behaviour would be an adequate deterrent for most	11/1/2023 9:31 PM
36	If people are going to be fined large sums of money for breaching orders, then hopefully this will have more impact than hoping that young people police themselves. Does it mean there will be a more visible police presence around the area covered by the PSPO?	11/1/2023 3:23 PM
37	Teenagers and drinkers are sneakier than your policemen are clever	11/1/2023 2:24 PM
38	These individuals might be pushed outside the PSPO area and going to have the same behaviours somewhere else in WGC, I believe a better plan needs to be in place	11/1/2023 1:16 PM
39	It can't do any harm	11/1/2023 11:11 AM
40	I have no objection to people having fun and drinking. But antisocial behaviour that causes Unnecessary noise, distress and alarm to residence should be dealt with. If people know the consequences then perhaps they can understand that people actually live in the local area and care about it	10/31/2023 8:17 PM
41	Remove the repeat group of individual from the area. This problem is was not present before their arrival	10/31/2023 1:34 PM
42	It would be a deterrent if properly applied.	10/31/2023 10:28 AM
43	I consider legal action should be taken against the people that don't have manners and don't respect this beautiful, green place. The residents are paying high amounts for the rent/mortgage and council tax to be able to enjoy their homes but also the surroundings. Safety and calmness is very important as this is one of the reasons people decided to live here.	10/30/2023 4:09 PM
44	If you are going to enforce and not give lip service to this questionnaire	10/30/2023 11:22 AM
45	Provided it was policed correctly then yes.	10/30/2023 11:10 AM
46	It largely isn't an issue and the two pubs appear to be the only places in the town centre that are doing well	10/30/2023 9:22 AM
47	I would like to say yes, but it would be dependent on how this is policed. If as usual there is no backup from the council or police then it clearly wouldn't be much help.	10/30/2023 9:14 AM
48	Surely it is a deterrent to the persons concerned.	10/29/2023 7:31 PM
49	Hope so.	10/29/2023 3:48 PM
50	As mainly aged and infirm residents we deserve to be protected from this behaviour and not be in a constant state of fear that it will happen anytime night or day.	10/28/2023 3:50 PM
51	Any powers possible must be used to protect the town's image.	10/28/2023 10:01 AM
52	Anything we can do is better than nothing, to keep our town safe and somewhere people want to live, work, socialise and shop.	10/28/2023 9:49 AM
53	If they can't stay they will move on - but will they just move on to outside the zone? So does it fully solve the issue	10/28/2023 9:11 AM

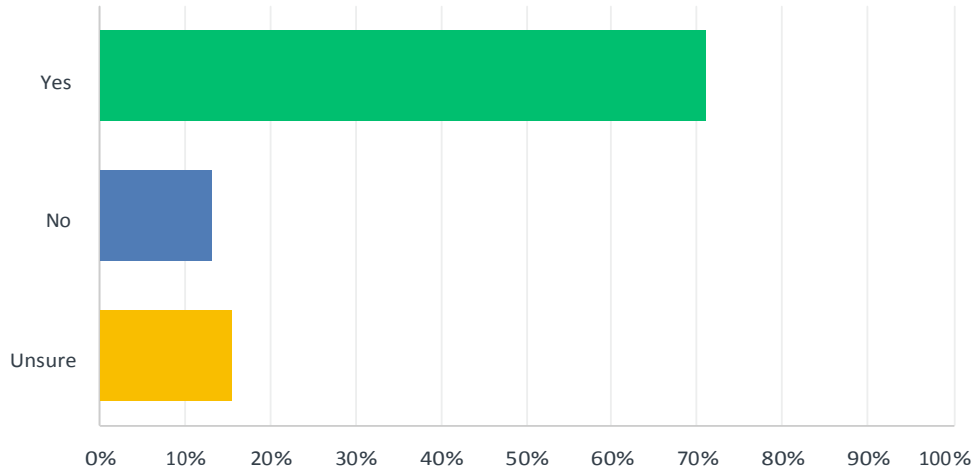
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

54	Greater police presence will help	10/28/2023 8:25 AM
55	Stronger powers are needed.	10/27/2023 8:21 PM
56	the drinkers will be moved away from the town so hopefully people would feel safe enough to shop freely	10/27/2023 6:14 PM
57	These teenagers need to be sorted out they are causing so much anti-social behaviour	10/27/2023 5:58 PM
58	It would stop the anti-social behaviour being allowed to continue.	10/27/2023 3:53 PM
59	Not just drinking - drug use too! Teens smoking weed along Church road. Homeless men who are clearly high on crack sitting outside businesses	10/27/2023 11:54 AM
60	it would if the town was patrolled on a regular basis, and by that I don't mean just once a week which would be useless.	10/27/2023 12:25 AM
61	Only if actions followed through	10/26/2023 11:25 PM
62	They need removing in order to restore the public's faith in you the council and the police. Also to prevent crime, and keep our children and vulnerable people safe.	10/26/2023 11:17 PM
63	Deemed within a licensed premises, however an open vessel or drinking would take place within a licensed area on the highway and therefore would be a conflict within legislation.	10/26/2023 9:43 PM
64	How often would it be patrolled? What would happen?	10/26/2023 8:17 PM
65	It should make it easier to move them on especially if there's actually a punishment not just moving this to another area and the courts actually back up the police service	10/26/2023 4:21 PM
66	We have no police force any more so who is going to enforce this. If we had an effective police Presence and people were prosecuted this would not be an issue. Oh yes the prisons are full as well so nothing will happen anyway.	10/26/2023 3:19 PM
67	Visible presence and enforcement	10/26/2023 3:00 PM
68	People will be made responsible for the impact their behaviour has	10/26/2023 2:36 PM
69	I really hope so, have the power to move these to another area or help them	10/26/2023 2:07 PM
70	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
71	However it needs enforcement	10/25/2023 6:42 PM
72	More visible presence would move them on.	10/25/2023 2:39 PM
73	Haven't really seen people drinking.	10/25/2023 10:34 AM

Do you think a PSPO would help address the impact/problem?

Q18 Begging

Answered: 160 Skipped: 9



ANSWER CHOICES	RESPONSES
Yes	71.25% 114
No	13.13% 21
Unsure	15.63% 25
TOTAL	160

#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR ANSWER:	DATE
1	If you don't do something it will get worse. Surely it is better to have something in place to prevent this from getting any worse should it needed. This has been very noticeable for some time. Then you have the busking in the summer which as really bad nuisance.	12/4/2023 9:02 PM
2	Again, this is a poorly phrased question. Of course a PSPO would give extra powers, so it should improve a problem if there was one, but I don't believe the problems are significant enough to warrant implementation.	11/27/2023 2:50 PM
3	Impact on the town centre	11/27/2023 12:54 PM
4	Presumably this would result in action to prevent this kind of behaviour.	11/27/2023 11:02 AM
5	To a degree, yes, although i believe the area needs to be increased to cover Hand side, Russellcroft Road and Valley Road	11/27/2023 9:29 AM
6	This appears to have been a growing problem in WGC, creating an unpleasant town centre environment for residents, visitors and businesses. Any measures to remove this problem would be beneficial for the town.	11/26/2023 5:52 PM
7	These people would be moved and hopefully help to seek assistance from the relevant charities	11/24/2023 12:34 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

8	I'm not sure how this would be policed. Would it be down to the public as you rarely see any police officers around?	11/24/2023 10:48 AM
9	Ditto	11/23/2023 5:28 PM
10	As above	11/23/2023 5:15 PM
11	How will support be given to address reasons for people begging and deter them moving on to a different community area to beg?	11/23/2023 5:08 PM
12	No power	11/23/2023 4:19 PM
13	Government should tackle that issue as nobody would like to sleep rough or beg for foods	11/23/2023 1:02 PM
14	Regular patrols insisting that the beggars desist and move on will help.	11/23/2023 9:28 AM
15	Begging is unpleasant and intimidating.	11/20/2023 4:44 PM
16	They should be moved on and fined.	11/20/2023 12:58 PM
17	Obviously as stops anti-social behaviour	11/15/2023 9:40 PM
18	It would definitely deter the beggars	11/13/2023 9:41 PM
19	It would reduce it.	11/12/2023 10:56 AM
20	OTT	11/11/2023 8:22 PM
21	But without a solution to their needs then I'm not sure what these people will do or are expected to do.	11/10/2023 11:07 AM
22	Absolutely - it would certainly reduce / make people consider their behaviour.	11/8/2023 9:11 PM
23	Safer and attractive town	11/6/2023 12:03 PM
24	I don't think there is a problem with begging in the town, nor should you prevent me from giving a donation to someone who is financially distressed. The situation in Cambridge is far worse than here - perhaps because it is a better place to live.	11/5/2023 8:13 PM
25	It will help yes by removing people who are begging.	11/5/2023 4:25 PM
26	Assuming it is enforced and there are assigned resources	11/4/2023 4:49 PM
27	This needs to stop. So yes I believe so.	11/4/2023 3:12 PM
28	If enforced	11/4/2023 1:52 PM
29	I think this would stop people from causing such a nuisance and make the town a nicer place to be in again.	11/3/2023 3:14 PM
30	They get .moved on and come back straight back after	11/3/2023 9:37 AM
31	Sad but would they care where they begged? Traditionally one would stereotype the money they raise going on booze, drugs or their mobile phone costs.	11/2/2023 8:01 PM
32	Ensure begging does not happen	11/2/2023 5:15 PM
33	I do not know how people would be supported to move on?	11/2/2023 2:56 PM
34	What powers are required to move beggars on	11/1/2023 9:31 PM
35	I'm not sure of people's circumstances and what has led them to beg in the first place. It could be they have nothing to lose and will continue begging no matter what. Especially since they are unlikely to be able to pay any fine they might be issued with. I would have thought a more visible police presence moving people on would be more helpful?	11/1/2023 3:23 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

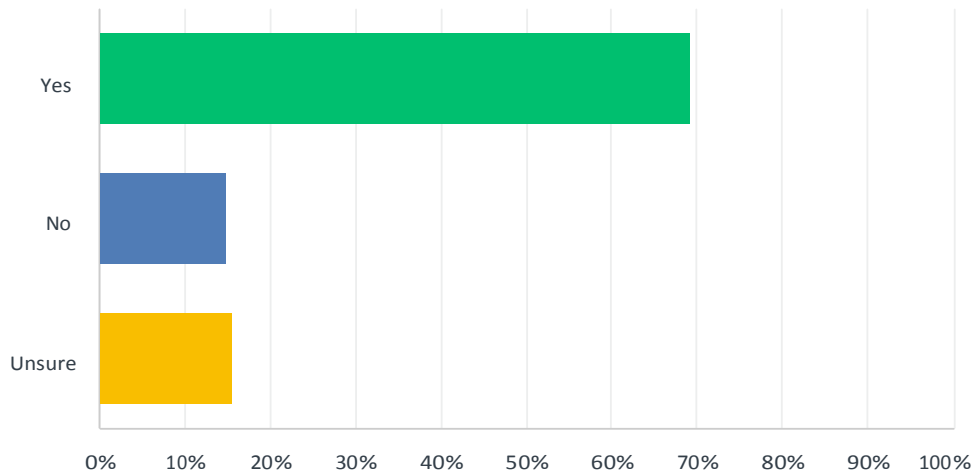
36	People will still be poor and houseless even if you treat them like they're less than human.	11/1/2023 2:24 PM
37	These individuals might be pushed outside the PSPO area and going to have the same behaviours somewhere else in WGC, I believe a better plan needs to be in place	11/1/2023 1:16 PM
38	It can't do any harm	11/1/2023 11:11 AM
39	Yes, if it is enforced properly why would it not? You have not provided an explanation as to what would be done with these people so it's not for me to comment on how effective it would be if I don't understand the measures you will take	10/31/2023 8:17 PM
40	Remove the repeat group of individual from the area. This problem is was not present before their arrival	10/31/2023 1:34 PM
41	It would be a deterrent if properly applied.	10/31/2023 10:28 AM
42	Clearly an order would allow police to remove the beggars from public areas.	10/30/2023 6:55 PM
43	same as above	10/30/2023 4:09 PM
44	How nice would it be to be able to walk around the town	10/30/2023 11:22 AM
45	Provided it was policed correctly then yes.	10/30/2023 11:10 AM
46	You aren't addressing the issue, just moving it out of sight. This is not fair on those who are struggling the most. Instead how about putting the funds towards helping them out of the poverty cycle.	10/30/2023 9:22 AM
47	As my answer to question 19.	10/30/2023 9:14 AM
48	Same as above.	10/29/2023 7:31 PM
49	It doesn't deal with the problem. The person being fined or moved, will not be able to pay the fine, it's difficult to police and it pushes the problem to another area.	10/29/2023 6:59 PM
50	Hope so.	10/29/2023 3:48 PM
51	Any powers possible must be used to protect the town's image.	10/28/2023 10:01 AM
52	Anything we can do is better than nothing, to keep our town safe and somewhere people want to live, work, socialise and shop	10/28/2023 9:49 AM
53	Greater police presence and targeted support will help	10/28/2023 8:25 AM
54	Hopefully support would be offered to these people	10/27/2023 10:16 PM
55	Stronger powers are needed.	10/27/2023 8:21 PM
56	it would stop people from begging and loitering near the atms so people could go about their business without fear of being robbed	10/27/2023 6:14 PM
57	Yes if patrols were regular and some action was taken about it.	10/27/2023 12:25 AM
58	People I need may find other ways and again if actions followed through	10/26/2023 11:25 PM
59	They need removing in order to restore the publics faith in you the council and the police. Also to prevent crime, and keep our children and vulnerable people safe.	10/26/2023 11:17 PM

60	How often would it be patrolled? What would happen?	10/26/2023 8:17 PM
61	Same as above	10/26/2023 4:21 PM
62	We have no police force any more so who is going to enforce this. If we had an effective police presence and people were prosecuted this would not be an issue. Oh yes the prisons are full as well so nothing will happen anyway.	10/26/2023 3:19 PM
63	I'm sure it would move the problem away from the town and encourage people to visit again	10/26/2023 3:14 PM
64	Move them on	10/26/2023 3:00 PM
65	It will deter people from loitering and harassing shoppers.	10/26/2023 2:36 PM
66	I really hope so, have the power to move these to another area or help them	10/26/2023 2:07 PM
67	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
68	Again needs enforcement	10/25/2023 6:42 PM
69	We need to actively support these people and not just send them away to another area.	10/25/2023 10:18 AM

Do you think a PSPO would help address the impact/problem?

Q19 Rough sleepers

Answered: 160 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	69.38%	111
No	15.00%	24

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

Unsure	15.63%	25
TOTAL		160
#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR ANSWER	DATE
1	If you don't do something it will get worse. Surely it is better to have something in place to prevent this from getting any worse should it needed. Hunter's bridge car park stair well absolutely stunk and could not walk down the stairwell due to rough sleepers / homeless people camped out in the stair well and it stunk very badly.	12/4/2023 9:02 PM
2	Again, this is a poorly phrased question. Of course a PSPO would give extra powers, so it should improve a problem if there was one, but I don't believe the problems are significant enough to warrant implementation.	11/27/2023 2:50 PM
3	Impact on the town centre	11/27/2023 12:54 PM
4	Presumably this would result in action to prevent this kind of behaviour.	11/27/2023 11:02 AM
5	To a degree, yes, although i believe the area needs to be increased to cover Handside, Russellcroft Road and Valley Road	11/27/2023 9:29 AM
6	This appears to have been a growing problem in WGC, creating an unpleasant town centre environment for residents, visitors and businesses. Any measures to remove this problem would be beneficial for the town.	11/26/2023 5:52 PM
7	These people would be moved and hopefully help to seek assistance from the relevant charities	11/24/2023 12:34 PM
8	I'm not sure how this would be policed. Would it be down to the public as you rarely see any Police officers around. There would need to reasonable alternative. Being in a town probably provides more shelter than outside but it is still not ok for this to be the only option.	11/24/2023 10:48 AM
9	Ditto	11/23/2023 5:28 PM
10	If the rough sleepers are not already engaging with services I'm not sure how having a PSPO.	11/23/2023 5:15 PM
11	How will support be given to rough sleepers to stop them from doing this and deter them moving on to a different community area to rough sleep? Are there any safe areas for them?	11/23/2023 5:08 PM
12	No power	11/23/2023 4:19 PM
13	Same above	11/23/2023 1:02 PM
14	I have seen PSPOs insisting that rough sleepers pack up and move away from areas close to cash points in the town. This is extremely effective but the sleepers should be moved on from all areas.	11/23/2023 9:28 AM
15	The presence of tents is unpleasant and intimidating	11/20/2023 4:44 PM
16	They should be moved on and fined.	11/20/2023 12:58 PM
17	Obviously as stops anti-social behaviour	11/15/2023 9:40 PM
18	It would deter through sleepers who are very selective on dates throughout the year	11/13/2023 9:41 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

19	Pitching tents in the town centre is clearly a dangerous development. I have seen what happens when one tent becomes two becomes 10 becomes dozens.	11/12/2023 10:56 AM
20	OTT	11/11/2023 8:22 PM
21	On 2 levels it would discourage doorway sleeping and begging, but also we are seeing tents on the garden spaces on Parkway, which have been there for months. We need a social solution for this, rather than just move people on.	11/10/2023 11:07 AM
22	Absolutely - it would certainly reduce / make people consider their behaviour.	11/8/2023 9:11 PM
23	It alternative accommodation needs to be offered	11/6/2023 12:28 PM
24	Will stop the town looking like a refugee camp. Zone needs extending to cover Valley Road / Russellcroft road intersection green spaces	11/6/2023 12:03 PM
25	The impact of rough sleeping is minimal.	11/5/2023 8:13 PM
26	It will help yes by removing rough sleepers.	11/5/2023 4:25 PM
27	Assuming it is enforced and there are assigned resources	11/4/2023 4:49 PM
28	PSPO could definitely help with this situation, as rules could be put in place here to stop the situation any further.	11/4/2023 3:12 PM
29	If enforced	11/4/2023 1:52 PM
30	These people need to be moved on or into appropriate places like hostels. I do not want to live with them.	11/3/2023 3:14 PM
31	They will be moved on and again come straight back	11/3/2023 9:37 AM
32	If they had a warm bed for the night in a dedicated establishment they would not need to sleep rough. I wonder if they actually prefer the choice they make	11/2/2023 8:01 PM
33	I do not know how people would be supported to move on?	11/2/2023 2:56 PM
34	Same - there are better places to sleep than on the street. The PSPO could facilitate a move to a hostel or similar	11/1/2023 9:31 PM
35	How would rough sleeping be dealt with/prevented? I am assuming no rough sleeper will be concerned with the threat of a fine as they won't be able to pay it. I have seen police/community officers walk past rough sleepers during the day without a single glance, never mind any type of intervention. So, I am curious as to how a PSBO on its own will tackle rough sleeping.	11/1/2023 3:23 PM
36	People will still be poor and houseless even if you treat them like they're less than human.	11/1/2023 2:24 PM
37	These individuals might be pushed outside the PSPO area and going to have the same behaviours somewhere else in WGC, I believe a better plan needs to be in place	11/1/2023 1:16 PM
38	These people need to taken off the street	11/1/2023 11:11 AM
39	There is no direct way to answer this. Assuming they are rough sleepers, they may not have a house which means they may not have a job which means they have no practical way of paying the fine. It's disingenuous of me to answer this in any realistic way. If they are breaking their law, there must be some form of recourse to stop them doing it. It's not my job to decide how thats done	10/31/2023 8:17 PM
40	Remove the repeat group of individual from the area. This problem is was not present before their arrival	10/31/2023 1:34 PM
41	It would be a deterrent if properly applied.	10/31/2023 10:28 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

42	If it stops them not to sleep in a public place in a non-fixed structure (tent) - then this has my 100% support together with many residents whom I speak to. People comment about it all the time. What has happened to our once beautiful town!	10/31/2023 9:27 AM
43	The order would allow police or authorities to move these rough sleepers (which appears not to have occurred thus far).	10/30/2023 6:55 PM
44	same as above	10/30/2023 4:09 PM
45	Maybe one is a genuine case but the others are not they need fines and moved on	10/30/2023 11:22 AM
46	Provided it was policed correctly then yes.	10/30/2023 11:10 AM
47	The town is very quiet at night time anyway, and it does not get in the way of others, it is also one of the only places locally that they can find somewhere out of the rain or potentially snow.	10/30/2023 9:22 AM
48	As my answer to question 19.	10/30/2023 9:14 AM
49	Same as above	10/29/2023 7:31 PM
50	It doesn't deal with the problem. The person being fined or moved, will not be able to pay the fine, it's difficult to police and it pushes the problem to another area.	10/29/2023 6:59 PM
51	Hope so. Nobody deserves to sleep outside especially if winter is approaching.	10/29/2023 3:48 PM
52	There would be something in force to move them along or encourage them to seek help if needed.	10/29/2023 1:13 PM
53	Any powers possible must be used to protect the town's image.	10/28/2023 10:01 AM
54	Anything we can do is better than nothing, to keep our town safe and somewhere people want to live, work, socialise and shop	10/28/2023 9:49 AM
55	They may just move to outside the zone - so is the problem actually solved?	10/28/2023 9:11 AM
56	More targeted support will help	10/28/2023 8:25 AM
57	Hopefully support would be offered to these people	10/27/2023 10:16 PM
58	Stronger powers are needed.	10/27/2023 8:21 PM
59	hopefully it would help the homeless to find a safe place to sleep and keep the town free from problems of assault	10/27/2023 6:14 PM
60	Negatively impacts WGC town centre and drives away visitors from neighbouring towns like St Albans and Hitchin	10/27/2023 11:54 AM
61	Surely the genuine homeless could be put in touch with help and all the rest of these people worrying for money moved from the town.	10/27/2023 12:25 AM
62	Initially maybe but then may return	10/26/2023 11:25 PM
63	They need removing in order to restore the public's faith in you the council and the police. Also to prevent crime, and keep our children and vulnerable people safe.	10/26/2023 11:17 PM
64	Fining rough sleepers does not magically lead to them finding a home. It increases distrust with your authority and makes them feel unwelcome.	10/26/2023 9:52 PM
65	These people need help, not being moved from place to place	10/26/2023 9:25 PM
66	How often would it be patrolled? What would happen?	10/26/2023 8:17 PM
67	They have nowhere else to go and no money to pay the fine	10/26/2023 5:50 PM
68	No sure- where would they go?	10/26/2023 4:53 PM

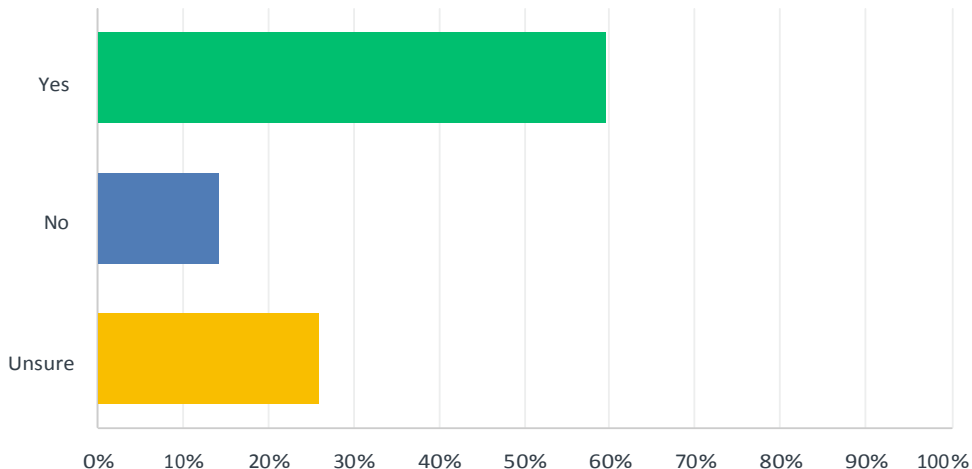
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

69	Again same as above	10/26/2023 4:21 PM
70	What's being done to actually home these people rather than just ignore the actual reason they are sleeping rough.	10/26/2023 3:19 PM
71	It will make the town more inviting and will feel safer	10/26/2023 3:14 PM
72	Give advice on organisations	10/26/2023 3:00 PM
73	I would hope It would discourage rough sleeping and make the town more pleasing on the eye.	10/26/2023 2:54 PM
74	I really hope so, have the power to move these to another area or help them	10/26/2023 2:07 PM
75	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
76	Needs enforcement	10/25/2023 6:42 PM
77	If more help was available then less would repeat the behaviour.	10/25/2023 2:39 PM
78	We need to actively support these people and not just send them away to another area.	10/25/2023 10:18 AM

Do you think a PSPO would help address the impact/problem?

Q20 Public urination or defecation

Answered: 154 Skipped: 15



ANSWER CHOICES	RESPONSES
Yes	59.74% 92
No	14.29% 22
Unsure	25.97% 40
TOTAL	154

#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR ANSWER:	DATE
1	If you don't do something it will get worse. Surely it is better to have something in place to prevent this from getting any worse should it needed. It stinks, spreads disease and is very difficult to get rid of the smell once it has happened for some time. This should not be happening at the back of any restaurants etc. If they do this in the underpass / subway you will have a lovely smell.	12/4/2023 9:02 PM
2	Again, this is a poorly phrased question. Of course a PSPO would give extra powers, so it should improve a problem if there was one, but I don't believe the problems are significant enough to warrant implementation.	11/27/2023 2:50 PM
3	Impact on the town centre with added health issues	11/27/2023 12:54 PM
4	Presumably this would result in action to prevent this kind of behaviour.	11/27/2023 11:02 AM
5	To a degree, yes, although I believe the area needs to be increased to cover Handside, Russellcroft Road and Valley Road	11/27/2023 9:29 AM
6	Any visible authority would help I am sure.	11/26/2023 11:24 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

7	I'm not sure how this would be policed. Would it be down to the public as you rarely see any police officers around? This seems like an issue you would have to catch then and there, who would do this?	11/24/2023 10:48 AM
8	Ditto	11/23/2023 5:28 PM
9	As above	11/23/2023 5:15 PM
10	How effective is the current dog fouling prohibitive measure?	11/23/2023 5:08 PM
11	It is a criminal offence	11/23/2023 4:19 PM
12	The increasing antisocial behaviour around the Howard centre at evening and night really concerns me	11/23/2023 1:02 PM
13	I am not sure a PSPO would ever witness this occurring.	11/23/2023 9:28 AM
14	A natural consequence of begging and rough sleeping	11/20/2023 4:44 PM
15	Not something I have witnessed, but should be told this is not acceptable behaviour.	11/20/2023 12:58 PM
16	Obviously as stops anti-social behaviour	11/15/2023 9:40 PM
17	Again, only effective if it's policed .	11/13/2023 9:41 PM
18	Impossible to stop given the UK's pub culture but again anything to deter is worth a go.	11/12/2023 10:56 AM
19	OTT	11/11/2023 8:22 PM
20	Absolutely - it would certainly reduce / make people consider their behaviour.	11/8/2023 9:11 PM
21	How will a PSPO help prevent someone feeling and answering the call of nature?	11/5/2023 8:13 PM
22	Is not going to work unless you're catching these guys and give them a fine.	11/5/2023 4:25 PM
23	Assuming it is enforced and there are assigned resources	11/4/2023 4:49 PM
24	Haven't seen it so maybe?	11/4/2023 3:12 PM
25	If enforced	11/4/2023 1:52 PM
26	By moving on rough sleepers, street drinking and begging I think this would start to solve this problem.	11/3/2023 3:14 PM
27	They would have to be caught in the act to be punished	11/3/2023 9:37 AM
28	Difficult to enforce and if someone is desperate they will find somewhere and do it.	11/2/2023 8:01 PM
29	Ensure offenders go to a public toilet nearby just like the rest of the general public.	11/2/2023 5:15 PM
30	I'm not sure how such a temporary act could be caught in time	11/2/2023 2:56 PM
31	Perpetrators should be arrested	11/1/2023 9:31 PM
32	Hopefully, fining people who urinate/defecate in public, would deter them from doing it again. Especially drunk pub goers.	11/1/2023 3:23 PM
33	These individuals might be pushed outside the PSPO area and going to have the same behaviours somewhere else in WGC, I believe a better plan needs to be in place	11/1/2023 1:16 PM
34	This needs to stop	11/1/2023 11:11 AM
35	Yes, if it is enforced properly why would it not? I can't imagine someone wanting to commit the same offence again if going to the toilet cost £1,000 each time	10/31/2023 8:17 PM

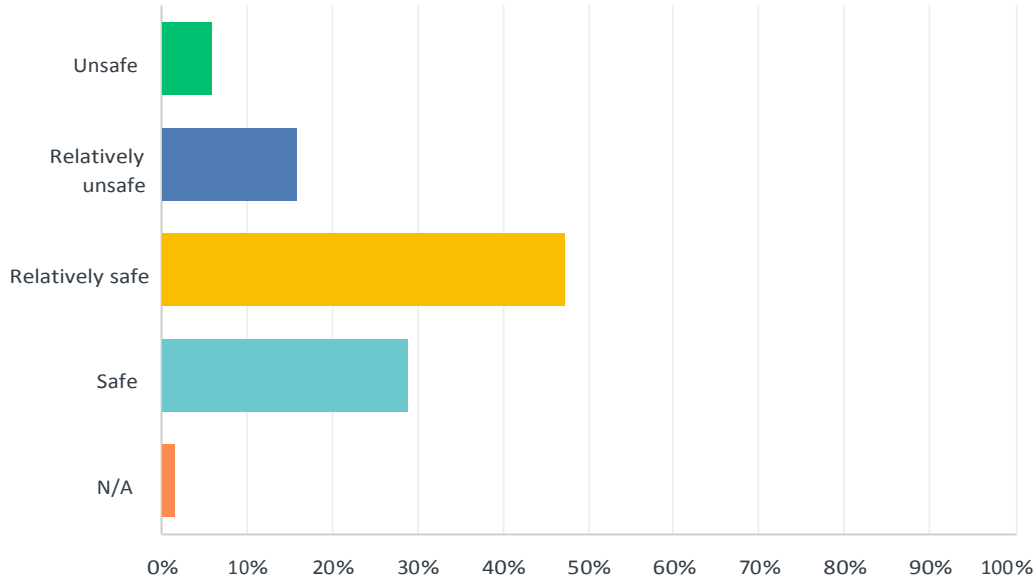
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

36	Remove the repeat group of individual from the area. This problem is was not present before their arrival	10/31/2023 1:34 PM
37	Unlikely to be able to police this but by dealing with the rough sleepers the problem will reduce.	10/31/2023 9:27 AM
38	same as above	10/30/2023 4:09 PM
39	We you need to come down heavy on this so word gets around	10/30/2023 11:22 AM
40	Provided it was policed correctly then yes.	10/30/2023 11:10 AM
41	Never seen it occur	10/30/2023 9:22 AM
42	As my answer to question 19.	10/30/2023 9:14 AM
43	Yes if it occurs on a regular basis.	10/29/2023 7:31 PM
44	Probably more toilets available and more control over how they are used.	10/29/2023 3:48 PM
45	Not witnessed.	10/28/2023 10:01 AM
46	Anything we can do is better than nothing, to keep our town safe and somewhere people want to live, work, socialise and shop	10/28/2023 9:49 AM
47	Not really sure how this would be dealt with	10/27/2023 10:16 PM
48	Stronger powers are needed.	10/27/2023 8:21 PM
49	the town centre should be a place that people can go and shop in peace but it should also be hygienic for everyone	10/27/2023 6:14 PM
50	They need removing in order to restore the public's faith in you the council and the police. Also to prevent crime, and keep our children and vulnerable people safe.	10/26/2023 11:17 PM
51	This should be punishable everywhere not just in an area	10/26/2023 9:25 PM
52	How often would it be patrolled? What would happen?	10/26/2023 8:17 PM
53	We have no police force any more so who is going to enforce this. If we had an effective police presence and people were prosecuted this would not be an issue. Oh yes the prisons are full as well so nothing will happen anyway.	10/26/2023 3:19 PM
54	Clean it themselves	10/26/2023 3:00 PM
55	Not enough wc's in town centre.	10/26/2023 2:54 PM
56	Will make the environment more appealing	10/26/2023 2:36 PM
57	I really hope so, have the power to move these to another area or help them	10/26/2023 2:07 PM
58	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
59	Needs enforcement	10/25/2023 6:42 PM
60	Advertising public toilets could help prevent this issue	10/25/2023 2:39 PM

How safe do you feel in the proposed PSPO area during the following times?

Q21 In the town centre during daylight hours:

Answered: 169 Skipped: 0



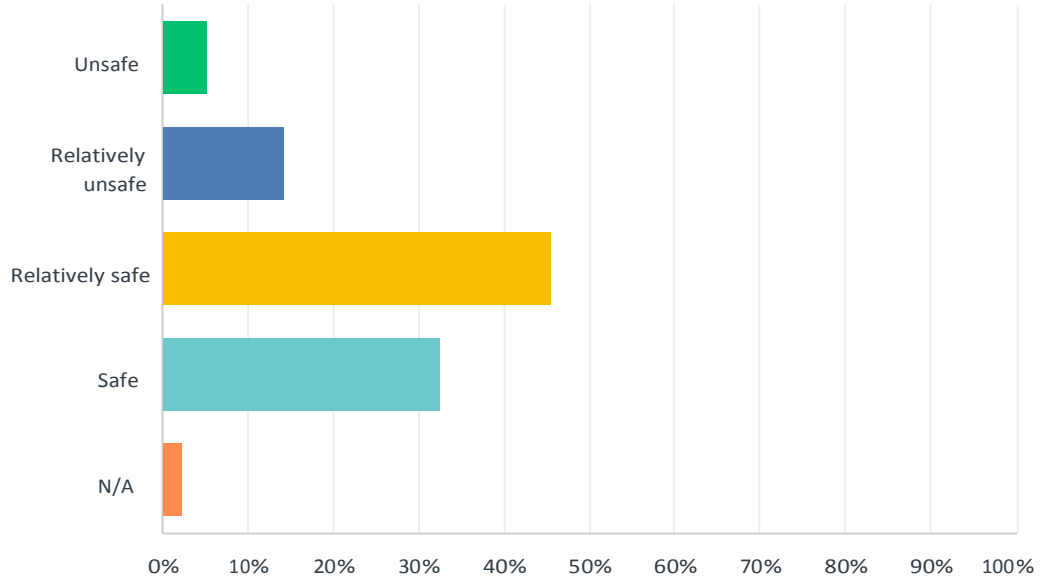
ANSWER CHOICES	RESPONSES	
Unsafe	5.92%	10
Relatively unsafe	15.98%	27
Relatively safe	47.34%	80
Safe	28.99%	49
N/A	1.78%	3
TOTAL		169

How safe do you feel in the proposed PSPO area during the following times?

Q22 Elsewhere in the proposed control zone during daylight hours:

Answered: 169 Skipped: 0

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

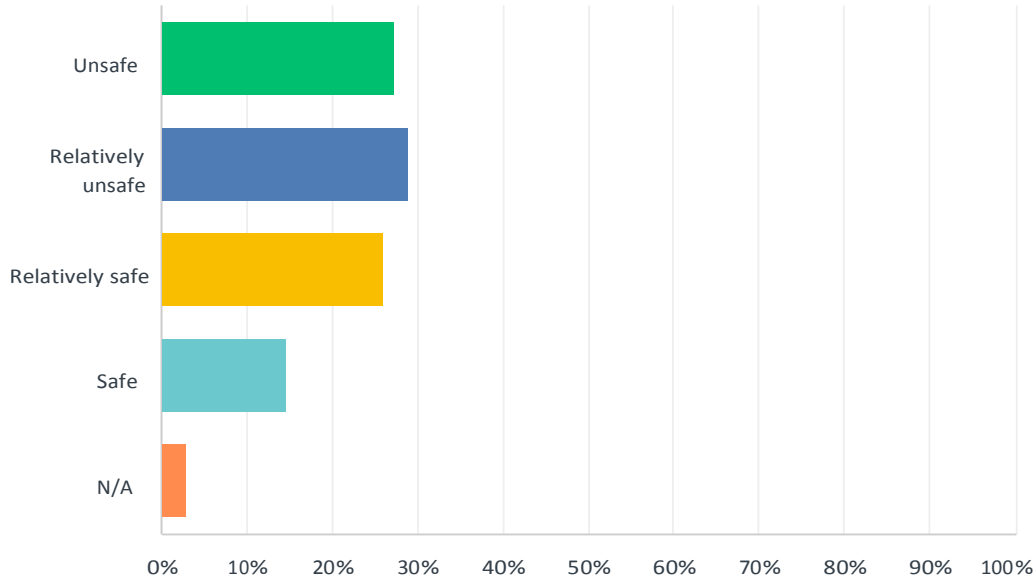


ANSWER CHOICES	RESPONSES	
Unsafe	5.33%	9
Relatively unsafe	14.20%	24
Relatively safe	45.56%	77
Safe	32.54%	55
N/A	2.37%	4
TOTAL		169

How safe do you feel in the proposed PSPO area during the following times?

Q23 In the town centre in the dark:

Answered: 169 Skipped: 0

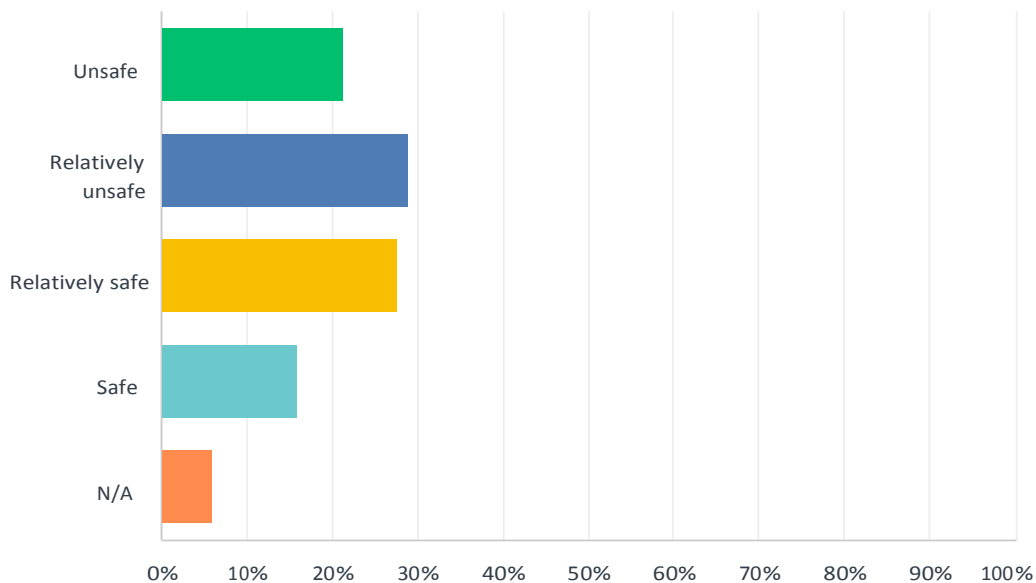


ANSWER CHOICES	RESPONSES	
Unsafe	27.22%	46
Relatively unsafe	28.99%	49
Relatively safe	26.04%	44
Safe	14.79%	25
N/A	2.96%	5
TOTAL		169

How safe do you feel in the proposed PSPO area during the following times?

Q24 Elsewhere in the proposed control zone in the dark:

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES	
Unsafe	21.30%	36
Relatively unsafe	28.99%	49
Relatively safe	27.81%	47
Safe	15.98%	27
N/A	5.92%	10
TOTAL		169

Q25 If you have answered unsafe or relatively unsafe to any part of the previous question, please can you provide further details to explain further in terms of where (specific location) and when (weekday, time) you feel this way:

Answered: 82

Skipped: 87

#	RESPONSES	DATE
1	Random times when there are people loitering around who look homeless or just dodgy.	12/4/2023 9:02 PM
2	At night there are often groups of rowdy people who are threatening, particularly to older people.. As a resident of many years standing this is an increasing problem which didn't exist in earlier years. This has been particularly evidenced by the growing areas of rough sleeping.	11/27/2023 12:54 PM
3	During the day, you are hounded by people who at times will make unsavoury remarks. I do not feel it is safe for my family. Anywhere from Russellcroft Road to The Train Station	11/27/2023 9:29 AM
4	Passing any location where rough sleepers or beggars are present, especially in the dark, can make anyone feel uneasy.	11/26/2023 5:52 PM
5	In and around McDonalds	11/26/2023 4:58 PM
6	I have only been intimidated by youths, not adults. I have had bottles thrown at me while cycling. I feel pretty streetwise and confident, but there is always a feeling of insecurity in women walking alone imagine	11/26/2023 11:24 AM
7	The area up to the Howard centre is quite dark and therefore you feel unsafe if you know beggars and rough sleepers are around. Also walking to the train station or back from the train station feels unsafe	11/24/2023 12:34 PM
8	I just have a slightly unsafe feeling coming out of the Howard centre after getting off a train at night and walking past MacDonald's	11/23/2023 5:15 PM
9	Relatively unsafe in the town centre in the dark in the area of the Sainsbury's car park and public path past Sainsbury's(from Church Road to Howardsgate), weekend as the path is poorly lit and there is less public activity versus restaurant areas in Howardsgate.	11/23/2023 5:08 PM
10	Town centre lighting is appalling. Feel unsafe walking through at night. Alleyway between John Lewis and Estate agents not lit	11/23/2023 3:40 PM
11	Howard centre, outside of McDonalds, centre of WGC after dark	11/23/2023 1:02 PM
12	The town is badly lit and the area has people hanging around	11/23/2023 12:44 PM
13	Whenever I am in the proximity of the rough sleepers, beggars or street drinkers I feel unsafe. As these people move around it is difficult to pinpoint a specific area.	11/23/2023 9:28 AM
14	At night, when people have been drinking and sleeping rough	11/15/2023 9:40 PM
15	As I live in Howards house, Howards gate the beggars and rough sleepers get more persistent in pestering the same people all the time	11/13/2023 9:41 PM
16	Well, was was mugged in the subterranean area near John Lewis. Fortunately, the police caught the criminals who had taken a 'criminal day trip' to WGC from Hatfield.	11/12/2023 10:56 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

17	I think mainly linked to drinking as the groups the get together can be quite large, noisy and intimidating for people walking through the town.	11/10/2023 11:07 AM
18	Walking home in the evening I have to walk past tents and rough sleepers at the end of our road. It makes me feel concerned. I also have teenagers who walk home in the evening and I worry about them.	11/10/2023 8:00 AM
19	The main issues are (1) the tents on the corner of Russellcroft road and parkway - walking past those at any time of day makes me feel unsafe, particularly if I am in my own or with my children. The other issue is by the Howard Centre steps near McDonald's when people congregate to drink in the afternoons it feels very unsafe to walk past.	11/9/2023 9:57 PM
20	If I'm on my own or with my daughter, I don't walk at night - we've seen people in tents and been approached in not nice ways. There are regularly loud motorbikes which are also dangerous doing wheelies etc. - it would be great if these are banned too.	11/8/2023 9:11 PM
21	Street lights go out at night fear of being mugged or attacked	11/6/2023 12:03 PM
22	Your questions are regarding only three issues, begging, rough sleepers and drinking. In addition there is antisocial behaviour coming from teenagers. They don't drink, they don't beg but they are climbing on the top of the buildings and jump from one roof to the other. I have a couple of videos with these guys walking on the Two willows pub roof, Fountain House roof, Charter house roof. I don't want to mention that they damage the roofs, see inside people's apartments, maybe trying to access inside someone's house to steal. On one occasion they were running from the police as well. On another occasion the alarm went off in one of the stores and the next thing is that I saw two, three guys running again from one roof to the other. I don't feel safe and when I highlighted the issue to the police they said to keep the videos and that's it.	11/5/2023 4:25 PM
23	in the square outside NatWest in broad daylight had a homeless man follow me and call me a murderer / Nazi	11/4/2023 4:49 PM
24	I feel unsafe in town after dark as there are more people youths usually, who will try and laugh at you or talk to you in a foul manner for example, swear at you or belittle you and make you feel bad about yourself for no reason! Locations are usually by the bus station, near Costa coffee area, KFC area and McDonald's area. This can happen any time of day.	11/4/2023 3:12 PM
25	From Sainsbury's entrance towards Howardsgate is really dark. There is a rough sleeper in Stonehills A Plan insurance every night. Stonehills House Courtyard behind the shops is always strewn with litter and looks disgusting. There are so many food delivery men speeding up and down using the Courtyard to await orders its quite dangerous to walk across into the Howard Centre.	11/4/2023 1:52 PM
26	This is usually in the evenings outside of the Two Willows pub - there are usually large crowds of people and I have witnessed plenty of arguments and shouting. This is often past 10pm.	11/4/2023 10:06 AM
27	I don't feel safe walking into Sainsbury's during the day and certainly would be wary in the dark hours and would avoid the dark hours. I would never walk along the alleyway from Parkway to John Lewis car park during the darker hours and am now wary during the day. This is at any time during the week. I don't want to use the Trio cafe anymore with the rough sleepers lying opposite. I don't like to walk passed tents near the fountain on the green opposite down Russell Croft. This is in the day and I avoid this in the evening as not sure who'll be there. It's also a nuisance outside Waitrose. I just avoid shops now with this problem if I can or walk in a different way. Even going in and out of the Howard Centre has become a problem with being asked for money. Outside the Halifax Building Society is another place people lie on the floor begging and outside Lloyds bank. This should've been nipped in the bud much earlier. This even happens at the church I go to during the day and in the evening outside of the town centre but in WGC. I recognise one of them from outside Sainsbury's.	11/3/2023 3:14 PM
28	Tuesday - Saturday between the hours of 9am - 4pm Howardsgate area	11/3/2023 12:37 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

29	The people are not friendly on drugs very unpredictable they could try Rob or attack at any time if high on and wanting drugs! I don't feel comfortable walking past these people in the stairs it's intimidating for a young women especially when it's a group of men smoking drugs in the place your meant to call home!	11/3/2023 9:37 AM
30	There is minimal lighting around pound stretchers, along parkway. This often makes me feel unsafe	11/2/2023 5:55 PM
31	Have come across individuals who I have felt intimidated by whilst walking along Howardsgate during the day, verbally, glaring, looking me up and down, and hanging around.	11/2/2023 5:15 PM
32	Outside the Two Willows in particular, antisocial behaviour is rife	11/2/2023 2:56 PM
33	Supermarkets/shops and atms. The area between Sainsbury's and Superdrug's is not lit well. Coming back from the station when its late.	11/2/2023 1:13 AM
34	Centre of Town, around McDonald's, Drs Tonic, etc	11/1/2023 9:31 PM
35	The overall area in WGC feels unsafe late in the evening, I always feel like calling a cab to get back home, I live so close to my place of work that the cab takes minutes at night to get me home, yet, I don't want to go back home on foot. Once I was attacked by a group of people in a car who were throwing eggs at me, another time I met a group of youghs on my way back home from the train station, I actually thought to get myself a brass knuckles or something like that as you can expect anyone popping out from a bush in the dark or on the part of the bridge (from Waitrose to Wickes) still with no public illumination?	11/1/2023 1:16 PM
36	Walking around the town, you can feel intimidated and uncomfortable	11/1/2023 11:11 AM
37	Risk of being robbed by the homeless. Their drunk intimating behaviours and begging is scary. Walking between the Howard centre, outside Halifax and Sainsbury's particularly and Russellcroft road (the tent on the corner is scary)	10/31/2023 1:34 PM
38	Around Howard Shopping Centre, namely at its entrance	10/30/2023 4:09 PM
39	If am out to dinner with my wife we both feel uncomfortable when approached for money, also i feel its dangerous to confront the who knows what their state of mind is, Drink, drugs etx	10/30/2023 11:22 AM
40	I don't agree with the proposed PSPO but question 29 doesn't allow you to say 0 years!	10/30/2023 10:09 AM
41	During daylight, it can be quite bad by the Howard Centre, the entrances to the train station and near McDonalds. It's also not great alone the walkway from Howardsgate to Sainsbury's/	10/30/2023 9:14 AM
42	Walking from the station, along Howardsgate and around Sainsbury's feels unsafe at night due to homeless people or crowds of young people that are congregated and often drinking.	10/29/2023 6:59 PM
43	1.Weekday in the evening, Domino's.. boys with a scooter, tried to rob a pregnant woman.; 2. Street (Parkway) from Sainsbury's towards the Garden City practice, boys on bikes, stopping close to me so they can shout in my ear on purpose, God knows why....again, weekday in the evening, dark hours.	10/29/2023 3:48 PM
44	We have had instances where individuals have targeted people walking from Fretherne Road to the station car park and been intimidating or threatening.	10/29/2023 1:13 PM
45	Rather than homeless people, a larger problem in the town centre is teenagers and young adults who act aggressively to passer-by's, assault people, shout profanity, and generally provide an intimidating atmosphere. Tackle these problems.	10/28/2023 8:32 PM
46	As elderly people we, personally, would not dare 'step out' in darkness. Please see my previous comments re; 'GUN SHOTS'. I am fairly certain that the Sherrardswood path/cycleway adjacent our flats, leading up to Digswell Hill is a 'secret' way into Oakland's college campus and our town centre for criminality of various types.	10/28/2023 3:50 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

47	Often coming home after dark on the train, there are anti-social groups outside the Howard centre drinking, or smoking drugs who can be abusive or excessively loud.	10/28/2023 2:45 PM
48	(1) in the evening we always have large groups of people just outside McDonalds, sometimes playing loud music (2) there are always rough sleepers just outside the entrance to Howards gate, every day.	10/28/2023 12:29 PM
49	Mainly when there are large groups of undesirables and young people, including congregating outside McDonalds, and beggars when grouped. Daytime and evening.	10/28/2023 10:01 AM
50	When we visit the cinema in the new car park you have people congregate in there, racing cars, bikes, drinking etc. which makes you very uneasy when you finish seeing a film late at night. Also as you walk through town during the day and at night as per my previous answers.	10/28/2023 9:49 AM
51	At Sainsbury's where homeless gather is very uncomfortable	10/28/2023 9:11 AM
52	In the evenings and during the day at weekends and school holidays, there are large groups of youths congregating around MacDonald's, Burger King and the entrance to The Howard Centre. Drunk men outside of the Two Willows at weekends in the evening	10/28/2023 8:25 AM
53	My daughters and I never feel safe walking through the campus east lower car park. There is always drug use and drug dealing going on, day and night. There are also who sleep under the upper car park. I'm not clear as to why only part of this area is under the proposed area as I believe it to be worse than the area around Howardsgate and anniversary gardens. Outside Mac Donald's is also a problem area after dark	10/27/2023 10:16 PM
54	The town is too dark at certain times of the evening, there are plenty of places for someone to hide and attack you. the alleyway by McDonalds is a hangout for antisocial behaviour	10/27/2023 6:14 PM
55	Anytime	10/27/2023 5:58 PM
56	walking home from train station after 9pm	10/27/2023 4:38 PM
57	There is a huge number of different anti-social behaviours amongst the rough sleepers. We do not pay our council tax for our town to turn in to an unsafe area. This needs to change now!	10/27/2023 3:53 PM
58	No comment	10/27/2023 3:43 PM
59	Quite dark in the town centre especially by taxi rank. When I come of the train and get a taxi it's quite dark walking out of the Howard centre	10/27/2023 1:48 PM
60	Aggressive and high homeless men are extremely intimidating to women walking alone. I'm now having to drive home from the station at night because I don't feel safe in the dark.	10/27/2023 11:54 AM
61	Returning from London after midnight I walk faster but this is in part due to lack of lighting that is more unnerving for women	10/27/2023 11:47 AM
62	I have had a few nasty encounters in the evening and once in the Howard Centre when a drunkard tried to push me down the escalator. I don't come into the town in the dark any more, even when accompanied.	10/27/2023 10:45 AM
63	Unlighted areas always unsafe	10/27/2023 7:28 AM
64	For all the reasons detailed above and the same applies to both weekdays and weekends.	10/27/2023 12:25 AM
65	Sainsbury car park and kfc area of an evening as poor lighting also and youths hanging out Coming out of Howard centre and that square daytime and night time	10/26/2023 11:25 PM
66	These people are professional grifters and drug addicts. They are linked with the other dross that live in Osborne House. With this dross comes crime, robbery and theft being just two. The residents don't feel safe	10/26/2023 11:17 PM
67	It's dark walking across from the station or town onto Parkway as a woman on her own when people are lurking about drinking and taking drugs, making comments.	10/26/2023 8:17 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

68	As mentioned at the beginning, drug taking and rough sleepers at midnight with no police presence	10/26/2023 6:49 PM
69	I feel unsafe in the town centre at all times as there are so many drug users and beggars around, it is unpleasant. My children have to catch the train to school and I worry about who is wandering around town first thing in the morning as there are so many people sleeping rough	10/26/2023 4:53 PM
70	Some of the beggars / rough sleepers are quite intimidating and can quite aggressive when you say no	10/26/2023 4:21 PM
71	Lighting is not good at all especially heading towards Sainsbury's. I have to walk this way after work and it is very dark. I am often Lone working in the shop I work in. I could easily be a target to be robbed.	10/26/2023 3:29 PM
72	We have no police force any more so who is going to enforce this. If we had an effective police presence and people were prosecuted this would not be an issue. Oh yes the prisons are full as well so nothing will happen anyway.	10/26/2023 3:19 PM
73	The whole town feels unsafe and has rapidly gone downhill, anti-social behaviour in the town centre is terrible now but especially Howard centre and just outside. Also rough sleeping on green space in front of John Lewis makes the whole area feel unsafe and volatile	10/26/2023 3:14 PM
74	Poor street lighting inability to control anti-social behaviour areas by police officers due to staff shortages	10/26/2023 3:00 PM
75	Near the nurseries that are located behind the fountain, the homeless tents on the grass are not safe for the children that want to play there	10/26/2023 2:07 PM
76	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
77	The town centre is dark and rough sleepers and people around the town which cause asb	10/26/2023 1:20 PM
78	They are fights, drinkers and street sleepers Went town and we had to witness a fight with my kids-not good. Should be a safe place	10/26/2023 1:02 PM
79	Groups of people in the town centre are often loud and intimidating during the evening/night time deliberately abusing passers by. There are often drug users near the benches off Parkway during the dark which, along with inadequate street lighting, can make one feel unsafe when walking home.	10/26/2023 12:35 PM
80	Around Sainsbury's they are very close to the main doors seems to be whenever I go into town.	10/25/2023 6:42 PM
81	There are too many areas that are too attractive to certain elements, plus the selling of vapes should be more controlled. These areas should be managed better.	10/25/2023 2:39 PM
82	Going from Sainsbury's outside car park to the restaurants in the town centre after dark.	10/25/2023 10:34 AM

Q26 Again, if you answered unsafe or relatively unsafe to any part of the previous question, please explain further why you felt and/or feel unsafe or relatively unsafe in that place:

Answered: 49 Skipped: 120

#	RESPONSES	DATE
1	Random times when there are people loitering around who look homeless or just dodgy.	12/4/2023 9:02 PM
2	There is nothing to add other than to say that the atmosphere in the town is different now.	11/27/2023 12:54 PM
3	As above.	11/26/2023 5:52 PM
4	In and around McDonalds	11/26/2023 4:58 PM
5	Shouted at by youths, sexualised gestures, bottles thrown and smashed around my bike. Also a man in his early 20s in Panshanger asking me inappropriate questions, his manner wasn't intimidating but the nature of his questions were intrusive	11/26/2023 11:24 AM
6	Gangs of youths hanging about around Howard centre/MacDonald's	11/23/2023 5:15 PM
7	Town centre lighting is appalling. Feel unsafe walking through at night.	11/23/2023 3:40 PM
8	Due to drunken behaviour and large group of people hanging together where their behaviour very disturbing	11/23/2023 1:02 PM
9	as above	11/23/2023 12:44 PM
10	Generally in the town centre, the very presence of the rough sleepers and beggars makes one feel uneasy. The same goes for those drinking alcohol - generally these people are unpredictable and worrisome.	11/23/2023 9:28 AM
11	As above	11/15/2023 9:40 PM
12	After a while it's not one beggar but two or three all asking for money.	11/13/2023 9:41 PM
13	McDonalds often attracts yobs and when the number reach a critical point then they become emboldened and start shouting, throwing rubbish and swearing. I have seem yobs charging through the Howard Centre threatening the poor security guards (who ran for their lives). The metal shutters came down to protect them.This was a Friday at 5pm!!!!	11/12/2023 10:56 AM
14	I have been shouted at, hustled when people start running around. Fights are not uncommon and the language is dreadful. I have also been shouted at from cars driving very fast in the town centre with very loud music. In one incident the passenger of a car threatened to come back and 'cut' me. I was just walking home from the station after work at about 7.30. Whilst it didn't bother me I think it would have horrified some people.	11/10/2023 11:07 AM
15	See above	11/9/2023 9:57 PM
16	in the square outside NatWest in broad daylight had a homeless man follow me and call me a murderer / Nazi	11/4/2023 4:49 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

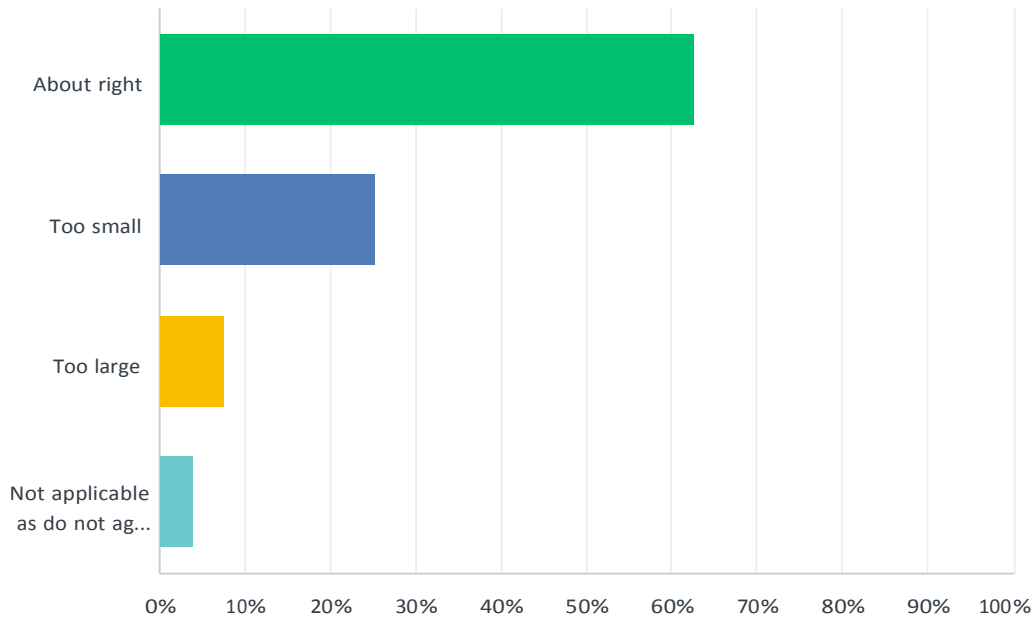
17	I feel unsafe in and around the town centre because there are so many young poor teenagers who think are they entitled to hurl abuse at normal shoppers! This MUST stop! They are usually out of school or bunking off school and think 'they' are adults! I have been called the 'c***' word by a young lad only about 12 because he was trying to talk to me. It's vile.	11/4/2023 3:12 PM
18	I think I've answered this question previously.	11/3/2023 3:14 PM
19	Unpredictable behaviour, either people arguing loudly with each other or physical fights happening.	11/3/2023 12:37 PM
20	These people are very unpredictable ad I explained above	11/3/2023 9:37 AM
21	Could get robbed or attacked	11/2/2023 1:13 AM
22	I have always felt uneasy around drunkards, particularly when they are in a group	11/1/2023 9:31 PM
23	The public shouldn't have to feel unsafe, threatened or intimidated by people drunk or high on drugs	11/1/2023 11:11 AM
24	Risk of being robbed by the homeless. Their drunk intimidating behaviours and begging is scary.	10/31/2023 1:34 PM
25	as above	10/30/2023 11:22 AM
26	The town centre is not so bad during daylight hours, it is just the few who may be aggressive when begging, or when there are men just hanging around, eying everything it makes one feel they are looking for an opportunity to cause problems. The noise and drunken behaviour of the customers of the Two Willows is quite bad on Friday and Saturday nights, the late licence is a surprise and 2.00am is far too late for WGC!	10/30/2023 9:14 AM
27	I can't defend myself on my own, probably that is the only reason. And that more control is needed.	10/29/2023 3:48 PM
28	Anti-social even criminal activity as described above.	10/28/2023 3:50 PM
29	Generally unsure of behaviour. Very intimidating.	10/28/2023 10:01 AM
30	See above answer, I could give so many examples as I walk into town daily!!!	10/28/2023 9:49 AM
31	They are abusive to people and very intimidating and a colleague got knocked over by them rampaging around. There is barely any police presence which doesn't instil confidence. As a woman walking around, I feel very unsafe with drunk men outside.	10/28/2023 8:25 AM
32	Same as above	10/27/2023 10:16 PM
33	It's too dark, the police hardly ever patrol in town and when they do the police don't seem to care. The amount of people swearing and abusing each other in the street is unreal	10/27/2023 6:14 PM
34	Anytime day or night	10/27/2023 5:58 PM
35	Why would I want to use a bench when people are smoking drugs next to it	10/27/2023 3:43 PM
36	Previous experience by men of verbal and physical abuse in the street. Would feel better with street lighting as atm it's a fear rather than an event. I know other women more fearful than me and it sadly limits their choices and activities	10/27/2023 11:47 AM
37	As above	10/27/2023 10:45 AM
38	Please refer to all my comments above.	10/27/2023 12:25 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

39	Recent increase in antisocial behaviour from groups young men or teenagers Group activity Also on outskirts town knife crime becoming a thing and concerns will also bridge into the town	10/26/2023 11:25 PM
40	As above	10/26/2023 11:17 PM
41	You always need to be on your guard, it is not a relaxing place to be. I have seen a woman walking around bare foot in town and walking in the Howard centre drinking alcohol. Plus rough sleepers on the streets or their belongings left outside Sainsbury's, Howard centre, banks etc.	10/26/2023 4:53 PM
42	Because the fight with each other	10/26/2023 4:21 PM
43	I have explained this in my previous answer	10/26/2023 3:29 PM
44	We have no police force any more so who is going to enforce this. If we had an effective police presence and people were prosecuted this would not be an issue. Oh yes the prisons are full as well so nothing will happen anyway.	10/26/2023 3:19 PM
45	I'm a lone female walking around town witnessed so much anti-social behaviour and I now prefer not to visit as I've never seen police patrolling	10/26/2023 3:14 PM
46	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
47	Should be nice place to visit without worries	10/26/2023 1:02 PM
48	Not sure what I could bump into if on my own	10/25/2023 6:42 PM
49	Car meets happening too frequently in carparks at night. Youths seen smoking illegal carpark as well.	10/25/2023 2:39 PM substances in

Q27 The proposed PSPO area, if implemented, would cover the areas highlighted on the map in the full proposals. What is your view of the proposed control zone area?

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
About right	62.72% 106
Too small	25.44% 43
Too large	7.69% 13
Not applicable as do not agree that a PSPO is necessary	4.14% 7

TOTAL	169
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#	PLEASE PROVIDE ADDITIONAL INFORMATION TO SUPPORT YOUR COMMENTS:	DATE
1	Nothing to add	11/27/2023 12:54 PM
2	This looks like the likely area where attention is likely to be needed.	11/27/2023 11:02 AM
3	Needs to cover from Valley Road up to the station	11/27/2023 9:29 AM
4	The begging and rough sleeping problem is largely restricted to the town centre. It is very disappointing to see a couple of tents, presumably used by rough sleepers, sited adjacent to the Kids Inc new nursery.	11/26/2023 5:52 PM
5	I think the wider area of wgc should also be included. Walking distance to the town centre.	11/24/2023 10:48 AM
6	Should be more PSCO's all over	11/23/2023 4:19 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

7	Why not ? There is no excuse for anti-social behaviour anywhere any time	11/15/2023 9:40 PM
8	It covers the areas where if you patrol correctly it persuades these individuals to go somewhere else	11/13/2023 9:41 PM
9	Why allow anti-social behaviour anywhere? Have seen jobs in parks areas all over WGC including Stanborough lakes.	11/12/2023 10:56 AM
10	In so far as there is a problem, it is probably worse in Peartree, Woodhall or Hatfield.	11/11/2023 8:22 PM
11	I do think there is a key area missing from the proposed PSPO area south of Russellcroft Road down Parkway to beyond St Francis Church. Otherwise I fear that the behaviour will be displaced into the garden area next to Parkway and potentially into the green space and children's play area surrounding St Francis Church.	11/10/2023 11:07 AM
12	There are lots of greens close to the town centre where they might move to.	11/10/2023 8:00 AM
13	There are green areas - Roundwood Drive where this is missed and already has problems with anti-social behaviour.	11/9/2023 3:01 PM
14	I think it should go down to Stanborough Park, along the green where the fountain is & past the library - we went for a walk in the woods and have seen tents set up there with a massive amount of beer cans etc. dumped on the floor.	11/8/2023 9:11 PM
15	Implementation of a PSPO would just move any problems to a different area without cameras.	11/5/2023 8:13 PM
16	The issues are in the town centre, so the map does cover all these locations.	11/5/2023 4:25 PM
17	Needs to be the whole of Welwyn Garden City to protect all citizens of the area.	11/4/2023 3:12 PM
18	Please see my previous comments.	11/3/2023 3:44 PM
19	I think it's a good start but do feel that these people would just move outside the proposed area.	11/3/2023 3:14 PM
20	The side streets are generally ok in relation to the subjects covered. Town centre attracts most people and	11/2/2023 8:01 PM
21	Needs to cover Reiss Memorial Garden to the left of Russellcroft Road is not covered by the PSPO area. Otherwise it will send all would be offenders scuttling across the road to the Garden where they will carry out antisocial behaviour in the Garden and behind the hedges that sit halfway along the Garden.	11/2/2023 5:15 PM
22	I can see no reason why the domestic area between Bridge Rd and Russellcroft Rd is included	11/1/2023 9:31 PM
23	I live in the town centre so I am not too familiar with surrounding streets. I would probably extend it to cover Guessens road as well, but only because it is close by, not because I have evidence that it is needed here.	11/1/2023 3:23 PM
24	The town centre needs to be rid of the people causing these problems, to stop things getting worse	11/1/2023 11:11 AM
25	Parts of longcroft lane suffer from disorder. I would include that as well	10/31/2023 8:17 PM
26	But see 2	10/31/2023 10:28 AM
27	Not entirely clear why the area is limited to one half of Russellcroft Road and does not extend further south, to include at least Church Road (as it does to the east).	10/30/2023 6:55 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

28	Once you could see the results on the highlighted area, this for sure can be increased.	10/30/2023 4:09 PM
29	Apart from rough sleepers, who don't cause me any trouble, I don't think the town has any problems with the other behaviours specified. If there is an issue with them then the risk of creating the PSPO is that it will shift the problem out into residential areas which will be far harder to deal with. If the PSPO is implemented it should just be the very centre of town itself, if at all. The only anti-social behaviour I see is groups of youths hanging around outside McDonalds, and too much litter.	10/30/2023 10:48 AM
30	All you are doing is moving the issue from one area to another, the people need to be supported rather than moved on.	10/30/2023 10:09 AM
31	It is unnecessarily large, and means those who are struggling to have anywhere to live, miss out on the only local area where there is a concentrated amount of people who can help them, since it is clear the council won't.	10/30/2023 9:22 AM
32	It has missed a very important small area! The open space where the generator is to the left Hand side of Russellcroft Road (as viewed standing in Parkway facing Russellcroft Road). This area is very screened by the various rows of high hedges and is used for drug taking, drinking alcohol, as a toilet and people engaging in sexual activities. It is also used by people pitching tents. Teenagers often play loud music in that area, screened by the hedges which is very annoying for the local neighbours. This has been reported on numerous occasions to the council and the police. Please add this area to save the local residents the stress and concerns regarding this anti-social behaviour	10/30/2023 9:14 AM
33	The link above just goes back to this page. I've looked up the proposals separately. If there is to be a PSPO the area looks fine.	10/30/2023 8:54 AM
34	Some of the breaches mentioned in PSPO have been seen around the area outlined.	10/29/2023 7:31 PM
35	The current zone makes the roads/areas around Parkway at risk of seeing increased antisocial behaviour. Especially as there are a number of benches under street lights.	10/29/2023 6:59 PM
36	Town centre and business and immediate residential areas affected	10/29/2023 1:13 PM
37	The anti-social behaviour on our site by strangers loitering here late into the night is quite regular even to gun shots going off on the Sherrardswood old railway path at 1.00am in the morning quite recently!! YES GUN SHOTS!	10/28/2023 3:50 PM
38	The area should expand because the problem is not only in the town centre.	10/28/2023 10:51 AM
39	I regularly walk around the town and find little/no undesirable activity in the areas immediately outside the shades area on the map. This seems a wholly appropriate but measured proposal.	10/28/2023 10:01 AM
40	Lots of antisocial behaviour in the Cole Green Lane shops area and Hall Grove	10/28/2023 8:25 AM
41	Should cover all of the campus east lower car park up to Greasley Close until the area is redeveloped.	10/27/2023 10:16 PM
42	About right on the understanding that the highlighted area covers everywhere that the additional powers are considered necessary.	10/27/2023 8:21 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

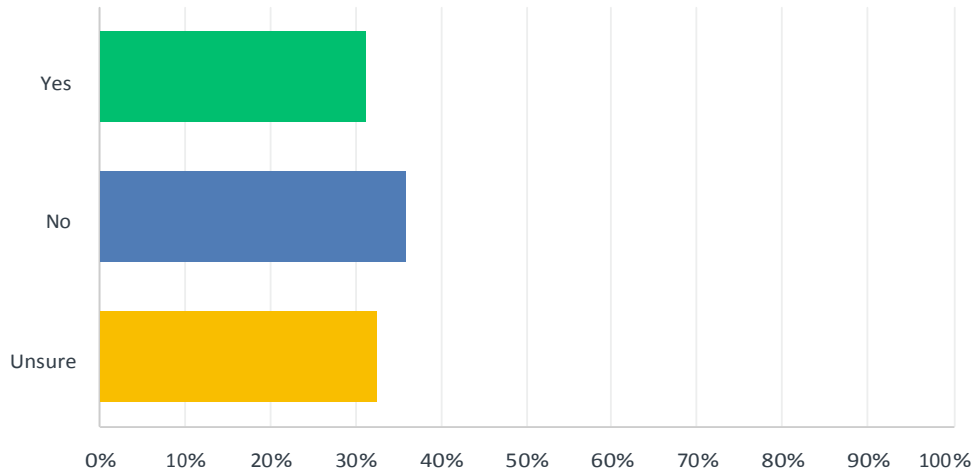
43	The area ends at the 'Birdcroft Triangle' but at the next roundabout at Turmore Dale Rooks Hill there is a bench where people could sit especially as behind it there is a hedge with a path behind it for toileting / sleeping. So if those are issues that concern the council I think it would be pushed to that area where there is less official presence and more trouble for householders and children as school route to Stanborough and Applecroft	10/27/2023 11:47 AM
44	I've never encountered any of the issues in your proposal. All I have seen post pandemic is an increase in homeless people. 2022 was the first time I'd seen homeless in WGC. Maybe rather than ostracise then through these proposals you should be providing more facilities to help those in need. This is an appalling survey	10/27/2023 6:27 AM
45	I really hope this goes ahead, in recent times Welwyn Garden City is getting foul around the town centre area. My main concern is the prolific use of skunk cannabis that seems to be freely smoked everywhere in public places without even making any attempt to conceal their actions. As you will be aware, not only is this choking fume vile to smell but second hand inhalation from it which is enforced upon you as you go about your business causes health issues. Another issue spoiling the town centre for others are the feral gangs of youths that are constantly causing antisocial behaviour everywhere including targeting Sainsbury's, McDonalds and the Howard centre area. They often target for abuse people who are on their own or who they think are vulnerable. Finally, the constant worrying for money from the ever increasing amount of beggars pitted all over the town is getting beyond a joke and seriously needs addressing. I know other ladies who are now very nervous to go about at night because of all I have just commented on.	
46	What about other green spaces & parks in WGC? We get a lot of anti-social behaviour in the open spaces & it will be pushed further away from town once this is agreed	10/27/2023 12:21 AM
47	Needs to cover green spaces as well to prevent further tents	10/26/2023 11:17 PM
48	Should cover the rest of Parkway. The south (towards Gosling Sports Centre) is also built up with cash machines (Marsden Road and the petrol station) and there's been ASB there in the past.	10/26/2023 10:58 PM
49	This policy unfairly targets vulnerable individuals, and all areas can be dealt with by the police. This is entirely unnecessary and a disgusting waste of resources.	10/26/2023 9:52 PM
50	Shall be moved to areas open to the public such as the lakes, wooded area towards the lakes and areas of woodlands near to schools.	10/26/2023 9:43 PM
51	I am against implementation of such area; this should either be enforceable across the entire town or not at all	10/26/2023 9:25 PM
52	It should cover a wider area. The incidents in question aren't confined to the town centre.	10/26/2023 8:17 PM
53	It's a ridiculous proposal. Get your priorities sorted.	10/26/2023 7:26 PM
54	I did notice drug taking by 3 homeless individuals right outside the Howard Centre at midnight on 17th Oct as I was commuting the train back from London	10/26/2023 6:49 PM
55	Needs to cover outer edges of the town eg the Free Church.	10/26/2023 5:37 PM
56	Should extend to other shopping areas eg. Woodhall shops	10/26/2023 5:29 PM
57	It should extend out along Church Road to the west of Parkway. It must cover the green space on the corner of Russellcroft Rd and Parkway where much of the antisocial behaviour currently takes place.	10/26/2023 4:53 PM
58	ASB issues are prevalent in areas away from the town centre. I.e. Woodhall & Hall Grove. It is an issue across WGC, and I worry moving people from the town centre to local areas will just make it worse.	10/26/2023 4:46 PM
59	I think it's a terrible idea as it will target the homeless people living in the town centre not the antisocial teens that are causing the problem, so this is on my doorstep	10/26/2023 4:33 PM
60	I think it needs to be expanded to include Waitrose and their car park	10/26/2023 2:54 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

61	It is about time something like this is implemented. It should address the anti-social behaviour in and around the Town Centre.	10/26/2023 2:36 PM
62	There has been a problem in the last few years with people setting up tents in the town centre and surrounding areas. People sit and drink in these tents and are probably taking drugs in them. I'm particularly concerned about the area near the fountain that's near two nursery schools. There has been tents setup for the past few years here right behind these nurseries.	10/26/2023 2:07 PM
63	Seems to cover the current areas of concern, and some that it could spill into	10/26/2023 1:49 PM
64	I think a wider area for everyone to feel safe from the few especially the OAPs, Vulnerable, Children....	10/26/2023 1:45 PM
65	Yes, you covered the exact area ,where it needs to be	10/26/2023 1:02 PM
66	You're not helping the real reason for this issue by just banning people who need help.	10/26/2023 12:58 PM
67	Carparks need to be included	10/26/2023 12:48 PM
68	I have witnessed ASB in all places covered by this zone, particularly Parkway and Howardsgate.	10/26/2023 12:35 PM
69	Cover other areas like parades or shops, such as Moors Walk and Woodhall	10/25/2023 7:50 PM
70	<p>Too many people begging in town centre makes me feel unsafe and uncomfortable. As well as addressing rough sleepers teenagers racing around the town on bikes and scooters using the</p> <p>Pavements plus Sainsbury's car park and moving walkways are a nightmare. Someone will get seriously hurt...police don't seem interested at all. I can't remember the last time I saw PCSO or police officer in town.</p>	10/25/2023 6:42 PM
71	But I do worry that the problem might move to Woodhall instead.	10/25/2023 10:34 AM

Q28 Are there any areas which adjoin the proposed PSPO area in Welwyn Garden City where you feel we should consider implementing this PSPO?

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	31.36% 53
No	36.09% 61
Unsure	32.54% 55
TOTAL	169

#	IF YES, PLEASE PROVIDE DETAILS OF STREET(S) OR AREA AND YOUR REASONS WHY THIS SPECIFIC AREA SHOULD BE CONSIDERED:	DATE
1	Handside, Russellcroft Road, Valley Road	11/27/2023 9:29 AM
2		11/26/2023 4:58 PM
3	Panshanger definitely has issues with anti social behaviour, even just in the residential areas	11/26/2023 11:24 AM
4	Lemsford lane Outside the Stanborough school, we need police down here every day please	11/24/2023 4:01 PM
5	There is particular problem. For years people have congregated in the bushes to drink, the smell on cannabis is very strong at times, you see men waiting off the path for another man to approach then go their separate ways minutes later. I will no longer take me children there however as I work and have limited time to walk my dog I do go there with my dog. On two separate occasions drunk men have either tried to grab my dog or succeeded in grabbing my dog. In both cases my dog was called over. She is now very worried about getting to close to anyone and whilst still friendly she stays out of arms reach. This is not ok. It is very disconcerting to be walking past and hear people in bushes or smell cannabis but not be able to see anyone.	11/24/2023 10:48 AM
6	All	11/23/2023 4:19 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

7	further from town centre	11/23/2023 12:44 PM
8	I think it should include the garden at the junction of Russellcroft	11/22/2023 10:09 PM
9	Hunters Bridge Car Park. Regularly cars (driven by youths) go racing on the top floor and also on the intermediate car park levels and it is often unsafe to be parking a car in there. The noise disturbance is a breach of peace. Skidding and racing with loud exhausts is very loud and sometimes late at night / early hours of morning	11/20/2023 1:45 PM
10	The area south of the junction with Parkway and Russellcroft Road which has been recently been used with Tents, and previously just by rough sleepers.	11/20/2023 12:58 PM
11	Include the whole of WGC and surroundings	11/15/2023 9:40 PM
12	Behind the Oakland's college and in the council car parks. Again, make the PSPO cover the woods as well.	11/12/2023 10:56 AM
13	I do think there is a key area missing from the proposed PSPO area south of Russellcroft Road down Parkway to beyond St Francis Church. Otherwise I fear that the behaviour will be displaced into the garden area next to Parkway and potentially into the green space and children's play area surrounding St Francis Church.	11/10/2023 11:07 AM
14	Valley Green and the green in Handside lane.	11/10/2023 8:00 AM
15	Should be extended to include the whole of Russellcroft road as well as church road to include St Francis church and playground because people drink in the playground and litter which is dangerous for children playing there, and the benches on the corner of Russellcroft road/hand side lane	11/9/2023 9:57 PM
16	The green areas in Roundwood Drive -	11/9/2023 3:01 PM
17	Stanborough Park along the green where the fountain is & past the library -	11/8/2023 9:11 PM
18	Rough sleeping Zone needs extending to cover Valley Road / Russellcroft road intersection green spaces Bottom of valley road around Lemsford corner bus stop meadow green In general any of the green spaces	11/6/2023 12:03 PM
19	Near Woodhall shops and the road going from the Peartree Pub to the chequers roundabout. Especially Woodhall needs better, nicer shops independent boutique shops. Really not safe in Woodhall area.	11/4/2023 3:12 PM
20	I am unsure about most of the area outside of the Centre itself. However there is rarely a Friday-Sunday night when there isn't loud shouting from people leaving the centre. However, as most of Parkway is already within the PSPO, this would hopefully be addressed before getting further along the road.	11/4/2023 10:06 AM
21	Reiss Memorial Gardens to the left of Russellcroft Road which is NOT covered by the proposed PSPO. This is where i see on a daily basis anti-social behaviour -	11/2/2023 5:15 PM
22	The area around Aldi, I see often people high on drugs/drunks going around the area	11/1/2023 1:16 PM
23	Osborne road	10/31/2023 8:17 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

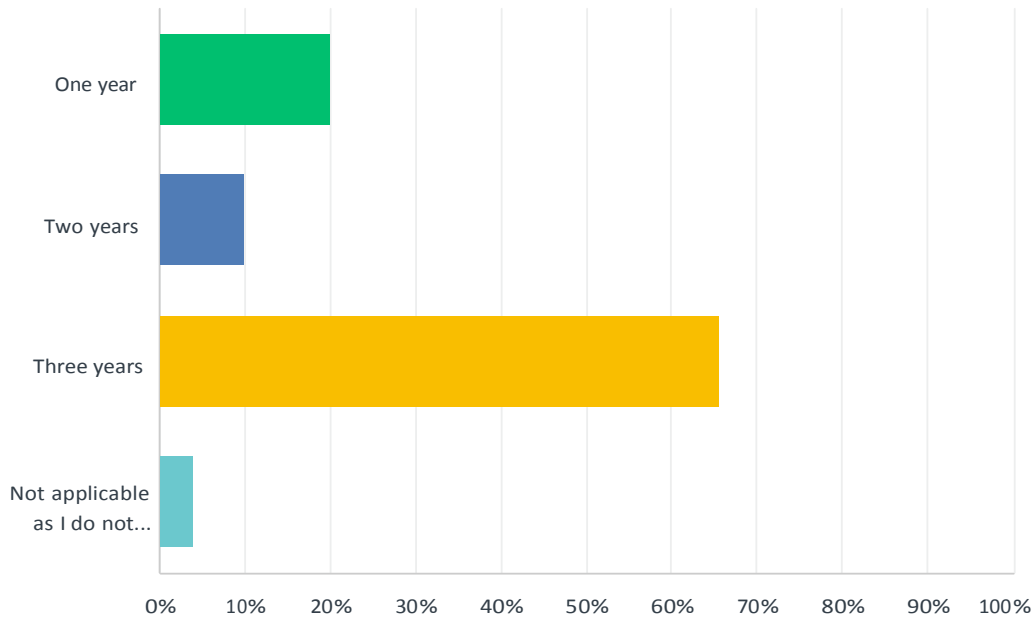
24	Valley road to ensure the homeless in tents near the fountain do not just move to next street	10/31/2023 1:34 PM
25	Parkway Close and the green areas at the junction of Parkway and Russellcroft Road. Tents have already been erected on the latter. The former could be at risk from displaced activities if only the green area bounded by the dual carriageway were included.	10/31/2023 10:28 AM
26	The area should include the green area on the left hand side of the entrance to Russellcroft road as approaching from Parkway (as there are tents there sometimes and ASB)	10/31/2023 9:27 AM
27	There are 3 other areas that I am aware of and give me concern when im visiting the ares especially early evening Panshanger shops, Haldens Shops and Woodhall shopping precinct.	10/30/2023 11:22 AM
28	Corner of Parkway and Russellcroft Road, as described above.	10/30/2023 9:14 AM
29	Cover the area close to Parkway inc Garden City GP.	10/29/2023 6:59 PM
30		10/29/2023 3:48 PM
31	Only perhaps Guessens Road and Church Road	10/29/2023 1:13 PM
32	Woodside House, Bridge Road Welwyn Garden City AL8 6UJ. Please see the previous box I've filled in.	10/28/2023 3:50 PM
33		10/28/2023 2:45 PM
34		10/28/2023 10:01 AM
35	Cole Green Lane shops area and Hall Grove area	10/28/2023 8:25 AM
36	See above. There's lots of anti social behaviour between Waitrose and Gresley close.	10/27/2023 10:16 PM
37	See comments on 1) above.	10/27/2023 8:21 PM
38		10/27/2023 4:38 PM
39	Over the train bridge next to shredded wheat.	10/27/2023 3:43 PM
40	As above The area ends at the 'Birdcroft Triangle' but at the next roundabout at Turmore Dale Rooks Hill there is a bench where people could sit especially as behind it there is a hedge with a path behind it for toileting / sleeping. So if those are issues that concern the council I think it would be pushed to that area where there is less official presence and more trouble for householders and children as school route to Stanborough and Applecroft	10/27/2023 11:47 AM
41	Any green spaces around the houses that get missed as they aren't technically parks so aren't monitored by any councils/authorities. For example the space behind Knella Road/Pollards Close or Archers Ride. There are a lot more.	10/27/2023 12:21 AM
42	Areas leading into residential area also between campus and shop lands as increased anti social behaviour of teenagers and young adults has been occurring there including knives presence at shoplands	10/26/2023 11:25 PM
43	Any green areas to prevent tents going up. Such as Valley Green	10/26/2023 11:17 PM
44	See above	10/26/2023 10:58 PM
45	Should be a radius of the area	10/26/2023 8:41 PM
46	Woodhall parade	10/26/2023 7:29 PM
47	It's a ridiculous proposal. Get your priorities sorted.	10/26/2023 7:26 PM
48	Stanborough park as an elderly residents of WGC groups are very intimidating	10/26/2023 7:18 PM
49	Panshanger shops should have a PSPO too. This is where they will go next as the problem is already there.	10/26/2023 5:37 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

50	Woodhall shops as beggars there too.	10/26/2023 5:29 PM
51	Stanborough lakes. It's a lovely area but can get intimidating by groups of teens drinking etc.	10/26/2023 4:53 PM
52	See above, this area has many benches and is quite secluded at the back. I would consider covering the entirety of the parkway green space or tents will possible just move along and set up there instead.	10/26/2023 4:53 PM
53	Broadwater road, Peartree, Woodhall, Hall Grove.	10/26/2023 4:46 PM
54	Woodhall shops	10/26/2023 4:21 PM
55	Woodhall shops	10/26/2023 3:29 PM
56	It needs to incorporate the Waitrose store and car park	10/26/2023 2:54 PM
57	Broadwater Road/ Broadwater Crescent	10/26/2023 2:36 PM
58	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
59	Car parks	10/26/2023 12:48 PM
60	It seems inconsistent to include the greenway behind campus west, but not to include the section behind the college campus. I'd suggest including both sections.	10/26/2023 7:49 AM
61	Concerned you may just move the problem from the town centre into the surrounding roads, for example Guessens Rd, Handside area.	10/25/2023 6:42 PM
62	Car parks as groups are meeting and creating unsafe areas as well as smashing bottles, urinating in stairwells and smoking substances. Also, near McDonald's where youth's congregate and make you feel unsafe.	10/25/2023 2:39 PM
63	Perhaps Woodhall.	10/25/2023 10:34 AM

**Q29 How long would you like to see the proposed PSPO put in place for?
(Please note that a PSPO cannot be implemented for longer than 3 years without review.)**

Answered: 169 Skipped: 0

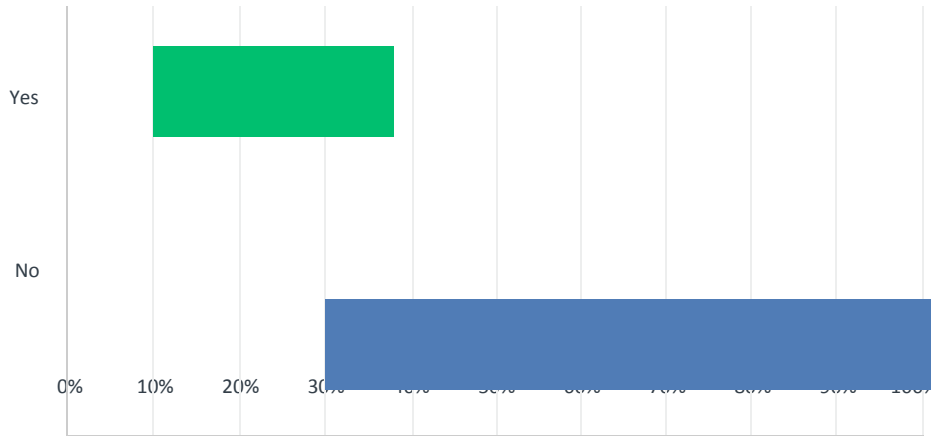


ANSWER CHOICES	RESPONSES	
One year	20.12%	34
Two years	10.06%	17
Three years	65.68%	111
Not applicable as I do not feel that a PSPO is necessary	4.14%	7
TOTAL		169

Do you have any further comments or alternative measures that could be used to deal with any of the following?

Q30 Street drinking

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	28.40% 48
No	71.60% 121
TOTAL	169

#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR ANSWER:	DATE
1	The police should patrol or be seen, then a lot of things probably would not happen in the first place.	12/4/2023 9:02 PM
2	Drunk people shouting aloud during the night are quite annoying. Same are alarms going off and going on for hours.	11/28/2023 11:25 AM
3	The town is already dying a slow death, with shops closing down all over the place. I believe the implementation of a PSPO is based on a culture of fear and will further deter people from venturing into the town. Instead, focus should be placed on initiatives to revitalise the town, thereby increasing footfall, which will inherently deter antisocial behaviour.	11/27/2023 2:50 PM
4	More regular and visible police attendance	11/27/2023 9:29 AM
5	Increase police presence on foot in town, increased police presence to areas outside. Visit areas rather than just abandoning them.	11/24/2023 10:48 AM
6	Stop it	11/23/2023 11:50 PM
7	Community flyers in local shops that give places that offer help and support for street drinkers, beggars and rough sleepers.	11/23/2023 5:08 PM
8	More wardens to patrol	11/23/2023 12:44 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

9	Presumably, teenagers have always enjoyed some underage drinking and the police will continue to monitor this and arrest where necessary,	11/20/2023 4:44 PM
10	Police to warn or apprehend offenders	11/15/2023 9:40 PM
11	Alternative facilities such as youth clubs	11/11/2023 8:22 PM
12	More facilities for young people and places for homeless people to go	11/9/2023 9:57 PM
13	No	11/6/2023 12:28 PM
14	Government should require vendors of drinks (cans and bottles) to implement a deposit and return scheme so that those who might litter are incentivised not to do so or disincentivised from purchasing alcohol and those in need of money are incentivised to pick up discarded drink containers.	11/5/2023 8:13 PM
15	Police presence would be ideal to have not all the time but on Friday and Saturday evening / night.	11/5/2023 4:25 PM
16	Police the streets	11/4/2023 1:52 PM
17	Youth clubs	11/3/2023 6:43 PM
18	Have no-drinking signs up or street drinking prohibited signs.	11/3/2023 3:14 PM
19	it would be nice to see more social drinking encouraged by more tables and events - perhaps a pop-up pub/vendors in the area next to Sainsbury's	11/3/2023 11:01 AM
20	No	11/2/2023 5:15 PM
21	Remove / curtail the late licence of The Two Willows, prevent outdoor space being used after 8pm	11/2/2023 2:56 PM
22	What will happen during town festivals when we can drink in public spaces? What of those who enjoy drinking responsibly in the green areas in the summer when having a picnic?	11/2/2023 1:13 AM
23	A more visible Police presence	11/1/2023 9:31 PM
24	More visible policing in the town centre at pub closing times.	11/1/2023 3:23 PM
25	A police presence would help	11/1/2023 11:11 AM
26	I fear for the elderly and vulnerable around these problematic individuals	10/31/2023 1:34 PM
27	When the kids get drunk by the fountain they often damage the area - put washing liquid in fountain and leave litter etc. It is not nice.	10/31/2023 9:27 AM
28	to be banned, penalties to be introduced	10/30/2023 4:09 PM
29	Cameras in the town centre monitored	10/30/2023 11:22 AM
30	I would still very much want to see the PSPO put in place for as long as possible. Police the areas better and ensure the punishment is adequate to deter those involved.	10/30/2023 9:14 AM
31	Ensure that local shops are not selling to minors. Increase supported to those with substance addition issues.	10/29/2023 6:59 PM
32	More police patrols and for those patrols to be pro-active in keeping the peace	10/28/2023 3:50 PM
33	Bring in legislation similar to that in Scotland where there has been a clampdown in previous years preventing drinks being allowed to be taken on the streets.	10/28/2023 10:01 AM

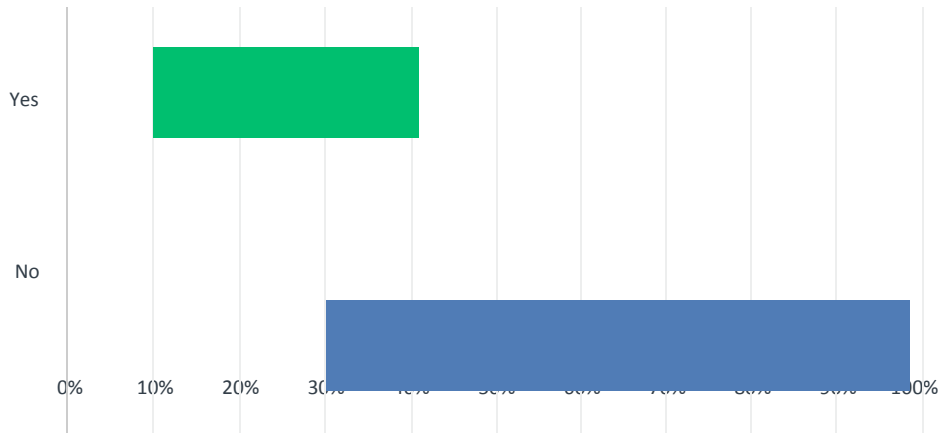
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

34	Have the same legislation as they do in Scotland, it has made a huge difference there. Leaflet drop to locals, use social media to remind people to not encourage them by giving them money and let us locals have advice on where we can direct them to get help. Maybe print some cards we could have in our pockets to hand out if they approach you to give them details of where they can seek help locally rather than giving them money or food. These could also be given out to businesses, police, traffic wardens etc. so people would feel they are trying to help in some way.	10/28/2023 9:49 AM
35	A wider police presence in the town centre	10/28/2023 8:25 AM
36	More things for young people to do that is free or cheap so they don't spend time loitering and drinking in town	10/27/2023 1:48 PM
37	Is this an issue in wgc? I've rarely seen it and if I have it's been in parks where people are behaving well	10/27/2023 6:27 AM
38	I have tried and tried to get police and council action. It has taken nearly three years to get this far. Get the PSPO in place and look. After the people that live here	10/26/2023 11:17 PM
39	The police should be dealing with this if necessary.	10/26/2023 9:52 PM
40	Increased police officer/support officers presence would deter most of this behaviour	10/26/2023 9:25 PM
41	Leave them alone. Not a problem.	10/26/2023 7:26 PM
42	Do more to help the homeless	10/26/2023 5:50 PM
43	More police on streets	10/26/2023 5:29 PM
44	Increase police presence	10/26/2023 4:53 PM
45	That's not the issue in town but the anti-social behaviour of the teens who live in the area but not the town centre	10/26/2023 4:33 PM
46	Have a visible Police Presence	10/26/2023 3:19 PM
47	Fine persistent offenders	10/26/2023 3:00 PM
48	Why don't you tackle the same group of youths terrorising the town centre	10/26/2023 1:45 PM
49	Help people with their drink problem first before victimization for having a problem	10/26/2023 12:58 PM
50	Be careful because we have a cafe culture here and you could outlaw consumers sitting outside.	10/26/2023 12:48 PM
51	More community support officers visible	10/25/2023 7:50 PM
52	Police should be moving these people on.,	10/25/2023 6:42 PM
53	Limit sales to supermarkets after a certain time.	10/25/2023 2:39 PM

Do you have any further comments or alternative measures that could be used to deal with any of the following?

Q31 Begging

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	31.36% 53
No	68.64% 116
TOTAL	169

#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR ANSWER:	DATE
1	Try to help these people, there are social services for them isn't it?	11/28/2023 11:25 AM
2	More regular and visible police attendance	11/27/2023 9:29 AM
3	Increase police presence on foot in town, increased police presence to areas outside. Visit areas rather than just abandoning them.	11/24/2023 10:48 AM
4	The station platforms need to be manned at all times instead of leaving the exits open, which makes it easy for people to exit the station	11/24/2023 6:50 AM
5	Stop it	11/23/2023 11:50 PM
6	Community flyers in local shops that give places that offer help and support for street drinkers, beggars and rough sleepers.	11/23/2023 5:08 PM
7	Signs advising the public the likely effect of giving to beggars, e.g. encouraging them to continue, possible spending on alcohol or drugs and not food as one might expect. CCTV can be used to direct PSPOs immediately to their locations so that they can be moved on.	11/23/2023 9:28 AM
8	A real problem which has hugely increased in recent years. The authorities will have to be more assertive, especially if the beggars will not engage/accept help.	11/20/2023 4:44 PM
9	Make sure they are permanently removed.	11/20/2023 12:58 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

10	as above	11/15/2023 9:40 PM
11	No	11/6/2023 12:28 PM
12	If the financial situation deteriorates still further the council should consider making free food available for the needy. Furthermore, supermarkets and other food premises should be prohibited from destroying food that it still fit to eat.	11/5/2023 8:13 PM
13	Beggars should be banned, they should be removed by the police.	11/5/2023 4:25 PM
14	Get rid of all beggars from Welwyn garden, it's not nice to see at all.	11/4/2023 3:12 PM
15	Police the streets	11/4/2023 1:52 PM
16	Hostels, charity workers	11/3/2023 6:43 PM
17	Have no-begging signs up or a sign that says Beggars will be prosecuted. Put up signs asking people not to encourage this behaviour and to not give to them but to give to a charity instead.	11/3/2023 3:14 PM
18	the UK law needs to change as the problem will move elsewhere	11/3/2023 11:01 AM
19	No	11/2/2023 5:15 PM
20	More visible policing in the town centre to at least discuss issues with those begging	11/1/2023 3:23 PM
21	Better social security and accessibility to food banks	11/1/2023 2:24 PM
22	As Above	11/1/2023 11:11 AM
23	I fear for the elderly and vulnerable around these problematic individuals	10/31/2023 1:34 PM
24	to be monitored and penalties to be introduced	10/30/2023 4:09 PM
25	Cameras at black spots	10/30/2023 11:22 AM
26	Help the people not push them to the side.	10/30/2023 9:22 AM
27	I would still very much want to see the PSPO put in place for as long as possible. Police the areas better and ensure the punishment is adequate to deter those involved.	10/30/2023 9:14 AM
28	Help the people concerned	10/30/2023 8:54 AM
29	The council needs to support those who have become homeless or have substance addictions, this means more than referring them onto charities.	10/29/2023 6:59 PM
30	We also need our scheme managers to be pro-active and report these activities rather than brush them under the carpet for 'whatever' their reasons are - I could explain their reasons but I would probably be labelled a 'whistle-blower' by my landlords.	10/28/2023 3:50 PM
31	Get powers to remove.	10/28/2023 10:01 AM
32	Leaflet drop to locals, use social media to remind people to not encourage them by giving them money and let us locals have advice on where we can direct them to get help. Maybe print some cards we could have in our pockets to hand out if they approach you to give them details of where they can seek help locally rather than giving them money or food. These could also be given out to businesses, police, traffic wardens etc. so people would feel they are trying to help in some way.	10/28/2023 9:49 AM
33	Wider police presence in the town centre and more means of support available for beggars advice posters on the newly refurbished poster stands about giving to charities instead of directly to beggars, and which would be the best local charities for this and how to give	10/28/2023 8:25 AM
34	For the rare few who are homeless or beggars you can help them	10/27/2023 6:27 AM

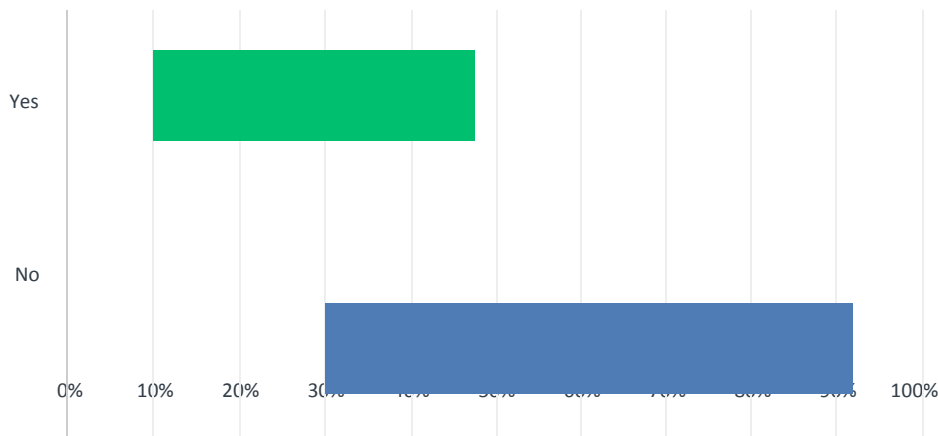
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

35	I have tried and tried to get police and council action. It has taken nearly three years to get this far. Get the PSPO in place and look. After the people that live here	10/26/2023 11:17 PM
36	Fining someone who doesn't have money and needs to beg is quite simply asinine. Have officers approach these individuals and provide them with information on how to access the resources you and other organisations provide.	10/26/2023 9:52 PM
37	Many appear to be from Luton	10/26/2023 9:43 PM
38	Increased police officer/support officers presence would deter most of this behaviour	10/26/2023 9:25 PM
39	Generally more police on the streets. It's really disappointing and disturbing the drug deals that have taken place in broad daylight. This makes me anxious with 2 small children watching.	10/26/2023 8:41 PM
40	Fund proper solutions for homelessness.	10/26/2023 7:26 PM
41	Do more to help the homeless	10/26/2023 5:50 PM
42	More police patrolling	10/26/2023 5:29 PM
43	Isn't this illegal anyway? Increase police presence	10/26/2023 4:53 PM
44	The people begging are not the issues in the town	10/26/2023 4:33 PM
45	These people need proper help so they are not in this position.	10/26/2023 3:29 PM
46	Have a visible Police Presence	10/26/2023 3:19 PM
47	Community payback sweep streets	10/26/2023 3:00 PM
48	Provide homes!	10/26/2023 2:07 PM
49	Better public services	10/26/2023 1:53 PM
50	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
51	Find if they are real or not with their money issues, and help those with the real problems first before victimization for having a problem, and fake ones arrested for fraudulent activity	10/26/2023 12:58 PM
52	Existing laws should be adequate	10/26/2023 12:48 PM
53	Could the council provide a room for these people to use during the day and evening?	10/25/2023 6:42 PM
54	We need to actively support these people and not just send them away to another area.	10/25/2023 10:18 AM

Do you have any further comments or alternative measures that could be used to deal with any of the following?

Q32 Rough sleepers

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	37.87% 64
No	62.13% 105
TOTAL	169

#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR ANSWER:	DATE
1	Try to help these people, there are social services for them isn't it?	11/28/2023 11:25 AM
2	More regular and visible police attendance	11/27/2023 9:29 AM
3	Increase police presence on foot in town, increased police presence to areas outside. Visit areas rather than just abandoning them.	11/24/2023 10:48 AM
4	The station platforms need to be manned at all times instead of leaving the exits open, which makes it easy for people to exit the station	11/24/2023 6:50 AM
5	Fine them a room	11/23/2023 11:50 PM
6	xxx has demonstrated a personal interest in this particular problem. Hopefully he will champion government action to address the plight of all the homeless in the country. A PSPO will not solve the complex situation.	11/23/2023 5:28 PM
7	Community flyers in local shops that give places that offer help and support for street drinkers, beggars and rough sleepers.	11/23/2023 5:08 PM
8	A zero tolerance approach where they are constantly moved on is the only way they will be discouraged. CCTV can be used to direct PSPOs immediately to their locations so that they can be moved on.	11/23/2023 9:28 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

9	As with the beggars, a real problem which has hugely increased in recent years. The authorities will have to be more assertive, especially if the rough sleepers will not engage/accept help.	11/20/2023 4:44 PM
10	Make sure they are permanently removed.	11/20/2023 12:58 PM
11	as above	11/15/2023 9:40 PM
12	Homes for the people sleeping by Sainsbury's and in the tents on Russellcroft road/parkway	11/9/2023 9:57 PM
13	Important we're also trying to look after the individuals and tackle at source.	11/9/2023 3:01 PM
14	No	11/6/2023 12:28 PM
15	The Car Park at Hunters Bridge should be demolished and the area used for accommodation including hostel type accommodation and a walk in medical clinic. I believe that there is overprovision of car parking in the town	11/5/2023 8:13 PM
16	Rough sleepers should be removed from the streets into shelters. Unfortunately the public will pay for these shelters. But is fine so long we cannot see the beggars on the streets.	11/5/2023 4:25 PM
17	These need to go it's making Welwyn look like a poorer area than it is! House all rough sleepers from now on!!!	11/4/2023 3:12 PM
18	Help them off the streets with policies already in place but enforced.	11/4/2023 1:52 PM
19	Hostels, charity workers	11/3/2023 6:43 PM
20	Signs saying No Rough Sleeping allowed.	11/3/2023 3:14 PM
21	the UK law needs to change as the problem will move elsewhere	11/3/2023 11:01 AM
22	Dedicated accommodation for homeless people	11/2/2023 8:01 PM
23	No	11/2/2023 5:15 PM
24	A proactive approach which involves approaching rough sleepers (at night as well as during the day) to ascertain their circumstances and provide help/alternatives, to them habitually sleeping rough in shop doorways and public streets in the town centre.	11/1/2023 3:23 PM
25	Investment in local homeless shelters, food banks, childcare services and protections for those subjected to domestic violence	11/1/2023 2:24 PM
26	As Above	11/1/2023 11:11 AM
27	I fear for the elderly and vulnerable around these problematic individuals	10/31/2023 1:34 PM
28	Assistance to the genuinely homeless in finding suitable accommodation. (It is possible that some of those begging or purporting to sleep rough are not genuinely homeless, so the PSPO is needed too.)	10/31/2023 10:28 AM
29	Setting a precedent now will encourage further rough sleepers in the future when they see WGC is a soft touch - better to be strict now and draw a line in the sand. Help is available elsewhere - it is a social services matter. Again, the perceived needs of a few should not trump the wellbeing of the majority.	10/31/2023 9:27 AM
30	Uncertain why the police cannot simply move the tough sleepers in any event.	10/30/2023 6:55 PM
31	to be monitored and penalties to be introduced	10/30/2023 4:09 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

32	Hot line so the public can advise when they camp out	10/30/2023 11:22 AM
33	Same as 31	10/30/2023 9:22 AM
34	I would still very much want to see the PSPO put in place for as long as possible. Police the areas better and ensure the punishment is adequate to deter those involved. Remove the high hedges to the open spaces on the corner of Parkway / Russellcroft. Increase low planting instead. The layout is a positive encouragement for those wishing to cause these issues.	10/30/2023 9:14 AM
35	Do more to help people. They were looked after in covid	10/30/2023 8:54 AM
36	Finding additional appropriate accommodation via various partnerships that undertake such work.	10/29/2023 7:31 PM
37	The council needs to support those who have become homeless or have substance addictions, this means more than referring them onto charities.	10/29/2023 6:59 PM
38	Ask a local charity to speak to the rough sleepers to ask if they need help or need a more appropriate/secure place to stay.	10/29/2023 1:13 PM
39	Get powers to remove.	10/28/2023 10:01 AM
40	Leaflet drop to locals, use social media to remind people to not encourage them by giving them and let us locals have advise on where we can direct them to get help. Maybe print some cards we could have in our pockets to hand out if they approach you to give them details of where they can seek help locally rather than giving them money or food. These could also be given out to businesses, police, traffic wardens etc. so people would feel they are trying to help in some way.	10/28/2023 9:49 AM money
41	Wider police presence in the town centre and more means of support available for rough sleepers - advice posters on the newly refurbished poster stands about giving to charities instead of directly to rough sleepers, and which would be the best local charities for this and how to give. Also publicise where rough sleepers can get support themselves	10/28/2023 8:25 AM
42	Provide accommodation for homeless people	10/27/2023 7:30 PM
43	Find a building that is unused and big enough and create a shelter for the homeless, make sure there is running water and food 3 times a day and hopefully they will feel safe enough to move on and get the help they need	10/27/2023 6:14 PM
44	This is awful as a question - provide hostel accommodation	10/27/2023 6:27 AM
45	Sufficient shelter accommodation on offer	10/26/2023 11:25 PM
46	I have tried and tried to get police and council action. It has taken nearly three years to get this far. Get the PSPO in place and look. After the people that live here	10/26/2023 11:17 PM
47	Invest more resources into your homelessness department and focus on policies that aim at getting more social housing.	10/26/2023 9:52 PM
48	Sleepers area to be also coming from Luton	10/26/2023 9:43 PM
49	Fund proper solutions for homelessness.	10/26/2023 7:26 PM
50	Do more to help the homeless	10/26/2023 5:50 PM
51	Council need to house them.	10/26/2023 5:29 PM
52	They should be moved into appropriate accommodation and a review into why there has been such an increase	10/26/2023 4:53 PM
53	Rough sleepers are not the issue	10/26/2023 4:33 PM

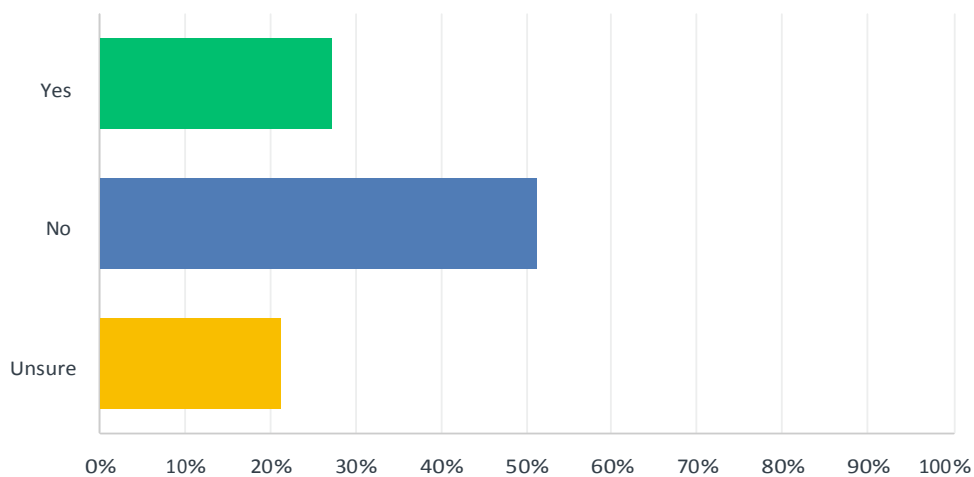
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

54	Please do something about the area by the underpass and closed public toilets. It's such a huge wasted space and is now being used by the homeless with tents erected.	10/26/2023 4:25 PM
55	More services to provide assistance for people to obtain suitable accommodation. It is a basic human right.	10/26/2023 3:29 PM
56	Address the real reason they are sleeping rough	10/26/2023 3:19 PM
57	Signpost those sleeping rough to organisations that could help.	10/26/2023 2:36 PM
58	Provide homes!	10/26/2023 2:07 PM
59	Better public services	10/26/2023 1:53 PM
60	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
61	Open a real shelter for them not close them	10/26/2023 12:58 PM
62	They need help rather than being outcast	10/26/2023 12:48 PM
63	I would like to know if alternatives have been offered in terms of temporary housing to the folks feeling the need to sleep rough.	10/26/2023 7:49 AM
64	It doesn't make the town a pleasant place to visit	10/25/2023 6:42 PM
65	Provide more help and place more signs for deterring it and numbers where the public can report it to.	10/25/2023 2:39 PM
66	We need to actively support these people and not just send them away to another area.	10/25/2023 10:18 AM

Do you have any further comments or alternative measures that could be used to deal with any of the following?

Q33 Public urination or defecation

Answered: 169 Skipped: 0



Welwyn Garden City Town Centre PSPO Consultation Questionnaire

ANSWER CHOICES		RESPONSES
Yes		27.22% 46
No		51.48% 87
Unsure		21.30% 36
TOTAL		169
#	PLEASE PROVIDE FURTHER DETAILS TO EXPLAIN YOUR ANSWER:	DATE
1	The police should patrol or be seen, then a lot of things probably would not happen in the first place.	12/4/2023 9:02 PM
2	Open and manage a public toilet or restroom	11/28/2023 11:25 AM
3	More regular and visible police attendance	11/27/2023 9:29 AM
4	Increase police presence on foot in town, increased police presence to areas outside. Visit areas rather than just abandoning them.	11/24/2023 10:48 AM
5	Fine them	11/23/2023 11:50 PM
6	The police already have enough powers which can never be effective when it comes to controlling human behaviour, especially normal function.	11/23/2023 5:28 PM
7	Arrest is the only answer	11/23/2023 4:19 PM
8	Follows on from begging/rough sleeping	11/20/2023 4:44 PM
9	as above	11/15/2023 9:40 PM
10	A public loo	11/11/2023 8:22 PM
11	Well maintained public toilets	11/9/2023 9:57 PM
12	Better public toilet facilities	11/6/2023 12:28 PM
13	Maintain public convenience facilities in the town centre 24/7.	11/5/2023 8:13 PM
14	You cannot put a police officer behind every single person who is visiting / walking through the town centre. This will continue to happen unless public toilets will be installed.	11/5/2023 4:25 PM
15	Notices/ fines	11/4/2023 1:52 PM
16	There used to be public toilets, though these were closed a long time ago. Providing somewhere to go would perhaps help with this issue. However, it could also become and unsafe area and be used by drug users as the previous toilets were.	11/4/2023 10:06 AM
17	More public toilets	11/3/2023 6:43 PM
18	Signs saying that public urination/defecation will be prosecuted or maybe just a quick and straight message saying 'No urination/defecation allowed'.	11/3/2023 3:14 PM
19	Use public toilet like everyone else	11/2/2023 5:15 PM
20	Lets see some prosecutions; ensure the WH Times report on them	11/1/2023 9:31 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

21	More visible policing in the town centre at pub closing times.	11/1/2023 3:23 PM
22	PUBLIC TOILETS	11/1/2023 2:24 PM
23	As Above	11/1/2023 11:11 AM
24	I fear for children. It's just not acceptable	10/31/2023 1:34 PM
25	to be strictly penalized	10/30/2023 4:09 PM
26	Difficult to police and men can urinate anywhere, again cameras would help	10/30/2023 11:22 AM
27	I would still very much want to see the PSPO put in place for as long as possible. Police the areas better and ensure the punishment is adequate to deter those involved.	10/30/2023 9:14 AM
28	See previous answers above re; Scheme managers.	10/28/2023 3:50 PM
29	(1) CCTV camera placed on most common places where urination happens, with clear signs for people violating to know that the area is under surveillance. (2) there is also rampant defecation by pets around high street which is not cleaned by the owners, and it would be great if this is also covered by PSPO	10/28/2023 12:29 PM
30	Not witnessed.	10/28/2023 10:01 AM
31	Public toilets - pop up ones for the evenings.	10/28/2023 8:25 AM
32	Public toilets. Although I know this comes with its own problems.	10/27/2023 10:16 PM
33	Public toilets are needed other than in the Howard Centre	10/26/2023 11:55 PM
34	Police patrols	10/26/2023 11:25 PM
35	I have tried and tried to get police and council action. It has taken nearly three years to get this far. Get the PSPO in place and look. After the people that live here	10/26/2023 11:17 PM
36	The police should be dealing with this if necessary.	10/26/2023 9:52 PM
37	Increased police officer/support officers presence would deter most of this behaviour	10/26/2023 9:25 PM
38	Fund public facilities.	10/26/2023 7:26 PM
39	Re open public toilets	10/26/2023 6:15 PM
40	Do more to help the homeless	10/26/2023 5:50 PM
41	Patrols by police pcso	10/26/2023 5:29 PM
42	Isn't this illegal. Increase police presence	10/26/2023 4:53 PM
43	Never have come across this in town but at Woodhall yes	10/26/2023 4:33 PM
44	Fines	10/26/2023 3:00 PM
45	Not enough toilets	10/26/2023 2:07 PM
46	More public toilets	10/26/2023 1:53 PM
47	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
48	Open toilets again	10/26/2023 12:58 PM
49	Better cctv	10/26/2023 12:48 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

50	Not seen it but do smell it. Maybe the payments could be jet washed.	10/25/2023 6:42 PM
51	Provide more information on public toilets and place more signs for reporting	10/25/2023 2:39 PM
52	More public toilets - the only public toilets are in the Howard Centre or John Lewis - there used to be outside ones underneath the subway. They should be monitored and safe, not a place for people to loiter or take substances etc.	10/25/2023 10:18 AM

Q34 If you have any further comments on the proposed PSPO, please provide details below.

Answered: 68 Skipped: 101

#	RESPONSES	DATE
1	In the town centre it happens that there are alarms that trigger for no apparent reason and go on for hours, too often for days, sometimes preventing people for sleeping because of the noise. Police and council cannot do anything or do nothing; but is it even legal to let an alarm go on for hours? The annoyance of random alarms going off is equivalent of the annoyance of drunk people shouting at night or people peeing around. So, please consider this as well.	11/28/2023 11:25 AM
2	The town is already dying a slow death, with shops closing down all over the place. I believe the implementation of a PSPO is based on a culture of fear and will further deter people from venturing into the town. Instead, focus should be placed on initiatives to revitalise the town, thereby increasing footfall, which will inherently deter antisocial behaviour.	11/27/2023 2:50 PM
3	Just that many of the people involved need help and support, measures need to be put in place for this..	11/26/2023 11:24 AM
4	Increase police presence on foot in town, increased police presence to areas outside. Visit areas rather than just abandoning them.	11/24/2023 10:48 AM
5	While PSPOs may appear to address local problems they cannot solve them as they do not address the root causes	11/23/2023 5:28 PM
6	Have noticed that anti-social behaviour in town and crime in Welwyn Garden City has visibly increased in the last 2 years which is a pity as it cheapens and downgrades the look of the town centre. Root causes of behaviour needs to be looked to address it.	11/23/2023 5:08 PM
7	Get more and support them fully.	11/23/2023 4:19 PM
8	This is a very good initiative and I hope it is implemented quickly.	11/23/2023 9:28 AM
9	Please do something about the beggars and rough sleepers. I do not like walking into Sainsbury's or, worse, going to use a cash machine, with beggars/rough sleepers only a few yards away. They set up camp in a permanent-looking way, with sleeping bags, blankets etc. The authorities' multiple attempts to engage/assist have been rebuffed. Please consider some other action!	11/20/2023 4:44 PM
10	This is essential to keep people coming to Welwyn garden city and to enable residents and businesses to thrive.	11/9/2023 9:57 PM
11	I have also seen illegal motor bikes riding on the roads during daytime, these bikes have no number plates and riders not wearing helmets. They are also very loud and obviously not road legal.	11/8/2023 9:12 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

12	The problems in the town are a consequence of a failure of central and local government. Accommodation in the town does not meet the needs of those who live here and consultations are only accessed by a vocal minority who prevent any change. Planning applications go to councillors who do not consider the benefits to the town of initiatives by businesses. The planning system only takes notice of a very few articulate people living near places where changes are proposed - this is not local democracy. The proposed PSPO will cost residents money to implement and at best will move any perceived problems to areas where it won't be monitored. I don't have any faith that people living on the streets will have their situation improved by the promises made in this consultation. We should not be making rules to deal with problems that have as their origin the increase in disparity of earnings. Now that the Conservatives have lost overall control of the council we need to move forward to address the need of the weaker members of our community rather than attempting to wash our hands of them.	11/5/2023 8:13 PM
13	Also, I don't believe we need a Pound land here in Welwyn Garden City, as stated before 11/4/2023 3:12 PM above, it will just raise crime, thefts and antisocial behaviour in the town, WE DON'T NEED IT. Thank you!	
14	If the council feel this is needed then please share there reasons why, as they haven't done so far.	11/3/2023 3:44 PM
15	I wish I had some really good ideas to help these problems. It may be a good idea to find out where they're coming from. I have heard some say they come from Hemel Hempstead on the bus most days. I have also heard someone outside Sainsbury's store say to another beggar that they live in a flat. A few years ago at about 7pm I saw a local rough sleeper walk with their dog to their car which was parked along Guessens Road. Maybe it would be possible to have a security group walk around the town telling these people to go. Maybe if these people were told daily that their behaviour is unacceptable they wouldn't stay or do it. I think it's because they're getting away with it.	11/3/2023 3:14 PM
16	As a resident of Howardsgate it will be nice to have this in place, but equally need to have the support in place where needed	11/3/2023 11:01 AM
17	I am also concerned whether people collecting for charity in the street require permission from the council. Although not usually threatening in attitude it is awkward being approached with a clipboard and being asked for bank details! These people generally appear to be students. Does the lady selling The Big Issue on the pavement outside Waitrose need a licence? You could argue that she is begging, you can't walk past without her pleading with you.	11/2/2023 8:01 PM
18	Long overdue	11/2/2023 5:15 PM
19	There are always big groups of teenagers hanging around outside of McDonalds or sitting around the sides of the Howard centre who are a nuisance. Isn't there a youth centre for them to hang out in?	11/2/2023 1:13 AM
20	No	11/1/2023 9:31 PM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

21	I approve of any measures which help maintain law and order in the town and reduce the amount of antisocial behaviour. It can have a major impact on your day-to-day life when you start to wonder what idiocy you will witness or be subjected to on any given day. Additionally, I would like to see some meaningful action to prevent people (mostly teenagers) from trespassing onto the roof of the building where Greggs is. I have witnessed this countless times since moving to the area. Some of the trespassing has led to dangerous behaviour (throwing stones; thrown roof tiles onto the street below; kicking a football onto the road below; and on one occasion witnessing an intoxicated woman wandering around, and collapsing on the roof, which resulted in the call out of numerous police cars and the fire brigade, who has to use a crane to get her off the roof. This led to the road being closed off as authorities were unsure if she was going to jump off the roof. Very stressful to witness all of this, which I did. I have reported trespassing numerous times to the police. This has been effective to some extent as trespassers will exit the roof when they realise the police are around. However, I have also witnessed kids hiding on the roof and waiting the police out, who have told me they cannot go onto the roof themselves to apprehend anyone in case their presence endangers life. I think prevention is the key and would like to know what has been done to prevent people from trespassing onto that roof. I have made numerous queries, but everyone just passes the buck or does not know who is responsible for enforcing actions that would prevent people from gaining access to the roof.	11/1/2023 3:23 PM
22	Apart from the issues listed above we also face the threat of shoplifting. We have reported a 'known person' for stealing from our outside display to the Police this Summer. As a long established retail business in WGC we have seen a dramatic decline in the overall mood of the town centre	11/1/2023 2:41 PM
23	These individuals are using and dealing class A drugs I have witnessed violence and agrees I've behaviours in front of my young children They are destroying a lovely town and community and making the town centre an unattractive and unsafe location	10/31/2023 1:34 PM
24	There is a clear and consistent pattern of begging and rough sleeping, constituting a nuisance to residents and visitors.	10/31/2023 10:28 AM
25	It needs to be effective (not just a token gesture) If you do just one thing - stop the tents in the green centre of WGC	10/31/2023 9:27 AM
26	As noted above rough sleeping and begging occur every day in the town centre. This reduces the quality of life generally in the town, is a public nuisance and ultimately simply encourages other similar people to come to the town and take advantage of the lax controls in place. Begging is threatening to residents and those living in the town. It is upsetting to young children who are also asked for money or food.	10/30/2023 6:55 PM
27	Not sure how council is going to help on this as they are investigating the issues for 2 years already. While the environmental team has no legal power, the planning team is delaying by 6 months already the official communication with regards to why. If observers could be sent to monitor the area around the shopping centre, but also church road and Howards gate, especially during the dark hours, but sometimes in the day time, there would be a lot of evidence.	10/30/2023 4:09 PM
28	It's great to see you are actively trying to restore WGC back to, it's a nice place to live and visit	10/30/2023 11:22 AM
29	This questionnaire is flawed. I don't think a PSPO is needed but the questionnaire forces me to specify a period of time it should be in place for. I've therefore said one year - as a trial.	10/30/2023 10:48 AM
30	I don't agree with the proposed PSPO but question 29 doesn't allow you to say 0 years! The people who are rough sleeping (although I have to say I haven't really come across this as an issue in WGC like in other towns) need support to assist with any addiction issues, homeless issues, and so on.	10/30/2023 10:09 AM
31	29 is a bad question as it gives no option to object to the PSPO and so will make it seem like everyone is for the PSPO	10/30/2023 9:22 AM
32	I believe the Council does have evidence of these issues. I am aware many complaints being sent to local councillors.	10/30/2023 9:14 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

33	Just moving an issue out of an area into another area is no solution.	10/30/2023 8:54 AM
34	I cannot believe you are not aware of the consistent breaking of the law regarding e-scooters and bikes in the town centre riding on the pavements causing a real danger to everyone particularly young children and older people. This is happening on a daily basis and no action is taken by PCSO officers, who are rarely visible, and the police. It is about time specific action was taken on this anti-social behaviour and law breaking.	10/29/2023 7:31 PM
35	I have concerns about who will enforce the PSPO, where that funding will come from and what will be done to address the root cause of the problem. I don't believe we should be giving tax payers money to private companies to police our streets. The PSPO in its current state unfair targets the poor. The council needs to support those who have become homeless or have substance addictions, this means more than referring them onto charities.	10/29/2023 6:59 PM
36	You will find evidence of anti-social behaviour within the police records of our 101 calls over the past 18 months. I can supply my communications with the OPCC Complaints department also. Our landlords will also be concealing some pretty damning evidence of anti-social behaviour by outsiders and their particular tenants described above.	10/28/2023 3:50 PM
37	I would like to see more regular enforcement of existing laws around drug taking and underage drinking at night in the town. I see antisocial behaviour from teenagers congregating outside or inside the Howard centre, often with drugs consumed openly. I've never seen any police patrols in the evening or any attempt to tackle this.	10/28/2023 2:45 PM
38	(1) there is also rampant defecation by pets/dogs around high street which is not cleaned after by the pet owners, and it would be great if this is also covered by PSPO	10/28/2023 12:29 PM
39	In addition to the above I have witnessed a lady injecting herself in her feet, presumably with drugs, on the benches in Howardsgate. I think she uses a tent, which has been seen previously in a number of locations on the greens both in Howardsgate and Parkway. This must not be able to continue. My wife and I have three young grandchildren, and would hate for them to see this sort of behaviour in our town.	10/28/2023 10:01 AM
40	WGC town used to be a safe place to live, shop, work and socialise but it has gradually gone downhill and I feel embarrassed to bring my family into town these days so would rather not take them or especially my Grandchildren as you never know what and who you will come across. I walk and shop in town daily and really feel unsafe and sad to see what has happened to such a wonderful town and community. We really don't want to end up with a town that no one wants to visit and live, we are already struggling with the loss of M&S, Next, Debenhams etc. what happens if John Lewis decide to go!!!!!! It doesn't bear thinking!!!	
41	Youth gathering and causing issues make it feel unsafe. This is not just in town sadly. Woodhall shops feel very unsafe all of the time with addicts gathering. There is not enough lighting.	10/28/2023 9:11 AM
42	I think it will only work if there is a greater police presence in the town centre as at the moment, people know there is little and means they can get away with things. Go into schools and speak to the young people about the PSPO so they are really aware of what it means and the consequences. There is a problem with anti social behaviour within The Howard Centre with people riding bikes and electric scooters in there - barriers at the doors and deterrents inside are needed.	10/28/2023 8:25 AM
43	Groups of kids outside McDonald's and Howard center make me avoid these areas.	10/27/2023 3:43 PM
44	I have tried to answer only due to personal experience and not prejudice.	10/27/2023 11:47 AM
45	This survey and proposal is a waste of time and resources. As a council you are decimating the town centre making it inaccessible to residents due to unnecessary roadworks for the last 2 years. Now you want to create safe spaces in a place that is relatively safe anyway and ostracise those in need of help.	10/27/2023 6:27 AM

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

46	I have dozens of photographs and emails that I have sent the council. I will gladly supply them to you if you contact me. They will all support the reasons behind the reasons why we desperately need a PSPO or other urgent intervention	10/26/2023 11:17 PM
47	This policy was introduced in the Hatfield Town Centre. Can you legitimately say that it has benefitted residents or the council itself? Can you demonstrate if it has positively affected the Hatfield Town centre? It was only recently highlighted in the Guardian a couple months back, so it even negatively affected your public image.	10/26/2023 9:52 PM
48	Please also look towards anti social behaviour caused by kids within the town centre. Increase local patrols of both police and council officers to tackle the nuisance.	10/26/2023 9:43 PM
49	Generally more police on the streets. It's really disappointing and disturbing the drug deals that have taken place in broad daylight. This makes me anxious with 2 small children watching.	10/26/2023 8:41 PM
50	This survey is fundamentally flawed, with no real opportunity to oppose the plan. It will be far, far too easy to draw statistics from these results that are not representative of true public opinion. Fund proper services and stop vilifying vulnerable people in our society. You're improving nothing and making life worse for those most vulnerable.	10/26/2023 7:26 PM
51	Don't open a pound land in WGC	10/26/2023 6:49 PM
52	The homeless people you are targeting cause far fewer problems than the hooligans that are breaking into cars and causing a nuisance for fun. Deal with them instead!	10/26/2023 5:50 PM
53	Too many gangs of youths in the town centre consistently causing trouble. They make me feel more unsafe than the rough sleepers and beggars. This is the same in Panshanger also.	10/26/2023 5:37 PM
54	No, but how would you ensure the antisocial behaviour doesn't simply move to adjacent areas? What has caused the increase in people who choose to sleep rough in wgc town centre or hang about there? what is their demographic? Are there drug dealers in town who are drawing these people in? Are these people housed in the town centre? This seems to be a recent problem that has escalated very quickly.	10/26/2023 4:53 PM
55	Homelessness and begging is not the issue in the town it's the teens who steal, abuse people and commit anti-social behaviour that's the issue in town and I have lived over jl for 30yrs also they are issues with residents who are drug addicts but are still residents of the town centre. The above survey as I have answered no to some of the above questions it is still making me answer further questions on the basis that I answered yes. to finish the survey even though I don't see any issues with the homeless we have here in the town or with them drinking so this survey is going to give unreliable and incorrect data	10/26/2023 4:33 PM
56	I am not sure how this will be managed as I rarely see a PSCO in the town centre now. As for other services like drug and alcohol services where is the funding going to come from to provide outreach workers? I have no faith in the council to organise anything.	10/26/2023 3:29 PM
57	Why not have a visible police presence and things for teenagers to do. Both are under invested in and this is why this is a waste of time.	10/26/2023 3:19 PM
58	Also I didn't answer yes to some questions but your survey forced me to give an answer as if i did say yes. In terms of the time frame of the psपो I do not want one. And there was no option for saying no to it.	10/26/2023 3:01 PM
59	Be seen to enforce and prosecute parents if youths... if council tenants name and shame parents.....	10/26/2023 3:00 PM

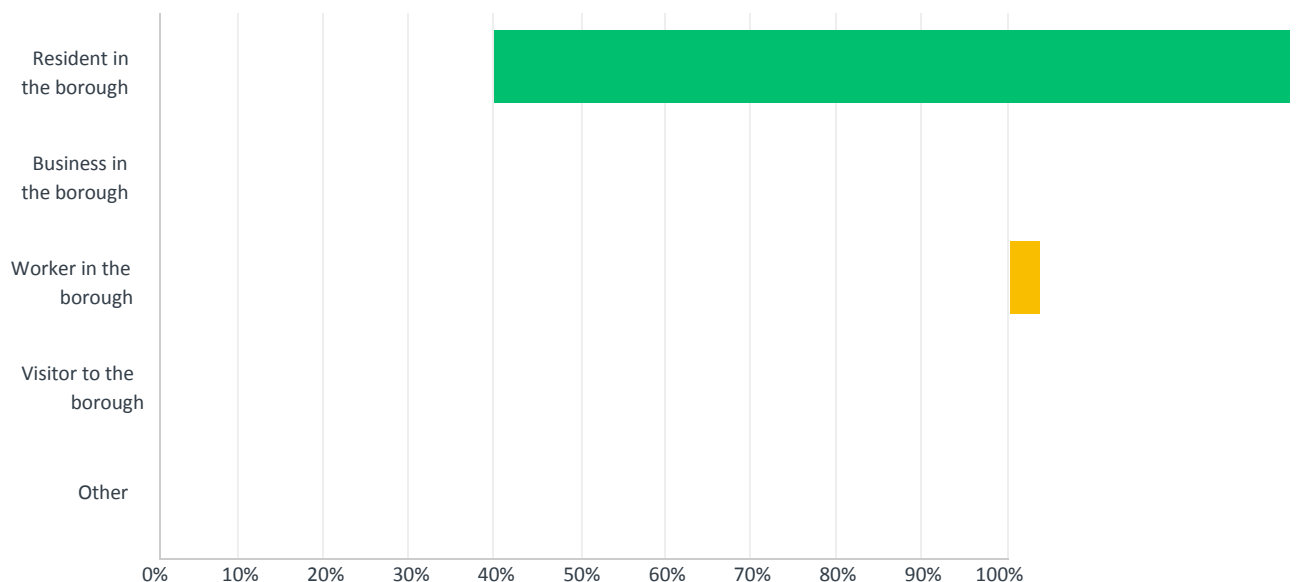
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

60	To be perfectly honest all a PSPO will do is push the problems out into other areas. Most of the people sleeping rough in town have flats/houses to sleep in, We have same Problems at Woodhall. So it isn't just the town centre.	10/26/2023 2:54 PM
61	N/A	10/26/2023 2:36 PM
62	The homeless people's tents by the nurseries and indeed sometimes on the grass in the town is intimidating and I fear for my child if she goes near them after nursery.	10/26/2023 2:07 PM
63	I don't think we should have one, the way to deal with people that find themselves in such an unfortunate situation is with help and compassion not criminalisation. I have had to put 1 year for the duration as there was not an option to put none!!	10/26/2023 1:53 PM
64	Why don't you tackle the same group of youths on bike who's been terrorising the town centre	10/26/2023 1:45 PM
65	Town needs to be controlled as there is too many homeless and fighting an drugs people. Not safe for us or our kids to socialise. We need nice and safe town	10/26/2023 1:02 PM
66	A much bigger problem is the council authorising greenbelt building projects	10/26/2023 12:48 PM
67	I haven't felt safe in the Town Centre since the end of COVID. The behaviour of teenagers in town needs to be addressed. They seem to be able to do whatever they want to in the town, for example, running through the Howard Centre scaring shoppers, riding bikes in the same area and swearing or making comments to people walking in this area. They take over the seating outside Muffin. break bringing their own food and not moving when requested by staff. At times teenagers are having meetings in the ladies toilets then people who need to use the toilet can't because they feel unsafe. In all honesty I don't feel safe when shopping in the town but do when I visit Stevenage.	10/25/2023 6:42 PM
68	More money needs to be spent to make these activities unattractive for the people doing them. Detrimental on the town as a whole if these issues are not tackled as visitors will go elsewhere.	10/25/2023 2:39 PM

About you

Q35 Are you?

Answered: 169 Skipped: 0



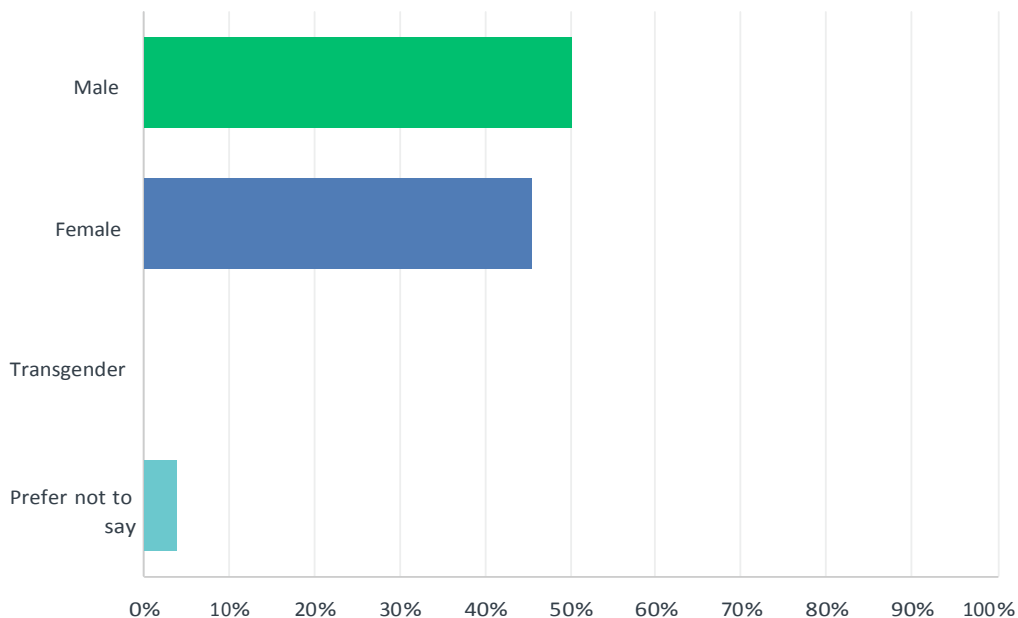
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

ANSWER CHOICES	RESPONSES	
Resident in the borough	93.49%	158
Business in the borough	2.37%	4
Worker in the borough	3.55%	6
Visitor to the borough	0.59%	1
Other	0.00%	0
TOTAL	169	

About you

Q36 Gender

Answered: 169 Skipped: 0

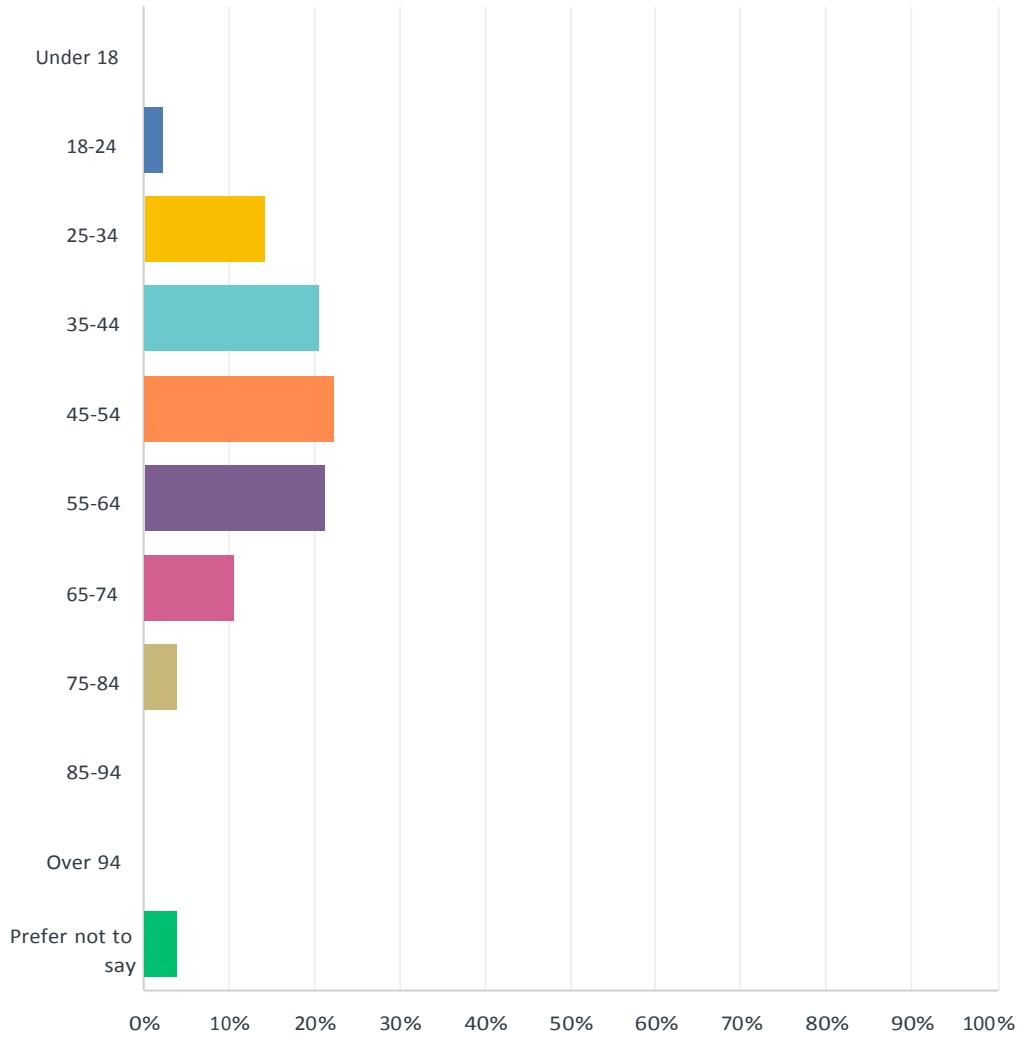


ANSWER CHOICES	RESPONSES	
Male	50.30%	85
Female	45.56%	77
Transgender	0.00%	0
Prefer not to say	4.14%	7
TOTAL		169

About you

Q37 What is your age group?

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
Under 18	0.00% 0
18-24	2.37% 4
25-34	14.20% 24
35-44	20.71% 35
45-54	22.49% 38
55-64	21.30% 36

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

65-74	10.65%	18
75-84	4.14%	7
85-94	0.00%	0
Over 94	0.00%	0
Prefer not to say	4.14%	7
TOTAL		169

About you

Q38 How would you describe your ethnicity

Welwyn Garden City Town Centre PSPO Consultation Questionnaire

Answered: 168

Skipped:



1

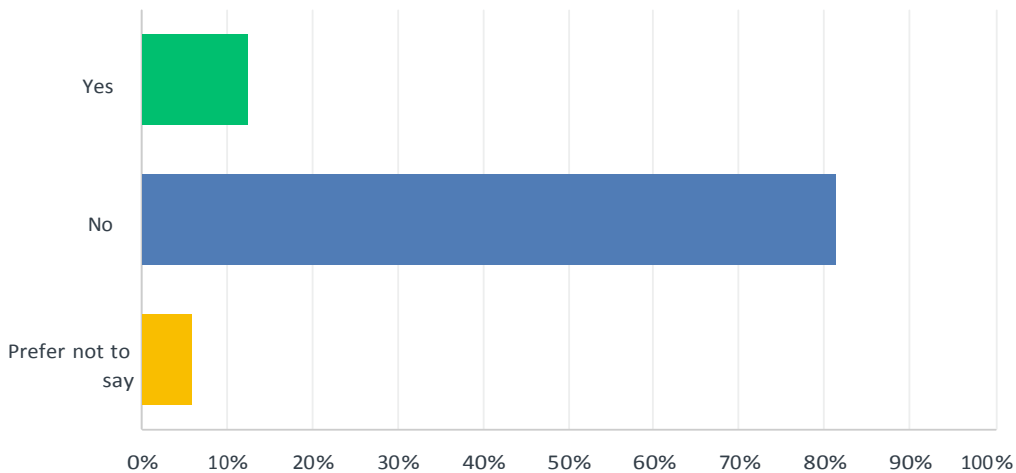
Welwyn Garden City Town Centre PSPO Consultation Questionnaire

ANSWER CHOICES	RESPONSES	
British	77.98%	131
Irish	1.19%	2
Gypsy or Irish Traveller	0.00%	0
Other white background	7.74%	13
White and Black Caribbean	0.60%	1
White and Black African	0.00%	0
White and Asian	1.79%	3
Other mixed background	1.79%	3
Indian	1.19%	2
Pakistani	0.00%	0
Bangladeshi	0.60%	1
Chinese	0.00%	0
Other Asian background	0.00%	0
African	0.00%	0
Caribbean	0.00%	0
Other Black background	0.00%	0
Middle Eastern	0.60%	1
Other Ethnic background	0.00%	0
Prefer not to say	6.55%	11
TOTAL		168

About you

Q39 Do you consider yourself to have a disability?

Answered: 167 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	12.57%	21
No	81.44%	136
Prefer not to say	5.99%	10