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Contact:democracy@welhat.gov.uk

* Reporting to Cabinet

11 February 2025

You are requested to attend a meeting of the WELWYN HATFIELD BOROUGH COUNCIL CABINET HOUSING PANEL to be held on Wednesday 19 February 2025 at 7.30 pm in the Council Chamber, Council Offices, The Campus, Welwyn Garden City, Herts, AL8 6AE.

A G E N D A PART 1

1. <u>APOLOGIES & SUBSTITUTIONS</u>

To note any substitution of Panel Members in accordance with Council Procedure Rules.

2. MINUTES

To confirm as a correct record the Minutes of the meeting held on 7 November 2024 (previously circulated).

3. NOTIFICATION OF URGENT BUSINESS TO BE CONSIDERED UNDER ITEM 13

4. DECLARATIONS OF INTEREST

To note declarations of Members' disclosable pecuniary interests, non-disclosable pecuniary interests and non-pecuniary interests in respect of items on this Agenda.

5. PUBLIC QUESTION TIME AND PETITIONS

Up to thirty minutes will be made available for questions from members of the public on issues relating to the work of the Committee and to receive any petitions.

6. QUARTER 3 2024/25 PERFORMANCE REPORT (Pages 5 - 20)

Report of the Executive Director (Resident Services and Climate Change)

7. <u>HOUSING COMPLIANCE UPDATE</u> (Pages 21 - 24)

Report of the Executive Director (Resident Services and Climate Change)

8. PROPOSED REVISED TENANCY AGREEMENT (Pages 25 - 102)

Report of the Executive Director (Resident Services and Climate Change)

9. <u>TENANT SATISFACTION MEASURES SURVEY 2023/24 ACTION PLAN - UPDATE</u> (Pages 103 - 114)

Update of the Executive Director (Resident Services and Climate Change).

10. RENT ARREARS POLICY - COUNCIL TENANTS (Pages 115 - 130)

Report of the Assistant Director (Finance).

11. FORMER TENANTS ARREARS POLICY (Pages 131 - 146)

Report of the Assistant Director (Finance).

12. <u>SUCH OTHER BUSINESS AS, IN THE OPINION OF THE CHAIRMAN, IS OF</u> SUFFICIENT URGENCY TO WARRANT IMMEDIATE CONSIDERATION

13. EXCLUSION OF THE PRESS AND PUBLIC

The Panel is asked to resolve:

That under Section 100(A)(2) and (4) of the Local Government Act 1972, the press and public be now excluded from the meeting for item 15 (if any) on the grounds that it involves the likely disclosure of confidential or exempt information as defined in Section 100A(3) and Paragraph 4 (consultations or negotiations relating to labour relations) of Part 1 of Schedule 12A of the said Act (as amended).

In resolving to exclude the public in respect of the exempt information, it is considered that the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

PART II

14. <u>ANY OTHER BUSINESS OF AN EXEMPT NATURE AT THE DISCRETION OF THE CHAIRMAN</u>

<u>Circulation:</u> Councillors M.Birleson L.Chesterman

J.Cragg J.Otumunye

R.Lass A.Nix T.Rowse (Vice-Chairman) S.Khan

R.Trigg P.Zukowskyj J.Weston M.Hobbs (Chair) <u>Co-opted Members</u>:-<u>Tenants' Panel Representatives</u>

Anthony Goodwin Ardita McHugh

Independent Representatives

R.Paris

Senior Leadership Team
Press and Public (except Part II Items)

If you require any further information about this Agenda please contact Democratic Services, Governance Services on or email – democracy@welhat.gov.uk