



# WELWYN HATFIELD

**Please note that by law this meeting can be filmed, audio-recorded, photographed or reported electronically by the use of social media by anyone attending. This does not apply to any part of the meeting that is held in private session.**

Contact:  
democracy@welhat.gov.uk

12 November 2024

You are requested to attend a meeting of the WELWYN HATFIELD BOROUGH COUNCIL OVERVIEW AND SCRUTINY COMMITTEE to be held on Wednesday 20 November 2024 at 7.30 pm in the Council Chamber

## AGENDA PART 1

1. APOLOGIES AND SUBSTITUTION OF MEMBERS

To note any substitution of Members made in accordance with Council Procedure Rules.

2. MINUTES

To confirm as a correct record the Minutes of the meeting held on 25 September 2024 (previously circulated).

3. NOTIFICATION OF URGENT BUSINESS TO BE CONSIDERED UNDER ITEM 9

4. DECLARATIONS OF INTERESTS BY MEMBERS

To note declarations of Members' disclosable pecuniary interests, non-disclosable pecuniary interests and non-pecuniary interests in respect of items on the Agenda.

5. UPDATES FROM THE TASK & FINISH PANELS

To receive verbal updates from the Chairs of the Budget, Social Housing (Communal Area Maintenance) and Youth ASB/Violence Task & Finish Panels.

6. GROUNDS MAINTENANCE SCRUTINY TASK AND FINISH PANEL (Pages 3 - 16)

Report of the Executive Director (Resident Services and Climate Change)

7. ANNUAL OMBUDSMAN REPORTS (COMPLAINTS) (Pages 17 - 76)

Report of the Executive Director (Finance and Transformation).

8. CONSULTATIONS

Presentation of the Assistant Director (Customer Service & Transformation)

9. SUCH OTHER BUSINESS AS, IN THE OPINION OF THE CHAIRMAN, IS OF SUFFICIENT URGENCY TO WARRANT IMMEDIATE CONSIDERATION

10. EXCLUSION OF PRESS AND PUBLIC

The Committee is asked to resolve:

That under Section 100(A)(2) and (4) of the Local Government Act 1972, the press and public be now excluded from the meeting for Item 11 (if any) on the grounds that it involves the likely disclosure of confidential or exempt information as defined in Section 100(A)(3) of Part 1 of Schedule 12A of the said Act (as amended).

In resolving to exclude the public in respect of the exempt information, it is considered that the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

**PART II - PRIVATE AND CONFIDENTIAL ITEMS**

11. ANY OTHER BUSINESS OF A CONFIDENTIAL OR EXEMPT NATURE AT THE DISCRETION OF THE CHAIRMAN

<u>Circulation:</u>	Councillors	G.Michaelides	D.Panter
		L.Crofton	B.Sarson (Vice-Chairman)
		T.Rowse	L.Chesterman (Vice-Chairman)
		T.Mitchinson	K.Gardner
		L.Musk	S.Asare
		A.Nix	D.Jones (Chairman)

Senior Leadership Team  
Press and Public (except Part II Items)

If you require any further information about this Agenda please contact Democratic Services, Governance Services on or email – [democracy@welhat.gov.uk](mailto:democracy@welhat.gov.uk)