

WELWYN HATFIELD BOROUGH COUNCIL
CABINET HOUSING PANEL – 2 MARCH 2021
REPORT OF CORPORATE DIRECTOR (HOUSING AND COMMUNITY)

WINTER GAS PLAN

1 Executive Summary

- 1.1 The purpose of this report is to provide an update to members of the Cabinet Housing Panel on the Winter Gas Plan.

2 Recommendation(s)

- 2.1 Members of Cabinet Housing Panel are asked to note the content of this report.

3 Explanation

- 3.1 The aim of the Winter Plan is to ensure that adequate processes and procedures are in place to provide a quality gas servicing, repair and breakdown service over the winter months and to provide assurance that tenants shall only experience minimal service disruption whilst they may be without functional gas central heating systems.

- 3.2 The gas responsive repairs for Q3 were as follows;

October 2020 873

November 2020 714

December 2020 757

January 2021 869

The total was 3,213 with 99% being completed within the target of the Winter Plan.

- 3.3 The annual gas safety checks / servicing in Q3 was successful with all planned services carried out. Servicing was rescheduled between 22nd December 2020 and 4th January 2021 in accordance with the Winter Plan to ensure we had more capacity over that period to focus on reactive works and 100% compliance was attained.

- 3.4 We stayed in daily communication with our contractors (P H Jones and Aaron Services) to ensure any potential issue was addressed as efficiently as possible as set out in the Winter Plan.

4. Implications

4.1 Legal Implications

- 4.2 This report is for information only and there are no legal implications arising.

5. Financial Implication(s)

5.1 This report is for information only and there are no financial implications arising.

6. Risk Management Implications

6.1 This report is for information only and there are no risk management implications arising.

7 Communication

7.1 This report is for information only and there are no wider communication implications.

8. Security & Terrorism Implication(s)

8.1 There are no security and terrorism implications arising from this report.

9. Procurement Implication(s)

9.1 There are no procurement implications arising from this report.

10 Climate Change Implication(s)

10.1 There are no climate change implications arising from this report.

11. Human Resources Implication(s)

11.1 There are no HR implications arising from this report.

12. Health and Wellbeing Implication(s)

12.1 There are no health and wellbeing implications arising from this report.

13. Link to Corporate Priorities

13.1 The subject of this report is linked to the following Council's Corporate Priorities "Our Housing' specifically to Improving Housing Need in the Borough.

14. Equalities and Diversity

14.1 An EqIA was not completed because this report does not propose changes to existing service-related policies or the development of new service-related policies.

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