## Appendix B Community Transport – comparison table between local councils in Herts County area (Sept 2022)

|                    |                                     | Bus tr                  |              | rt schei        | me with                          | - Car           |   |  |
|--------------------|-------------------------------------|-------------------------|--------------|-----------------|----------------------------------|-----------------|---|--|
|                    |                                     | service bu              |              |                 | Virtual<br>bus<br>stop           | scheme          |   |  |
| Council            | Organisation                        | Community<br>bus routes | Private hire | Day<br>trippers | HertsLynx /<br>ArrivaClick<br>** | With volunteers | Comments  | Funding  |
| Welwyn<br>Hatfield |                                     | Yes                     | No           | No              | No                               | Yes             |   |  |
| BC                 | Community<br>buses –<br>WHBC        | X                       | No           | No              |                                  |                 | The council directly delivers a door-to-door community buses service with assistance. The service run between Tuesday to Friday with daily shopping trips to set locations, and attendance at The Hive in Hatfield for a lunch with Jimmy Macs Charity.  Shopping trips are £5 return Transport or Jimmy Macs lunch club is £3 return | WHBC transport £125k net funding 2022/23                             |
|                    | Welwyn<br>Hatfield CVS              |                         |              |                 |                                  | X               | WH CVS charge is 60p from volunteers' home  | WHCVS - Funded by HCC<br>and East and North Herts<br>CCG             |
| Broxbourn<br>e BC  | Broxbourne<br>And East Herts<br>CVS | No                      | No           | No              | No                               | Yes             | Car scheme provided by CVS. Due to change its name to Community Alliance Broxbourne & East Herts Oct 22.  Communities first pick-up some car schemes and  | 2021 grants Broxbourne £5k East Herts £13.8k Plus funding from other |
| Dacorum            | Community                           | Yes                     | Ye           | Yes             | Herts-                           | Yes             | bus hires in these districts  Provide multiple community schemes, projects and  | orgs Community Action Dacorum  |
| BC                 | Action Dacorum is the               | 103                     | s            | 103             | Lynx                             | 103             | services. Four transport services are   | 2021 accounts  Council £54,950                                       |

|                   | working name<br>for Dacorum<br>Council for<br>Voluntary<br>Services. |                |         |     |                |     | <ol> <li>Door to store bus service for shopping trips. Set locations once a fortnight 4 days per week. Includes volunteer within the stores. No charges info.</li> <li>Community Wheels mini bus hire. Have 14 minibuses ranging from 12 to 16 passengers. Used for groups and non-profit orgs. Costs £1.70 per mile. Min charge is 30 miles, £51.</li> <li>Day trippers Organised day trips like Christmas panto, special shopping trips, garden centres.</li> <li>Community cars. Min charge is £7 per a trip</li> </ol> | <ul> <li>HCC £245,250</li> <li>Job retention scheme<br/>£77,793</li> <li>Other grants (local<br/>trusts/rotary)<br/>£177,710charity-search<br/>(charitycommission.gov.<br/>uk). Registered since<br/>1983</li> </ul> |
|-------------------|--|----------------|---------|-----|----------------|-----|--|--|
| East Herts<br>C   | Broxbourne And East Herts CVS  | No             | No      | No  | Herts-<br>Lynx | Yes | SEE BROXBOURNE BC ABOVE  Herts Lynx is available within East Herts.  |  |
| Hertsmere<br>BC   | Communities1<br>st *   | Yes            | Ye<br>s | Yes | No             | Yes | Communities1st Minibus service, offer is shopping trips 4 days per a week and include volunteers to assist within the shops. Charge is £6 return  Communities1st  Car scheme with volunteers. £10 membership. £4 for first 5 miles then 60p per mile   | Council £20k for one shopping service bus supplemented by additional £20k core grant from Hertsmere BC Partnership Agreements  |
| North<br>Herts DC |  | Yes            | Ye<br>s | No  | Herts-<br>Lynx | Yes |  |  |
|                   | Royston and District community Transport                             | X<br>on demand | Х       |     |                | X   | Offer use of a minibus, MPV or car volunteer scheme for groups or individual. No promoted setshopping routes.  Costs  Car scheme is 55p per a mile from drivers home but min charge or up to 10 miles is £5.50  Minibus/MPV phone for charges as higher  | Funded by HCC, North<br>Herts DC and South Cambs<br>DC<br>Unable to establish amount   |
|                   | North Herts<br>and Stevenage<br>CVS                                  |                |         |     |                | Х   | Joint with Stevenage   | North Herts BC 2020/21<br>£20.4k (£20k 2020)   |

|                             | Community<br>transport<br>service   |                                |         |     |                                    |     | (volunteer car scheme for lunch clubs but shopping not listed). Min charge £5 up to 11 miles then 45p pmile. Membership charge £18.   | Stevenage BC 2020/21<br>£0.00 (£3.1k 2020)<br>HCC 2020/21 £421k  |
|-----------------------------|---|--------------------------------|---------|-----|------------------------------------|-----|---|--|
| St.Albans<br>City and<br>DC | Communities  1st  Co-ordinate and support seven local community transport schemes run by volunteers | No                             | No      | No  | No                                 | Yes | Seven local community vehicle schemes run by volunteers, all co-ordinated by Communities 1 <sup>st</sup> and who back-fill provision if needed. Examples such as Harpenden connect and St.Albans Good Neighbour Scheme No charge, donations           | £105,122 (Apr 2021) plus inflation. Communities 1 <sup>st</sup> is funded to provide representation, advice, information, support and volunteering brokerage to over 400 voluntary and community groups and more than 1,500 members of the general public. |
|                             | Council run scheme.  Taxi voucher scheme  |                                |         |     |                                    |     | St Albans taxi voucher scheme. Helps residents over 75 years who do not have access to a private car. Restricted to the borough. £60 (£5 x 12 vouchers)   | Council budget an annual fund of £65k for the taxi voucher   |
| Stevenage<br>BC             | North Herts and Stevenage CVS Community transport service   | No.<br>Cea<br>sed<br>May<br>21 | No      | No  | Herts-<br>Lynx –<br>town<br>centre | Yes | See North Herts DC  Stevenage BC use to provide a door-to-door community transport service which provided 95 trips per year with 310 registered users, at a cost of £1,566 per trip. There were five staff involved and this service ceased May 2021. |  |
| Three<br>Rivers DC          |   | Yes                            | Ye<br>s | Yes | No                                 | Yes |   |  |

|         | Communities1 st   | X  | X  | X  | No         | X | Minibus service, offer is shopping trips 4 days per a week and includes use of volunteers to assist within the shops. Charge is £6 return  The council did have an agreement with HCC dialaride for provision of a second dialaride bus the Council stopped this agreement in 2022, and moved to Communities 1st. The council report recommendaing the change stated that other councils already operate alternative arrangements, using examples of St Albans taxi vouchers, Hertsmere shopper bus and Welwyn Hatfield community transport | Communities1st Council pay for one bus at £40k   |
|---------|---|----|----|----|------------|---|---|--|
| Watford | Watford & Three Rivers Trust CVS                            | No | No | No | Arriva-    | X | Car scheme with volunteers. Charge is 65 per a mile from driver's home, with a min charge of £5   | Funded by Watford Council and Three Rivers Council.  Unable to establish amount just associated with community transport charity-search (charitycommission.gov.uk) |
| BC      | ArrivaClick Watford J Arriva Bus UK  Watford & Three Rivers |    |    |    | click<br>X | X | Arriva Click is a contracted 'virtual bus stop' service with Watford BC.  See Three Rivers DC   | Council annual payment under contract is estimated to be £224k  Contract Register 05082  2.xlsx (live.com)   |
|         | Trust CVS   |    |    |    |            |   |   |  |